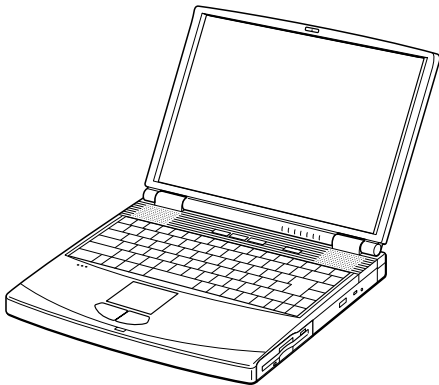


PCG-F540/F560/F570/F580

SERVICE MANUAL

*US Model
Canadian Model*



Illust : PCG-F570



Includes PCG-F590 Service Manual
(9-872-078-11)
and
PCG-F540K/F560K/F580K/F590K Service Manual
(9-872-120-11)

9-872-077-11

2000F1605-1

SONY®

NOTEBOOK COMPUTER

SONY®

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Caution Markings for Lithium/Ion Battery - The following or similar texts shall be provided on battery pack of equipment or in both the operating and the service instructions.

CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Discard used batteries according to the manufacturer's instructions.

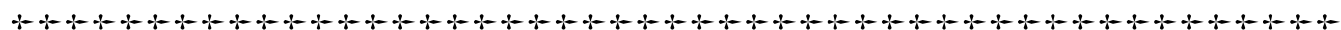
CAUTION: The battery pack used in this device may present a fire or chemical burn hazard if mistreated. Do not disassemble, heat above 100°C (212°F) or incinerate.

Dispose of used battery promptly.

Keep away from children.

CAUTION: Changing the back up battery.

- Overcharging, short circuiting, reverse charging, mutilation or incineration of the cells must be avoided to prevent one or more of the following occurrences; release of toxic materials, release of hydrogen and/or oxygen gas, rise in surface temperature.
- If a cell has leaked or vented, it should be replaced immediately. Use protection when handling battery.



Service and Inspection Precautions

1. Obey precautionary markings and instructions

Labels and stamps on the cabinet, chassis, and components identify areas requiring special precautions. Be sure to observe these precautions, as well as all precautions listed in the operating manual and other associated documents.

2. Use designated parts only

The set's components possess important safety characteristics, such as noncombustibility and the ability to tolerate large voltages. Be sure that replacement parts possess the same safety characteristics as the originals. Also remember that the \triangle mark, which appears in circuit diagrams and parts lists, denotes components that have particularly important safety functions; be extra sure to use only the designated components.

3. Always follow the original design when mounting parts and routing wires

The original layout includes various safety features, such as inclusion of insulating materials (tubes and tape) and the mounting of parts above the printer board. In addition, internal wiring has been routed and clamped so as to keep it away from hot or high-voltage parts. When mounting parts or routing wires, therefore, be sure to duplicate the original layout.

4. Inspect after completing service

After servicing, inspect to make sure that all screws, components, and wiring have been returned to their original condition. Also check the area around the repair location to ensure that repair work has caused no damage, and confirm safety.

5. When replacing chip components...

Never reuse components. Also remember that the negative side of tantalum capacitors is easily damaged by heat.

6. When handling flexible print boards...

- The temperature of the soldering-iron tip should be about 270°C.
- Do not apply the tip more than three times to the same pattern.
- Handle patterns with care; never apply force.

Caution: Remember that hard disk drives are easily damaged by vibration. Always handle with care.

ATTENTION AU COMPOSANT AYANT RAPPORT À LA SÉCURITÉ!

LES COMPOSANTS IDENTIFÉS PAR UNE MARQUE \triangle SUR LES DIAGRAMMES SCHÉMATIQUES ET LA LISTE DES PIÈCES SONT CRITIQUES POUR LA SÉCURITÉ DE FONCTIONNEMENT. NE REMPLACER CES COMPOSANTS QUE PAR DES PIÈCES SONY DONT LES NUMÉROS SONT DONNÉS DANS CE MANUEL OU DANS LES SUPPLÉMENTS PUBLIÉS PAR SONY.

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- Abbreviations
UC : US model / Canadian model

SECTION 1

CHAPTER 1 — OPERATION

Section 1-1: Read Me First

SONY

Read Me First

*PCG-F540/PCG-F540K/PCG-F560/PCG-F560K/PCG-F570/
PCG-F580/PCG-F580K/PCG-F590/PCG-F590K*

Frequently Asked Questions (FAQs)


Q: *How do I recover applications or drivers that came with my computer if the files are corrupted or deleted?*

A: The Application Recovery CDs allow you to reinstall individual applications and device drivers if they are corrupted or accidentally erased. Reinstalling an individual device driver or software title may correct a problem you are experiencing with your computer, and you may not need to recover the entire contents of your hard drive. If you do need to reinstall all the software titles that shipped with your computer, use the System Recovery CD(s).

You must be in Windows to run the Application Recovery CD(s). The application will not run from DOS. If you have any questions on using the Application Recovery CD(s), contact Sony Customer Support.

To use the Application Recovery CD(s)

- 1 Turn on your computer. If your computer is already on, close all applications.
- 2 When the Windows desktop appears, insert the Sony Application Recovery CD in the DVD-ROM drive. (Specific models may include a CD-RW drive.) The Application Recovery utility loads automatically.
- 3 When the Application Recovery menu appears, follow the on-screen instructions to complete the recovery process.

 Your system may include one or two Application Recovery CDs. If you have two Application Recovery CDs, insert the first CD to run the Application Recovery program. You may be prompted to insert the second CD, depending on the application you wish to restore.

Q: *Why isn't the CD-RW/DVD-ROM drive reading a DVD or CD?*

A: After inserting a DVD or CD, you must wait a few seconds for the disc to be detected before trying to access it. If your drive reads some DVDs or CDs but not others, check the shiny side of the disc for dirt or scratches. You may also need to clean the DVD-ROM drive lens with a CD-ROM cleaner.

Q: *How do I set up faxing capability in Windows®?*

A: Windows does not provide a built-in fax utility. Sony has included the Symantec WinFax™ Basic Edition software for your faxing needs. To set up WinFax Basic, click the Start button, point to Programs, and select Configure WinFax Basic Edition software. Follow the on-screen instructions to configure the fax utility.

Q: *How do I change the video resolution of my display?*

A: From the Start menu, select Settings and click Control Panel. Click the Display icon and select Settings. Move the Screen area slider to change the resolution.

Click OK to apply new settings.

Q: *Why does Windows lock up during shut down?*

A: Windows may not shut down properly for many reasons, including incompatible or conflicting drivers, damaged files, or non-responsive hardware. For troubleshooting information, you can search Windows Help. From the Start menu, select Help, click the Contents tab, click Troubleshooting, and then click Windows Troubleshooters. Click the subject for which you want information, and then answer the questions that are appropriate for your problem.

Q: *Why is my system running slowly?*

A: The speed varies depending on the number of applications that are open and running. Close any applications that you are not currently using.

Q: *Why is there no sound in any application?*

A: There are independent controls for your system volume.

- ☐ When the internal speaker is set to Mute, press the F3 key while holding down the Fn key.
- ☐ When the internal speaker is set to Minimum, press the F4 key while holding down the Fn key, then press the Up arrow key or the Right arrow key to increase the volume.

Supplementary Information

Recovering Microsoft® Word 2000

If you recover your operating system using the System Recovery CD, Microsoft Word 2000 will not be recovered. Use the supplied Word 2000 CD-ROM to recover this application.

Resetting Your Computer for Printer Use after Resuming from a Power Saving Mode

Your connected printer may not function after the computer resumes from a power saving mode. If this occurs, follow the procedure below to reset the printer connection:

- 1 Right-click the My Computer icon on the desktop, and then select Properties.
- 2 Click the Device Manager tab.
- 3 Select Refresh, and then click OK.

The printer should now function properly.

Hard Drive Partition

In order to improve the performance of your computer's DVgate™ Motion software, the hard disk drive on your computer has been formatted with two partitions, C and D. DVgate Motion saves files to the D partition. This prevents large video captures from consuming the available space on your C partition. To maintain optimum performance of DVgate Motion, you should defragment or format the D partition regularly. The size of the D partition is approximately 2 GB on PCG-F540/PCG-F540K, approximately 3 GB on PCG-F560/PCG-F560K/PCG-F570, approximately 4 GB on PCG-F580/PCG-F580K, and approximately 6 GB on PCG-F590/PCG-F590K*.

* The size of your D partition may differ if you purchased a specially configured system.

Power Management Tips

- ❑ If you find that an application exhibits unexpected behavior (such as reduced video quality) after returning from a reduced power consumption mode, you should close that application before your computer enters a power-saving mode.
- ❑ For maximum audio and video performance, use PowerPanel to select either the AC Power Profile or the Power Management Off profile.
- ❑ If your battery level falls to less than 10 percent, you should either attach the AC adapter to recharge the battery or shut down your computer and insert a fully charged battery.

If Your Computer Does Not Start

- ❑ Check that the computer is plugged into a power source and that it is turned on. Check that the power indicator on the front panel of the computer indicates that the power is on.
- ❑ Check that the battery is inserted properly and that it is charged.
- ❑ Make sure there is no diskette in the floppy disk drive.
- ❑ Confirm that the AC adapter and all cables are connected firmly, as described in “Connecting Peripheral Devices” in the *VAIO® notebook User Guide* that came with your computer.
- ❑ If you plugged the computer into a power strip or UPS, make sure the power strip or UPS is turned on and working.
- ❑ If you are using an external display, check that it is plugged into a power source and turned on. Check that the brightness control is adjusted correctly. See the manual that came with your display for details.
- ❑ Moisture condensation may have occurred. Do not use the computer for at least one hour and then turn on the computer.
- ❑ When the internal backup battery is low on power, it may not be able to start your system properly and the message “Press <F1> to resume, <F2> to setup” will appear at the bottom of the display. Should this happen, follow the procedure below:
 - 1 Press F2. The BIOS Setup menu appears.
 - 2 Set the date (month/day/year). Press Enter to move to the next item. To enter 01/31/2000, for example, type 1, press Enter, type 31, press Enter, Type 2000, then press Enter.

- 3 Press ↓ to select System Time, then set the time (hour:minute:second). Press Enter to move to the next item.
- 4 Press → to select Exit, then press ↓ to select Get Default Values. The message “Load default configuration now?” appears.
- 5 Make sure that Yes is selected and press Enter. If No is selected, press ← to select Yes.
- 6 Select Exit (Save Changes), then press Enter. The message “Save configuration changes and exit now?” appears.
- 7 “Make sure that Yes is selected and press Enter. The computer restarts.

DVgate™

Digital Video Captures

If your system displays the message, “Failed to record to DV deck, Please check deck’s power status, cable connection and so on.”, while you are recording images to a digital video device using DVgate, close all open applications, and restart your computer. Frequent recording of images to a digital video device while using DVgate sometimes causes this to occur.

For more information on DVgate, see the DVgate online help.

Adjusting Image Resolution

If the images on the LCD do not display smoothly, this may be because the incorrect resolution is selected. To check the resolution, click the Setup button in the DVgate Motion-Monitor window. Point to Settings, and then select Low Resolution. The settings you change in this menu affect only the images in the monitor window. Movie data imported to the hard disk and images recorded to DV devices will not be affected.

Enabling Smart Connect

Your computer comes with pre-installed Smart Connect software. Before using Smart Connect, follow the instructions below to enable the software:

- 1 Click the Windows Start button.
- 2 Select Programs, Smart Connect, and then click Smart Connect Switch. The SCSwitch window appears.

- 3 Select the Enable Smart Connect check box, and then click OK. Smart Connect is available for use in approximately five seconds.

When you use Smart Connect to connect two VAIO computers, you must assign each computer a unique name by which it can be identified when the two computers are networked. See the Smart Connect online help for more information. The *VAIO® Notebook User Guide* also contains information on using Smart Connect.

Switching Between NTSC and PAL Standards

Your computer is designed to allow you to switch between NTSC and PAL standards. For details on switching from one standard to another, go to Ask Sony at www.sony.com/pcsupport.

Selecting the Printer Port Mode for Your Printer

The default setting for the printer port mode is correct for most printers. If you cannot print, try changing the printer port mode. In Sony Notebook Setup, select the Printer tab. If the printer port mode is set to ECP, change it to bi-directional. If the printer port mode is set to bi-directional, change it to ECP. For more information on using Sony Notebook Setup, see “Displaying the Sony Notebook Setup Screen” in the online manual *Customizing Your VAIO® Notebook*.

Using Media Bar™ Software

The Media Bar software allows you to play audio and video CDs in your CD-RW, CD-ROM, or DVD-ROM and DVD videos in your DVD-ROM drive. It also allows you to play video files in various formats on your hard drive. Video images are displayed in a separate movie window, which you can move and resize. When you connect a Sony MiniDisc (MD) deck that includes a Control-A1 or Control-A1 II jack to your computer, you can use the Media Bar software's MD Player to operate the MD deck from your computer.

In addition to normal MD playback operations, you can use the Media Bar software to edit and catalog MiniDiscs. If you connect a Sony CD player that includes a Control A1 or Control A1 II jack to an MD deck, you can also operate the CD player from your computer and carry out drag-and-drop recording from a CD to an MD. For details, see Media Bar Help.

Applications That Use the TWAIN Driver

Digital imaging applications, such as Adobe PhotoDeluxe[®] Home Edition, allow you to transfer images to your notebook from an external device, such as a scanner or digital camera. When you select a device, a TWAIN driver window appears on the screen. You should always close the TWAIN driver window before exiting or minimizing a digital imaging application.

Using the Touchpad

In addition to using the left and right buttons for mouse clicks, you can tap on the touchpad to indicate mouse clicks. By default, the tapping feature is disabled. If you wish to turn on the tapping feature, double-click the Mouse icon in the Control Panel, select the Tapping tab, and click the check box to enable tapping.

Hardware Temperature

The bottom panel of your computer or the AC adapter may become warm. This is the result of CPU operation and does not indicate a malfunction of the computer. The actual temperature varies depending on the peripherals and software you are using and the length of time that the unit is in use.

! Do not cover the computer or adapter with clothing, blankets, or any other material when the computer is turned on. Covering these components may result in damage to your unit.

About the Software on Your Notebook

Your VAIO notebook is ready to help you work, play, learn, and communicate as soon as you turn it on. This section gives you an overview of the activities you can perform with your software titles. For support information, see “For Answers to Your Software Questions” on page 14.

Adobe Acrobat® Reader

Adobe Systems Inc.

Acrobat Reader software allows you to view, navigate, and print electronic documents in Adobe Portable Document Format (PDF), an open file format that is intended to preserve the fidelity of documents created on all major computer platforms.

Adobe PhotoDeluxe® Home Edition

Adobe Systems Inc.

Create amazing photo effects with Adobe PhotoDeluxe. Without learning complex software, you can enhance, restore, and be creative with your photos. Includes built-in guided activities, stock photos, clip art and templates to assist you.

Adobe Premiere® LE

Adobe Systems Incorporated

Adobe Premiere LE offers an interface and editing tool for producing movies for video, multimedia, or the Web. View source clips and edited footage simultaneously on the monitor window. Create video clips up to three hours long with complete audio-video synchronization.

America Online®

America Online

America Online is a popular Internet online service. Stay in touch with family and friends with easy-to-use e-mail, manage your personal finances, get the latest news and sports scores, and chat with thousands of others who share your interests.

ArcSoft® PhotoPrinter™ 2000 Pro

ArcSoft, Inc.

ArcSoft PhotoPrinter 2000 is an easy-to-use, advanced printing program that lets you quickly lay out multiple images in multiple sizes on a single sheet of paper. PhotoPrinter Pro offers a wide selection of templates including landscape, portrait, free style, mixed sizes, custom templates

and more. The application includes enhancement tools and special effects for improving photos while giving you the ability to add text to any image.

AT&T WorldNet® Service

AT&T

Fast, reliable Internet access from AT&T WorldNet Service. AT&T WorldNet Service provides web-based e-mail, a personalized start page from Excite,SM easy access to the Excite search engine, free web pages, online and live agent technical support, instant messaging, and special shopping discounts at Market Square.

CompuServe® 2000

CompuServe, Inc.

CompuServe is the most comprehensive source of organized business and educational information online today. CompuServe allows you to access the vastness of the Internet, without wasting time wading through it. Maximize your time online with CompuServe.

DVDEExpress®

Mediamatics

Insert software description here.*

DVgate™

Sony Electronics

Connect a digital video camera recorder to the i.LINK® connector and capture your own video clips and still images. You can edit clips from your video, add others, and combine clips into new movie segments. You can also save your images in a variety of popular file formats.

EarthLink Network TotalAccess®

EarthLink Network, Inc.

An Internet Service Provider that supplies access, information, and assistance to its customers, introducing them to the Internet. Member benefits include e-mail, newsgroups, a personal start page, a free 6 MB web site, a member newsletter, and 24-hour technical support.

McAfee® VirusScan®

Network Associates, Inc.

Protect your computer from viruses. VirusScan can detect viruses from floppy disks, Internet downloads, e-mail attachments, intranets, shared files, CD-ROMs, and online services.

* Certain specially-configured systems have CD-RW drives instead of DVD drives, and may not come with DVDEExpress software.

Media Bar™

Sony Electronics

Media Bar software is your all-in-one solution for audio/video playback. Media Bar software handles all common computer multimedia formats and controls selected Sony devices. In addition to audio/video library cataloging and playlist management, Media Bar software includes digital video quality control and effects features. Media Bar software seamlessly integrates a variety of new media formats with an easy-to-use software interface.

Microsoft® Internet Explorer 5.0

Microsoft Corporation

Internet Explorer delivers the web the way you want it. It is safe, easy to use, and you can personalize how you access the web. Outlook Express and other tools in Internet Explorer also help you have a great experience when you are on the web.

Microsoft® Word 2000

Microsoft Corporation

Microsoft Word 2000 makes it easy to create shared Web, e-mail, and print documents for use around the world. It embraces HTML as a first-class file format and extends Word's ease-of-use to the Web and e-mail. Word 2000 also extends that ease-of-use to international users, making it simple to create multilingual documents.

MovieShaker™

Sony Electronics

Sony's original MovieShaker software creates personal movies that have transitions, background music and text. Just import your video clips and "shake" with a click of the mouse. Your personal movies are easy to create and fun to share with family and friends.

Netscape Communicator®

Netscape Communications

Netscape Communicator is an all-in-one Internet tool that makes it easy to browse the web, send Internet e-mail, chat, read newsgroups, and compose great web documents.

PictureGear™

Sony Electronics

This image management software displays images from your hard drive, a Sony digital still camera, or a Sony Mavica® camera. The images appear in a convenient light-table format, so that you can easily view the contents of an entire folder.

Prodigy Internet®

Prodigy Communications Corporation

An online service that helps you find what you need online faster and smarter. Prodigy delivers powerful online content such as sports scores, stock quotes, news, and easy access to Excite, plus quality customer service, all at a competitive price.

Quicken® Basic 2000

Intuit, Inc.

Quicken is a fast, easy way to organize your finances. Quicken works just like your checkbook, so it is easy to learn and use. Quicken manages all your finances, bank accounts, credit cards, investments, and loans. You can even pay your bills online.

RealProducer® G2

RealNetworks, Inc.

RealProducer G2 creates streaming audio and video Web sites. You can quickly achieve consistently high-quality results with powerful batch operation and flexible compression templates. RealProducer includes both SMIL and HTML templates and other timeline-based features to help you build synchronized multimedia Web projects.

Smart Capture

Sony Electronics

Smart Capture is a fun new way to send multimedia messages via e-mail. Smart Capture manages the i.LINK® connection between your computer and a Sony Digital Handycam® Camcorder that supports the i.LINK interface. It allows you to capture compressed video or still images that you can save or share via e-mail. A smart solution to computer, digital audio/video and network convergence.

Smart Connect

Sony Electronics

Smart Connect allows you to use an i.LINK cable to connect your VAIO computer to another VAIO computer that supports Smart Connect. You can then use one computer to copy, delete, and edit files on the other computer. You can also print from a printer attached to either computer.

Smart Label

Sony Electronics

This tool allows you to record your voice and play it back at any time to remind you of important information, such as telephone numbers or appointments. It can also be used as a normal text memo pad. It can record a voice memo up to 60 seconds long. You can combine this with pictures and/or text to create a memo that you can place on your computer desktop.

Smart Pad

Sony Electronics

Smart Pad enables you to record handwritten information such as text, symbols, simple maps, and drawings.

Smart Publisher

Sony Electronics

Smart Publisher makes it easy for you to send web pages to the Internet using e-mail or FTP.

Smart Write

Sony Electronics

A word processor that allows you to create documents that incorporate pictures and sound. With Smart Write, you can record your voice right into the page and draw directly onto your documents using the touchpad.

Sound Forge® XP

Sonic Foundry

Sound Forge XP allows you to put powerful audio processing tools and effects to work on your notebook. Simply cut, copy, and paste your way to striking multimedia files for use in everything from Web pages to desktop presentations.

WinFax™ Basic Edition

Symantec Corporation

WinFax Basic incorporates an easy-to-use interface that allows you to send and receive faxes easily. Upgrade to WinFax Pro to receive additional features.

About Your Recovery CDs

Application Recovery CD(s)

Sony Electronics

This program allows you to reinstall individual applications and device drivers. Use it to restore corrupted or accidentally erased files.

System Recovery CD(s)

Sony Electronics

This program allows you to restore the software titles that shipped with your computer if they become corrupted or are erased accidentally. It can be used only to restore the hard disk of this Sony computer.

For Answers to Your Software Questions

Acrobat® Reader, Adobe PhotoDeluxe® Home Edition, Adobe Premiere® LE (Adobe Systems Incorporated)

website	http://www.adobe.com/
phone	206-628-2746 (fee-based support)
fax	206-628-5737
e-mail	techdocs@adobe.com
hours	M-F, 6 AM-5 PM PT

America Online® (America Online)

website	http://www.aol.com/
phone	800-827-3338
hours	7 days a week, 24 hours a day

AT&T WorldNet® Service (AT&T)

website	http://www.worldnet.att.net
phone	800-400-1447
e-mail	worldnet@attmail.com
hours	7 days a week, 24 hours a day

CompuServe® 2000 (CompuServe, Inc.)

website	http://www.compuserve.com/
phone	800-848-8990
hours	M-F, 8 AM - 1 AM ET, S-S 10 AM - 10 PM ET

EarthLink Network® (EarthLink Network, Inc.)

website	http://help.earthlink.net/techsupport/
phone	800-395-8410
e-mail	support@earthlink.net
hours	7 days a week, 24 hours a day

McAfee® VirusScan® (Network Associates, Inc.)

website	http://support.mcafee.com
phone	408-988-3832
e-mail	cybr@nai.com
hours	M-F 9AM-5PM Central Time

DVDEExpress® (Mediamatics)

website

phone

e-mail

hours

Netscape Communicator® (Netscape Communications Corporation)

website

<http://www.netscape.com/>

phone

888-4SONYPC (888-476-6972)*

hours

7 days a week, 24 hours a day

* Support from 1-888-4SONY PC is free of charge for 90 days after the original date of purchase.

PhotoPrinter™ 2000 Pro (ArcSoft, Inc.)

website

<http://www.arcsoft.com>
<http://www.photoisland.com>

phone

510-440-9901

fax

510-440-1270

e-mail

techsupport@arcsoft.com

hours

M-F, 8:30 AM-5:30 PM PT

Prodigy Internet® (Prodigy Communications Corporation)

website

<http://www.prodigy.com/>

phone

800-213-0992

hours

7 AM - 3 AM ET

Quicken® Basic 2000 (Intuit Inc.)

website

<http://www.intuit.com/support/>

phone

900-555-4688

hours

7 days a week, 24 hours a day

RealProducer® G2 (RealNetworks, Inc.)

website

<http://realnetworks.com/>

phone

206-674-2681

fax

206-671-3586

e-mail

<http://service.real.com> (online form)

hours

M-F, 8 AM-5 PM PT

Sound Forge® XP (Sonic Foundry)

website

phone

fax

e-mail

hours

Windows 98 Operating System, Word 2000, Internet Explorer 5.0, (Microsoft Corporation)

website <http://www.microsoft.com/support/>

phone 888-4SONYPC (888-476-6972)*

hours 7 days a week, 24 hours a day

* Support from 1-888-4SONY PC is free of charge for 90 days after the original date of purchase.

Sony Service Center

**For the Sony Service Center nearest you, call 1-888-4SONYPC
(1-888-476-6972).**

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Section 1-2: VAIO Notebook User Guide

SONY®

VAIO® Notebook User Guide

PCG-F540/PCG-F540K/PCG-F560/PCG-F560K/PCG-F57C
PCG-F580/PCG-F580K/PCG-F590/PCG-F590K



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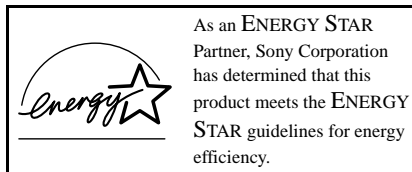
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Owner's Record

The model number and serial number are located on the bottom of your Sony VAIO® Notebook. Record the serial number in the space provided here. Refer to the model and serial number when you call your Sony Service Center.

Model Numbers: PCG-9241, PCG-9242, PCG-9231, PCG-9232, PCG-9221, PCG-9211, PCG-9212, PCG-9201, PCG-9202,

Serial Number: _____

Safety Information

WARNING

- ☐ To prevent fire or shock hazard, do not expose your notebook computer to rain or moisture.
- ☐ To avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.
- ☐ Never install modem or telephone wiring during a lightning storm.
- ☐ Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- ☐ Never touch uninsulated telephone wire or terminals unless the telephone line has been disconnected at the network interface.
- ☐ Use caution when installing or modifying telephone lines.
- ☐ Avoid using the modem during an electrical storm.
- ☐ Do not use the modem or a telephone to report a gas leak in the vicinity of the leak.
- ☐ A socket outlet should be as close as possible to the unit and easily accessible.

! To change the backup battery, please contact your nearest Sony Service Center.

! Caution - The use of optical instruments with this product will increase eye hazard. As the laser beam used in this product is harmful to the eyes, do not attempt to disassemble the cabinet. Refer servicing to qualified personnel only.

! For DVD-ROM: Danger - Visible and invisible laser radiation when open. Avoid direct exposure to beam.

! For CD-RW: Danger - Invisible laser radiation when open. Avoid direct exposure to beam.

! Caution: To reduce the risk of fire, use only No. 26 AWG or larger telecommunication line cord.

AVERTISSEMENT

- ☐ Pour prévenir tout risque d'incendie ou d'électrocution, garder cet appareil à l'abri de la pluie et de l'humidité.
- ☐ Pour prévenir tout risque d'électrocution, ne pas ouvrir le châssis de cet appareil et ne confier son entretien qu'à une personne qualifiée.
- ☐ Ne jamais effectuer l'installation de fil modem ou téléphone durant un orage électrique.
- ☐ Ne jamais effectuer l'installation d'une prise téléphonique dans un endroit mouillé à moins que la prise soit conçue à cet effet.
- ☐ Ne jamais toucher un fil téléphonique à découvert ou un terminal à moins que la ligne téléphonique n'ait été débranché de l'interface réseau.
- ☐ Soyez très prudent lorsque vous installez ou modifiez les lignes téléphoniques.
- ☐ Évitez d'utiliser le modem durant un orage électrique.

- ❑ N'utilisez pas le modem ni le téléphone pour prévenir d'une fuite de gaz vous êtes près de la fuite.
- ❑ L'appareil doit être le plus près possible d'une prise murale pour en faciliter l'accès.

! Pour changer la pile de rechange, veuillez contacter votre centre de service Sony le plus près.

! Avertissement - L'utilisation d'instruments optiques avec ce produit augmente les risques pour les yeux. Puisque le faisceau laser utilisé dans ce produit est dommageable pour les yeux, ne tentez pas de désassembler le boîtier. Adressez-vous à un agent de service qualifié.

! Danger : Radiation laser visible et invisible si ouvert. Évitez l'exposition directe au faisceau.

! Pour les CD-RW : Danger : Radiation laser visible et invisible si ouvert. Évitez l'exposition directe au faisceau.

! Attention : Afin de réduire les risques d'incendie, n'utilisez qu'un cordon de communication NO. 26 AWG ou plus gros.

If you have questions about this product, you can reach the Sony Customer Information Service Center at 1-888-4SONYPC; or write to the Sony Customer Information Service Center at 12451 Gateway Blvd., Ft. Myers, FL 33913 or find Sony Customer Service on the web at: <http://www.sony.com.pcsupport>

The number below is for FCC related matters only. Sony Customer Support can be reached at <http://www.sony.com/pcsupport>

Regulatory Information.

Declaration of Conformity

Trade Name: SONY
 Model No.: PCG-9241, PCG-9242,
 PCG-9231, PCG-9232,
 PCG-9221, PCG-9211,
 PCG-9212, PCG-9201,
 PCG-9202

Responsible Party: Sony Electronics Inc.
 Address: 1 Sony Drive
 Park Ridge, NJ 07656
 Telephone: 201-930-6972

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
 (1) This device may not cause harmful interference, and
 (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ❑ Reorient or relocate the receiving antenna.
- ❑ Increase the separation between the equipment and the receiver.
- ❑ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ❑ Consult the dealer or an experienced radio/TV technician for help.

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

Only peripherals (computer input/output devices, terminals, printers, etc.) that comply with FCC Class B limits may be attached to this computer product.

Operation with non-compliant peripherals is likely to result in interference to radio and television reception.

All cables used to connect peripherals must be shielded and grounded. Operation with cables, connected to peripherals, that are not shielded and grounded, may result in interference to radio and television reception.

FCC Part 68

This equipment complies with Part 68 of the FCC rules. On the bottom of this equipment is a label that contains, among other information, the FCC equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

This modem uses the USOC RJ-11 telephone jack.

The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company to determine the maximum REN for the calling area.

If the terminal equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice is not practical, the telephone company will

notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operations of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If trouble is experienced with this equipment, you can reach the Sony Customer Information Service Center at 1-888-4SONYPC; or write to the Sony Customer Information Service Center at 12451 Gateway Blvd., Ft. Myers, FL 33913 or find Sony Customer Service on the web at: <http://www.sony.com.pcsupport>

Repair of this equipment should be made only by a Sony Service Center or Sony authorized agent. For the Sony Service Center nearest you, call 1-888-4SONYPC (1-888-476-6972).

This equipment cannot be used on public coin service provided by the telephone company. Connection to Party Line Service is subject to state and possible provincial tariffs. (Contact the state or provincial utility service commission, public service commission, or corporation commission, for information.)

Telephone Consumer Protection Act of 1991 (United States)

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone facsimile machine unless such message clearly contains, in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the

business, other entity, or individual sending the message, and the telephone number of the sending machine or such business, other entity, or individual.

In order to program this information into your facsimile machine, see your fax software documentation.

Telephone Consumer Guidelines (Canada)

Please refer to your telephone directory under 'Privacy Issues' and/or 'Terms of Service.' For more detailed information, please contact:

CRTC

Terrasses de la Chaudière, Tour centrale
1 promenade du Portage, 5 étage Hull PQ
K1A 0N2.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

DISPOSAL OF LITHIUM ION BATTERY

You can return your unwanted lithium ion batteries to your nearest Sony Service Center or Factory Service Center.



In some areas the disposal of lithium ion batteries in household or business trash may be prohibited.

For the Sony Service Center nearest you, call 1-888-476-6972 in the United States or 1-800-961-7669 in Canada.

! Do not handle damaged or leaking lithium ion batteries.

! Ne pas manipuler les batteries au lithium-ion qui fuient ou sont endommagées.

! Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Discard used batteries according to the manufacturer's instructions.

! Une batterie non conforme présente un danger d'explosion. La remplacer seulement par une batterie identique ou de type équivalent recommandé par le fabricant. Évacuer les batteries usées selon les directives du fabricant.

! The battery pack used in this device may present a fire or chemical burn hazard if mistreated. Do not disassemble, heat above 212°F (100°C) or incinerate. Dispose of used battery promptly. Keep away from children.

! La manutention incorrecte du module de batterie de cet appareil présente un risque d'incendie ou de brûlures chimiques. Ne pas démonter, incinérer ou exposer à une température de plus de 100°C. Évacuer promptement la batterie usée. Garder hors de portée des enfants.

INDUSTRY CANADA NOTICE

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection.

The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Equipment malfunctions or any repairs or alterations made by the user to this equipment may give the telecommunications company cause to request that the user disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The

termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5. The Ringer Equivalence Number for this equipment is 0.0.

AVIS DE L'INDUSTRIE CANADA

AVIS: L'étiquette d'Industrie Canada identifie le matériel homologué.

Cette étiquette certifie que le matériel est conforme aux normes de protection, d'exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêche pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. L'entreprise de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales.

Avertissement: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas.

AVIS: L'indice d'équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface.

La terminaison d'une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5. L'indice d'équivalence de la sonnerie de ce matériel est de 0.0.

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Welcome

Congratulations on your purchase of the Sony VAIO® notebook. Sony has combined leading-edge technology in audio, video, computing, and communications to provide you with state-of-the-art personal computing.

Features



For a complete description of the specifications of your VAIO® notebook, see page 85.

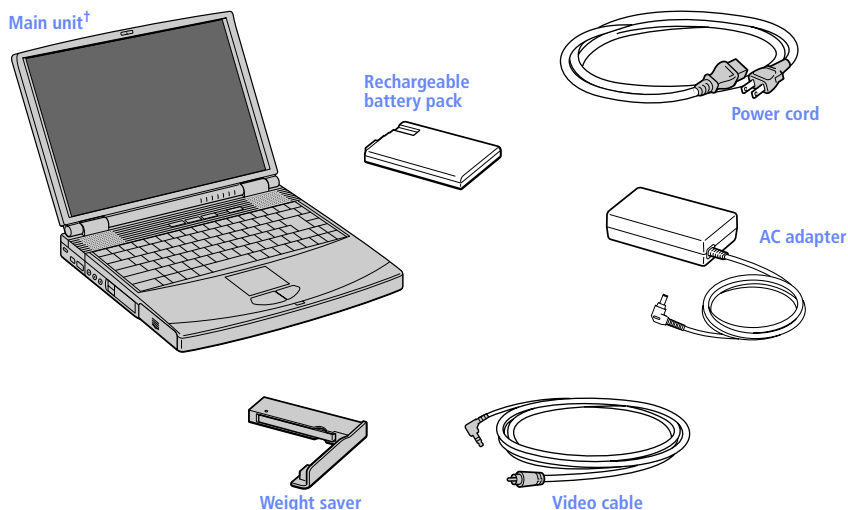
- ❑ **Exceptional performance:** Your notebook includes a fast Intel® Pentium® III processor and a V.90 compatible 56K modem.*
- ❑ **Portability:** The rechargeable battery pack provides hours of use without AC power.
- ❑ **Sony audio and video quality:** High-quality MPEG1/MPEG2 video, which supports full-screen display and enables you to take advantage of today's advanced multimedia applications, games, and entertainment software.
- ❑ **Multimedia features:** Enjoy the stereo speakers or use a headphone (not supplied) to listen to audio and video CDs.
- ❑ **Microsoft® Windows® operating system:** Your system includes Microsoft® Windows® 98 Second Edition or Microsoft® Windows® 2000 Professional.
- ❑ **Communications:** Access popular online services, send e-mail, browse the Internet, and use fax features.
- ❑ **Digital Versatile Disc (DVD)†:** This new optical storage technology that provides increased storage capacity and a rich multimedia computing experience. DVD-ROM drives play both DVD-ROM and CD-ROM discs.

* Actual upload and download speeds may vary due to line conditions, ISP support, and government.

† Certain specially-configured systems may come with a CD-RW drive instead of a DVD-ROM drive.

Unpacking Your Notebook

Remove the following hardware items from the box:



† The removable floppy disk drive is located in the multipurpose bay.

Manuals

- ❑ *Read Me First* contains Frequently Asked Questions, the most up-to-date information on using your computer, and software support information.
- ❑ The *VAIO® Notebook User Guide* (this manual) contains information on how to get the most from your computer, find help, and solve common problems. It also includes product specifications.
- ❑ *The VAIO® Consumer Information Guide* contains ergonomic considerations and your computer's limited warranty statement.
- ❑ The Microsoft® Windows® 98 Second Edition *Getting Started* manual or Microsoft® Windows® 2000 Professional *Getting Started* manual explains how to use the basic features of the Windows® operating system.

Recovery CDs

- ❑ System Recovery CD(s)
- ❑ Application Recovery CD(s)

Software CDs

- ❑ Microsoft® Word 2000

Other

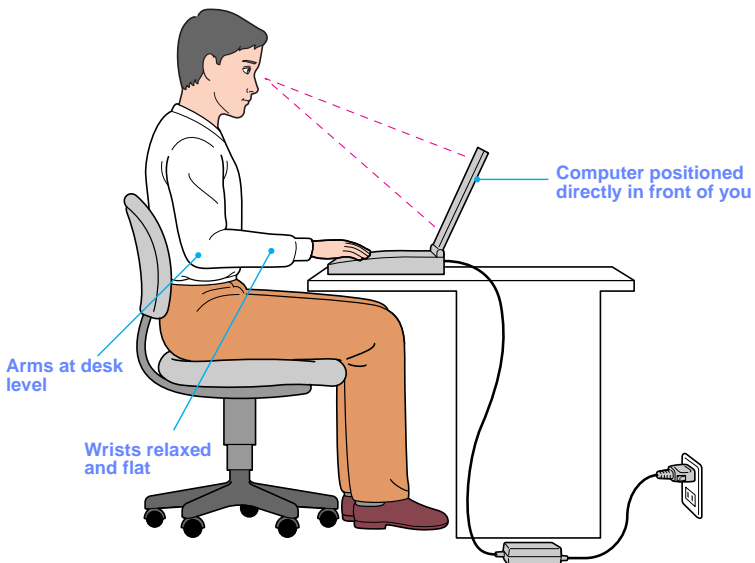
- ❑ Setting up your VAIO® Notebook (poster)
- ❑ Packet containing special product offers

Setting Up Your Notebook

This section describes how to start using your computer and how to use your computer's internal and external devices such as the touchpad, floppy disk drive, and DVD-ROM drive.

Ergonomic Considerations

You will be using your notebook computer as a portable device in a variety of environments. Whenever possible, you should attempt to apply the following ergonomic considerations to both stationary and portable environments.



- ❑ **Position of your computer** – Place the computer directly in front of you as you work. Keep your forearms horizontal, with your wrists in a neutral, comfortable position while using the keyboard, touchpad,

or external mouse. Let your upper arms hang naturally at your sides. Take breaks during sessions with your computer. Excessive use of the computer may strain muscles or tendons.

- ❑ **Furniture and posture** – Sit in a chair with good back support and armrests. Adjust the level of the chair so your feet are flat on the floor. A footrest may make you more comfortable. Sit in a relaxed, upright posture and avoid slouching forward or leaning far backward.
- ❑ **Viewing angle of the computer's display** – Use the display's tilting feature to find the best position. You can reduce eye strain and muscle fatigue by adjusting the tilt of the display to the proper position. Adjust the brightness setting of the display also.
- ❑ **Lighting** – Choose a location where windows and lights do not create glare and reflection on the display. Use indirect lighting to avoid bright spots on the display. You can also purchase accessories for your display that help reduce glare. Proper lighting adds to your comfort and work effectiveness.
- ❑ **Placement of an external display** – When using an external display, set the display at a comfortable viewing distance. Make sure the display screen is at eye level or slightly lower when you are sitting in front of the monitor.

Notes on Setup

- ❑ Do not place your computer in a location subject to:
 - ❑ Heat sources, such as radiators or air ducts
 - ❑ Direct sunlight
 - ❑ Excessive dust
 - ❑ Moisture or rain
 - ❑ Mechanical vibration or shock
 - ❑ Strong magnets or speakers that are not magnetically shielded
 - ❑ Ambient temperature of more than 95° F (35° C) or less than 18° F (10° C)
 - ❑ High humidity
- ❑ Do not place electronic equipment near your computer. The computer's electromagnetic field may cause a malfunction.

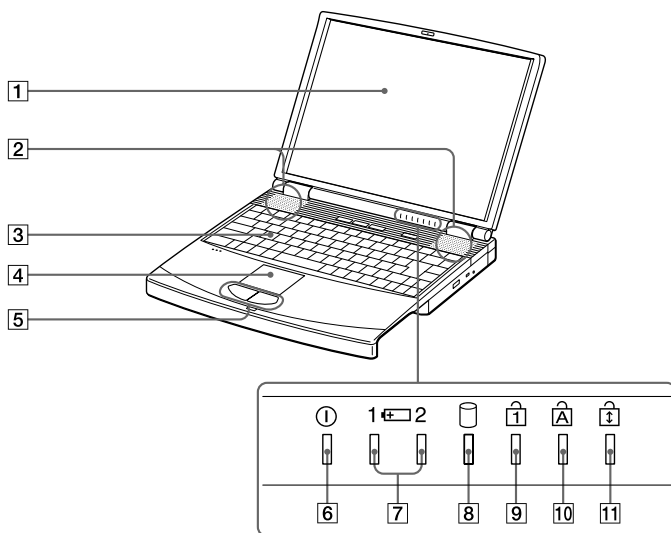
- ❑ Provide adequate air circulation to prevent internal heat buildup. Do not place your computer on porous surfaces such as rugs or blankets, or near materials such as curtains or draperies that may block its ventilation slots. Leave a space of at least 8 inches (20 cm) behind the back panel of the computer.
- ❑ If the computer is brought directly from a cold location to a warm one, moisture may condense inside your computer. In this case, allow at least an hour before turning on your computer. If any problems occur, unplug your computer, and contact your Sony Service Center.
- ❑ The computer uses high-frequency radio signals and may cause interference to radio or TV reception. Should this occur, relocate the computer a suitable distance away from the set.
- ❑ Use only specified peripheral equipment and interface cables; otherwise, problems may result.
- ❑ Do not use cut or damaged connection cables.
- ❑ Your computer will not work with party lines, cannot be connected to a coin-operated telephone, and may not work with multiple phone lines or a private branch exchange (PBX).
- ❑ If the telephone company makes a service call to your home or office and determines that your computer is responsible for a problem, the telephone company may bill you for the service call. Also, if you do not disconnect your computer when it is adversely affecting the telephone line, the telephone company has the right to disconnect your service until you correct the problem.

Handling Your Notebook

- ❑ Clean the cabinet with a soft, dry cloth or a soft cloth lightly moistened with a mild detergent solution. Do not use any type of abrasive pad, scouring powder, or solvent such as alcohol or benzene, as these may damage the finish of your computer.
- ❑ Should any solid object or liquid fall into the computer, shut down your computer and then unplug it. You may want to have the computer checked by qualified personnel before operating it any further.
- ❑ Do not drop the computer or place heavy objects on top of the computer.

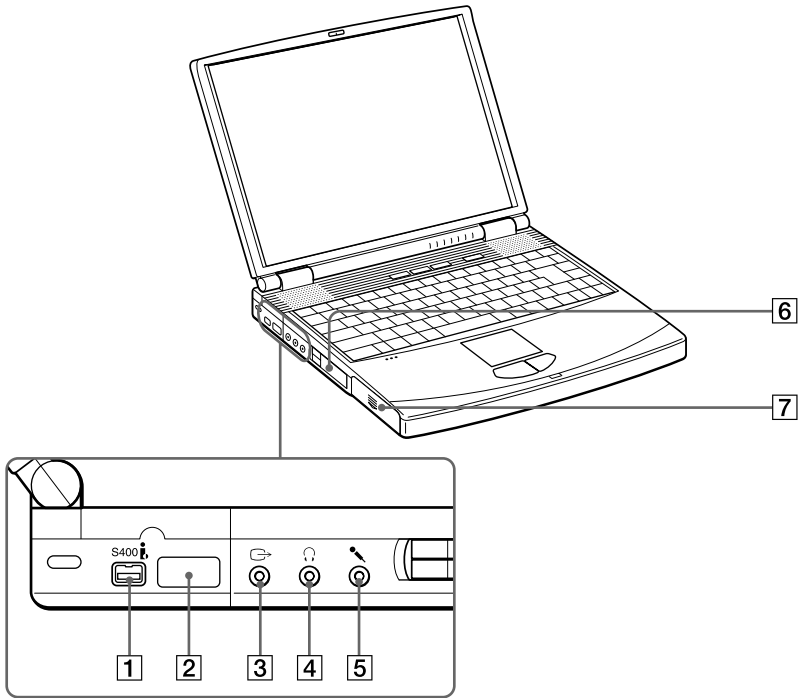
Locating Controls and Connectors

Front



- | | |
|--|--|
| 1 LCD (Liquid Crystal Display) screen (page 25) | 7 Battery 1 and 2 indicators (pages 14, 24) |
| 2 Speakers (pages 25, 64) | 8 Hard disk drive indicator (page 24) |
| 3 Keyboard (page 21) | 9 Num Lock indicator (page 24) |
| 4 Touchpad (page 27) | 10 Caps Lock indicator (page 24) |
| 5 Left/right buttons (page 27) | 11 Scroll Lock indicator (page 24) |
| 6 Power indicator (page 14) | |

Left



1 i.LINK® S400 connector (page 66)

2 Infrared port (page 42)

3 Video out

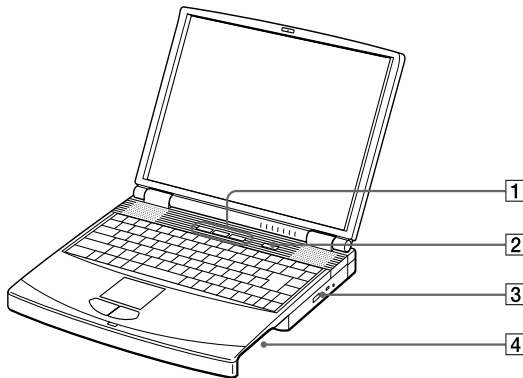
4 Headphone connector (pages 60, 64)

5 Microphone connector (pages 60, 65)

6 PC card slots (page 37)

7 Battery bay (page 13)

Right



1 PPK buttons (see the online manual *Customizing Your VAIO® Notebook* for information on use)

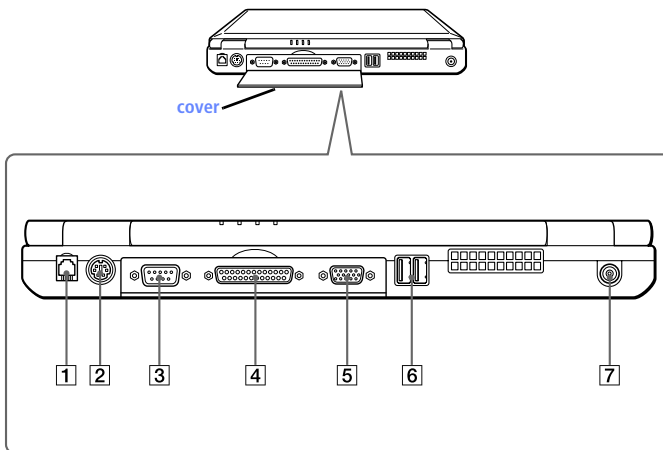
3 DVD-ROM drive (page 31)*

2 Power button

4 Multipurpose drive bay (pages 28, 46, 49)

* Certain specifically-configured systems may come with a CD-RW drive instead of a DVD drive.

Back



1 Modem jack (page 52)

5  Monitor connector (page 59)

2  Mouse/Keyboard connector (page 62)

6  USB connectors (page 68)

3  Serial connector

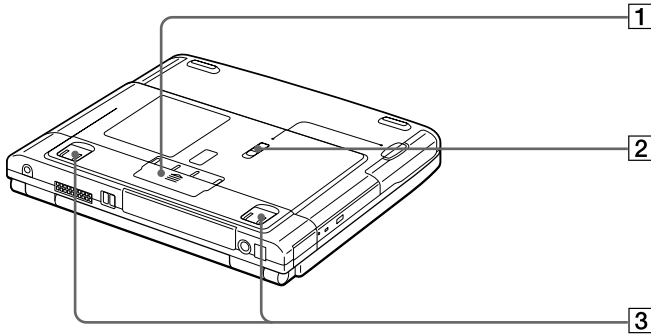
7  DC In connector (page 12)

4  Printer connector (page 58)



There is a ventilation slot located between the USB connector and the DC In connector. Do not cover the ventilation slot when your computer is on.

Bottom



1 Port replicator connector cover (pages 54, 56)

3 Tilt stands

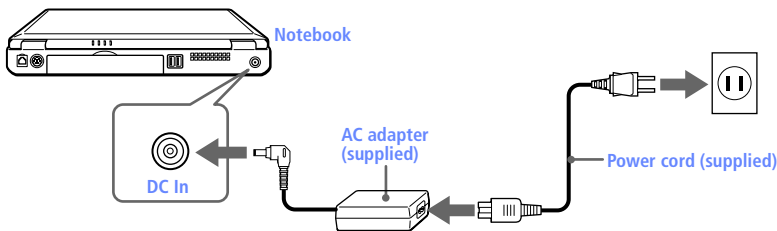
2 Multipurpose drive bay RELEASE lever (pages 48, 50)

Connecting a Power Source

You can use either AC power or a rechargeable battery pack as a power source.

Using the AC Adapter

- 1 Plug the cable attached to the AC adapter into the DC In connector on the computer.
- 2 Plug one end of the power cord into the AC adapter.
- 3 Plug the other end of the power cord into an AC outlet.



Notes on the AC Adapter

- ❑ Your computer operates on 100V-240V AC 50/60 Hz.
- ❑ Do not share the AC outlet with other power-consuming equipment, such as a copy machine or shredder.
- ❑ You can purchase a power strip with a surge protector. This device prevents damage to your computer caused by sudden power surges such as those that may occur during an electrical storm.
- ❑ Do not place heavy objects on the power cord.
- ❑ To disconnect the cord, pull it out by the plug. Never pull the cord itself.
- ❑ Unplug your computer from the wall outlet if you will not be using the computer for a long time.
- ❑ When the AC adapter is not used, unplug it from the AC outlet.
- ❑ Use only the AC adapter supplied. Do not use any other AC adapter.

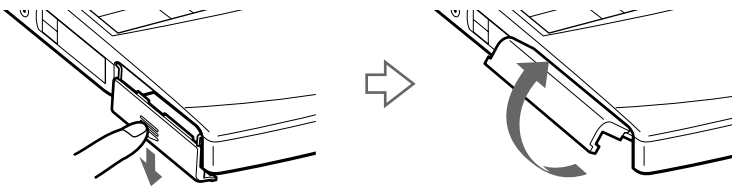
Using Battery Power

You can use one or two battery packs as a source of power. The second battery pack inserts into the multipurpose drive bay on the right side of the computer. (See “Using Power Saving Modes” on page 44.) Additional battery packs are available as a separate option.

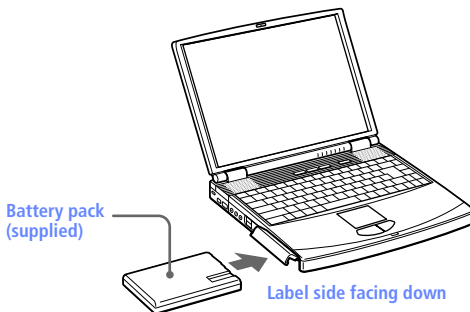
The battery pack that comes with your computer is not fully charged at the time of purchase. Follow the steps below to insert and charge the battery pack.

To insert the battery pack

- 1 Open the cover of the battery bay.



- 2 Insert the battery pack into the battery bay on the left side of the computer.



- 3 Close the cover of the battery bay until it clicks.



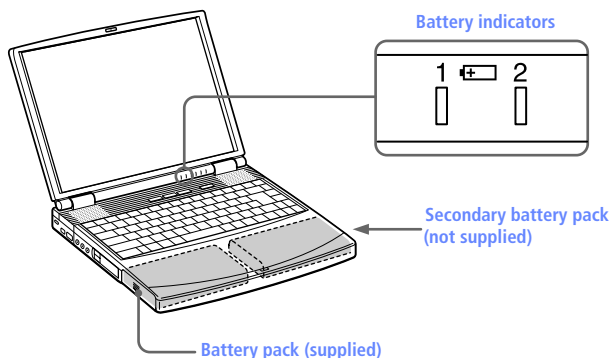
When attaching your computer to the port replicator, do not attempt to insert or remove the battery pack. Lifting and turning the computer with a port replicator attached could cause a temporary loss of power.

To charge the battery pack

- 1 Connect the AC adapter to the computer.
- 2 Insert the battery pack.

The computer automatically charges the battery (the battery indicator light flashes in a double-blink pattern as the battery charges). When the battery is 85 percent full, the battery indicator light turns off. This process takes approximately two hours. To charge the battery completely, continue charging for an additional hour. See “Displaying Detailed Battery Information” in the online manual *Customizing Your VAIO® Notebook* for information on checking the battery life.

There are two battery indicator lights on the computer:



<i>Battery Indicator</i>	<i>Meaning</i>
1	Indicates the status of the battery pack in the battery bay on the left side of the computer.
2	Indicates the status of the battery pack in the multipurpose drive bay on the right side of the computer.

<i>Battery Indicator Light Status</i>	<i>Meaning</i>
On	The computer is using battery power.
Single blink	The battery is running out of power.
Double blink	The battery is charging.
Off	The computer is using AC power.



To determine the amount of time the battery lasts, see “Displaying Battery Information” in the online manual *Customizing Your VAIO® Notebook*. When the battery power is running low, both the battery and power indicators blink.

When the computer is directly connected to AC power and has a battery pack in the battery bay, it uses power from the AC outlet.

See “Using a Second Battery Pack” on page 46 for information on installing and charging a battery pack in the multipurpose drive bay.

Keep the battery pack in the computer while it is directly connected to AC power. The battery pack continues to charge while you are using the computer.

If the battery level falls below 10%, you should either attach the AC adapter to recharge the battery or shut down your computer and insert a fully charged battery.

You can extend battery life by changing the power-management modes in the PowerPanel utility. See “Using Power Saving Modes” on page 44.

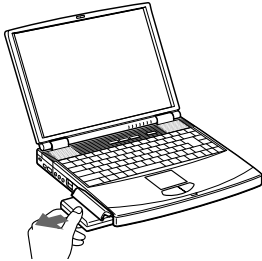
The battery pack supplied with your computer is a lithium ion battery and can be recharged at any time. Charging a partially discharged battery does not affect battery life.

The battery indicator light is on while you use the battery pack as a power source. When battery life is nearly depleted, the battery indicator starts flashing.

For some software applications and some peripheral devices, your computer may not enter System Hibernation mode when the battery life is low. To avoid loss of data when using battery power, you should save your data frequently and manually activate a power-management mode, such as System Suspend or System Hibernation.

To remove the battery pack

- 1 Open the cover of the battery bay.
- 2 Pull out the battery pack.



- 3 Close the cover of the battery bay.

! You will lose data if you remove the battery pack while the computer is on and not connected to the AC adapter or if you remove the battery while the computer is in System Suspend/System Idle mode.

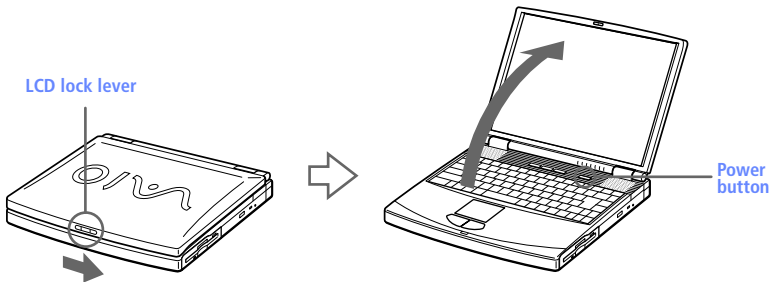
Additional Notes on Batteries

- ❑ Never leave the battery pack in temperatures above 140° F (60° C), such as under direct sunlight or in a car parked in the sun.
- ❑ Battery life is shorter in a cold environment. This is due to decreased battery efficiency at low temperatures.
- ❑ Charge the batteries at temperatures between 50° F and 80° F (10° C to 30° C). Lower temperatures require a longer charging time.
- ❑ While the battery is in use or being discharged, the battery pack heats up. This is normal and is not cause for concern.
- ❑ Keep the battery pack away from all sources of heat.
- ❑ Keep the battery pack dry.
- ❑ Do not open or try to disassemble the battery pack.
- ❑ Do not expose the battery pack to any mechanical shock.
- ❑ If you are not using the computer for an extended period of time, remove the battery pack from the computer to prevent damage to the battery.
- ❑ If, after fully charging the battery pack, the battery power is still low, the battery pack may be reaching the end of its life and should be replaced.
- ❑ You do not need to discharge the battery before recharging.

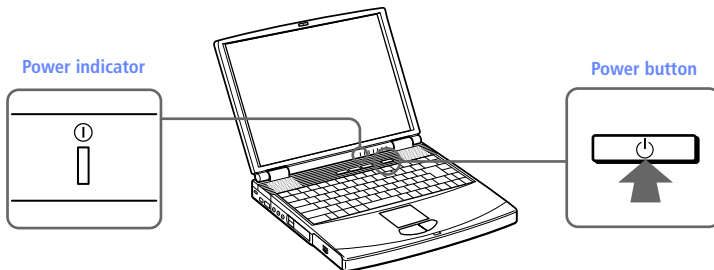
- ❑ If you have not used the battery pack for a considerable amount of time, recharge the battery.

Starting Your Computer

- 1 Slide the LCD lock lever in the direction of the arrow, and lift the cover.



- 2 Press the power button on top of the computer until the green power indicator light turns on.



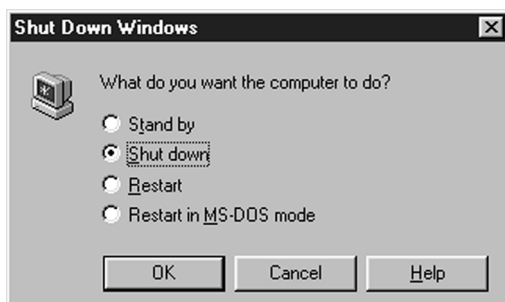
If you hold the power button in the On position for more than four seconds, the computer turns off.

- 3 If necessary, adjust the brightness controls for the LCD display. To decrease the brightness, press Fn+F5 and then the down or left arrow key. To increase the brightness, press Fn+F5 and then the up or right arrow key.


Shutting Down Your Computer

! To avoid potential loss of data, follow these steps to shut down your computer.


- 1 Click the Start button on the Windows® taskbar.
- 2 Click Shut Down at the bottom of the Start menu to display the Shut Down Windows dialog box.



- 3 Select Shut down.
- 4 Click OK.

 Respond to any prompts warning you to save documents.

- 5 Wait for your computer to turn off automatically. The power indicator (green) turns off.
- 6 Turn off any peripherals connected to your computer.

 If you are unable to shut down your computer using the steps described above, press the Ctrl+Alt+Delete keys at the same time to restart the computer. If you are unable to restart the computer in this way, you can press the power button and hold it for four seconds. This operation may result in data loss.

During a period of inactivity, you can conserve battery life by using System Suspend mode. See "Controlling Power Management" in the online manual *Customizing Your VAIO® Notebook*.

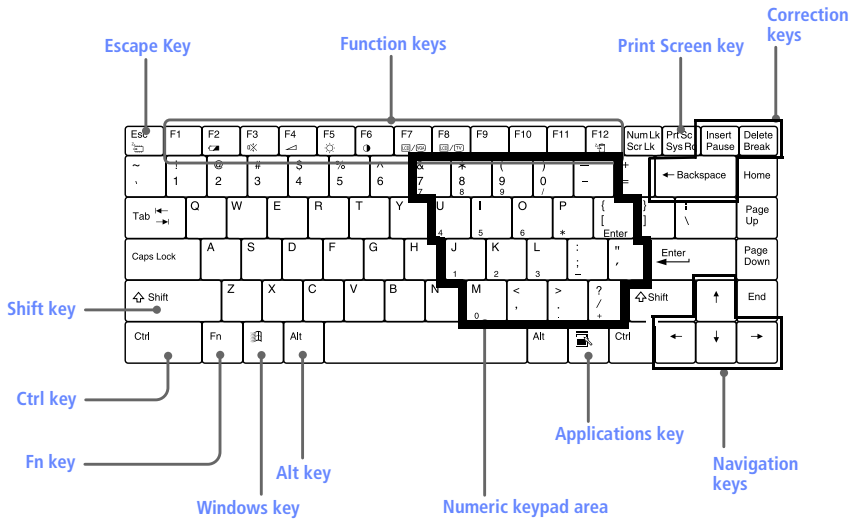
Handling the LCD Screen

- ❑ Do not leave the LCD facing the sun as it can damage the LCD. Be careful when using the computer near a window.
- ❑ Do not scratch the LCD or exert pressure on it. This could cause malfunction.



- ❑ Using the computer in low temperature conditions may produce a residual image on the screen. This is not a malfunction. When the computer returns to normal temperature, the screen returns to normal.
- ❑ The screen becomes warm during operation. This is normal and does not indicate a malfunction.
- ❑ The LCD is manufactured using high-precision technology. You may, however, see tiny black points and/or bright points (red, blue, or green) that continuously appear on the LCD. This is a normal result of the manufacturing process and does not indicate a malfunction.

Using the Keyboard










Your keyboard is very similar to a typewriter's, but the keyboard has additional keys that perform specific computer-related tasks.







Key	Description
Numeric keypad area	Contains the keys found on a typical calculator. Use the numeric keypad area to type numbers or to perform mathematical calculations such as addition and subtraction. Note that you must press the Num Lock key to activate the numeric keypad. (When you do so, the Num Lock light will be on.)
Navigation keys	Several keys are devoted to moving the cursor on the screen.
Correction keys	The Insert, Back Space, and Delete keys enable you to make corrections in your documents.
Function keys	The twelve function keys along the top of the keyboard are used to perform designated tasks. For example, in many applications, F1 is the Help key. The task associated with each function key may vary from one application to the next.
Escape key	The Esc (Escape) key is used to cancel commands.
Print Screen key	The Print Screen key takes an electronic snapshot of the screen and places it in the Windows Clipboard. You can then paste the screen shot into a document and print it.

<i>Key</i>	<i>Description</i>
Operator keys	Several keys are always used with at least one other key: Ctrl, Alt, and Shift. When held down with another key, the Ctrl (Control) and Alt (Alternate) keys offer another way to give commands. For example, in many applications, instead of choosing the Save command from a menu, you can hold down Ctrl and press S (referred to as Ctrl+S). The Shift key operates the same way as on a typewriter; it is used to produce capital letters or special symbols such as @ and \$.
Windows key 	The key with the Windows logo displays the Windows Start menu; it is the equivalent of clicking the Start button on the taskbar. See “Combinations and Functions with the Windows Key” on page 23.
Fn key	The Fn key is used in combination with other keys to issue commands. See “Combinations and Functions with the Fn Key” on page 25.
Applications key 	The Applications key displays a shortcut menu of context-sensitive choices. Pressing this key is the equivalent of clicking the right mouse button.

Combinations and Functions with the Windows Key

<i>Combination</i>	<i>Function</i>
 + F1	Displays Windows Help.
 + Tab	Switches the selected button on the taskbar.
 + E	Displays Windows Explorer.
 + F	Displays the Windows Find: All Files window to find a file or folder. This is the equivalent of selecting Find and then Files or Folders from the Start menu.
 + Ctrl + F	Displays the Windows Find: Computer window where you can locate other computers. This is the equivalent of selecting Find and then Computer from the Start menu.
 + M	Minimizes all displayed windows.
Shift +  + M	Returns all minimized windows to their previous size.
 + R	Displays the Run window. This is the equivalent of selecting Run from the Start menu.
Fn +  + Insert	Displays the Properties window. This is the equivalent of double-clicking the System icon in the Control Panel.

Indicators


Indicator	Function
Power 	Light is green when the power to the computer is turned on. Light is red in System Idle mode, and flashes red in System Suspend mode. The light turns off when the computer is in System Hibernation mode or powered off.
Battery 1 1 	Indicates the status of the battery inserted in the battery bay on the left side of the computer.
Battery 2  2	Indicates the status of the battery inserted in the multipurpose drive bay on the right side of the computer.
Hard disk 	Lights when data is being read from or written to the hard drive. Do not enter System Suspend mode or turn off the computer when this indicator light is on.

Light	On	Off
Num Lock	The number keys in the numeric keypad are active.	The alphanumeric character keys in the keypad area are active.
Caps Lock	The letters appear in uppercase as you type. The Shift key lowers the case of typed letters when Caps Lock is on.	Letters appear in lower case as you type (unless you hold down the Shift key).
Scroll Lock	The screen scrolls differently. (Exactly how it scrolls depends on the specific application. It has no effect in many applications.)	Information moves across the display normally.


Combinations and Functions with the Fn Key

Combinations/ Feature

Function

Fn+  (ESC)
System Suspend

Puts the system into System Suspend mode, a power-management state. To return the system to the active state, press any key or press the power button on your computer.

Fn+  (F2)
Display power source status


Displays the power source status, as in the example below:




Using AC power




Charging a battery pack

Fn+  (F3)
Mute On/Off


Toggles the built-in speaker off and on.

Fn+  (F4)
Speaker volume

Adjusts the built-in speaker volume.
To increase volume, press Fn+F4, then **↑** or **→**.
To decrease volume, press Fn+F4, then **↓** or **←**.


Fn+  (F5)
Brightness control

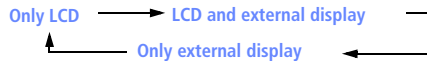
Adjusts the brightness of the LCD.
To increase light intensity, press Fn+F5 and then **↑** or **→**.
To decrease light intensity, press Fn+F5 and then **↓** or **←**.



Fn+  (F6)
Contrast control

Adjust the screen contrast (PCG-F420 only).

Fn+  /  (F7)
Switch to the external monitor/LCD

Toggles through the LCD, external display (connected to the  Monitor connector) and both LCD and external display.




Fn+  only /  (F8)
Control TV out

Toggles between LCD-only and dual LCD/TV display modes.



*Combinations/
Feature**Function*

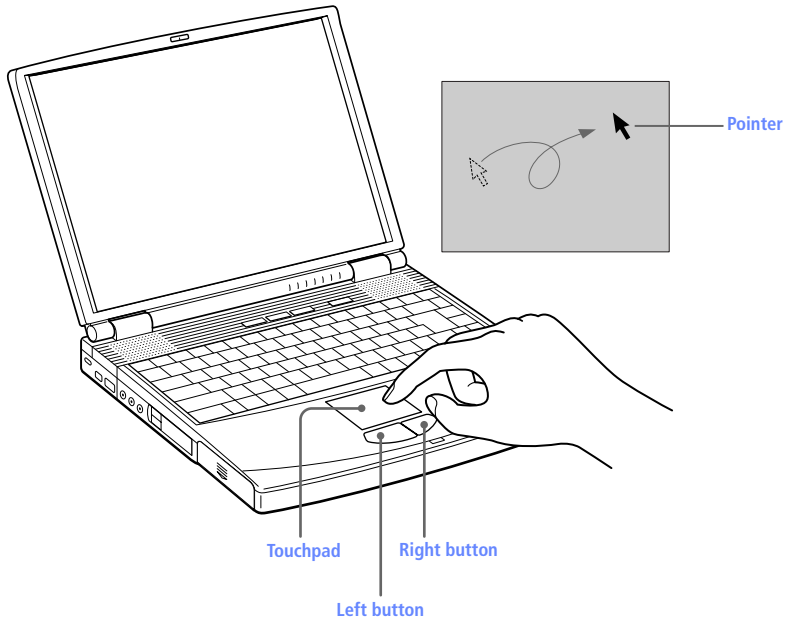
Fn+  (F12) System Hibernation	Provides for the lowest level of power consumption. When you execute this command, the state of the system and state of the peripheral devices are written to the hard disk and the system power is turned off. To return the system to its original state, use the power button to turn on power.
Fn+D Video standby	Turns off the LCD to save power. To turn the LCD back on, press any key (Windows® 98 only).
Fn+S System Idle	Puts the system into System Idle mode, a power-management state. To return the system to the active state, press any key.



Some functions are not available until Windows launches.

Using the Touchpad

The keyboard contains a cursor-pointing device called a touchpad. You can point to, select, drag, and scroll objects on the screen using the built-in touchpad.



Action	Description
Point	Slide one finger on the touchpad to place the pointer on an item or object.
Click	Press the left button once.
Double-click	Press the left button twice.
Right-click	Press the right button once. In many applications, this action displays a shortcut menu of context-sensitive choices.
Drag	Slide one finger while pressing the left button.
Scroll	Move your finger along the right edge of the touchpad to scroll vertically. Move your finger along the bottom to scroll horizontally. (The scroll function is available only with applications that support a touchpad scroll feature.)



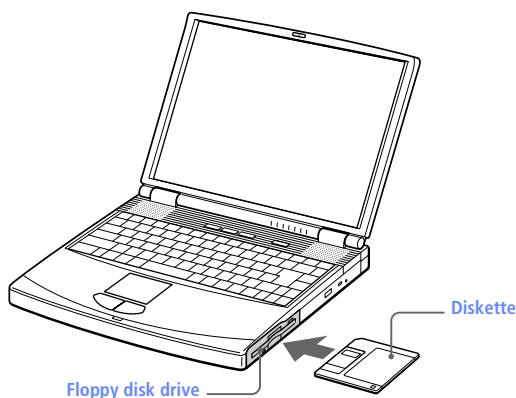
See Mouse Help for information on touchpad features, such as clicking both buttons simultaneously, adjusting touchpad speed, and Easy Launcher functions. To access Mouse Help, click the Start button, select Settings, and then Control Panel. Click the Mouse icon in the Control Panel and click the Help button.

Using the Floppy Disk Drive

The computer comes with the floppy disk drive in the multipurpose drive bay.

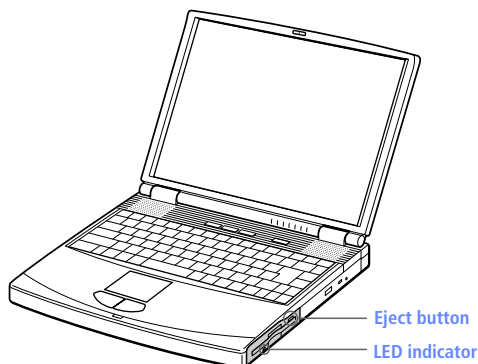
To insert a diskette

- 1 Hold the diskette with the label side facing up.
- 2 Gently push the diskette into the drive until it clicks into place.



To remove a diskette

- When you finish using the diskette, wait until the LED indicator light turns off and then press the Eject button to remove the diskette.



Do not press the Eject button when the LED indicator is turned on. Otherwise, data may be lost.


Handling Diskettes

- ❑ Do not open the shutter manually and touch the surface of the diskette.
- ❑ Keep diskettes away from magnets.
- ❑ Keep diskettes away from direct sunlight and other heat sources.

To remove the floppy disk drive (Windows 2000 models)



If your computer is turned off, you do not have to follow these instructions.

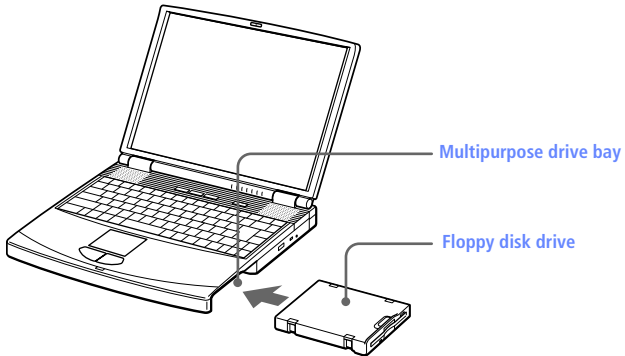
- 1 Double-click  in the system task tray.
- 2 The “Unplug or Eject” dialog box appears.
- 3 In the Unplug or Eject Hardware dialog box, select the appropriate option, and then click Stop.
- 4 Confirm the device and click OK.
- 5 A message appears informing you that the device can now be safely removed from the system.

Slide the RELEASE lever on the bottom of the computer in the direction of the arrow, and then unplug the floppy disk drive from the computer.

To reinsert the floppy disk drive

- 1 Turn off the computer.
- 2 If another device is in the multipurpose drive bay, remove the device. See or “To remove the second battery pack” on page 48.

- 3 Insert the floppy disk drive into the multipurpose drive bay with the VAIO label facing up. Continue pushing the drive into the bay until the RELEASE lever locks into place.



Using the DVD-ROM Drive

Your computer comes with a DVD-ROM drive, which plays both DVD-ROMs and CD-ROMs.

To insert a disc

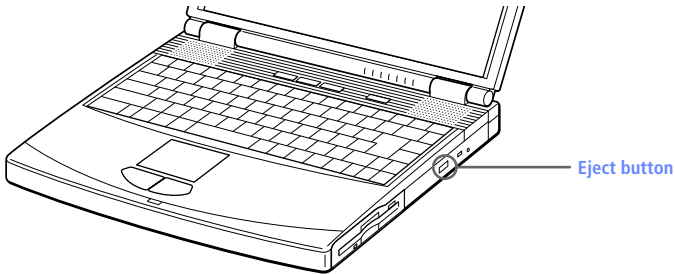
- 1 Turn on the computer.



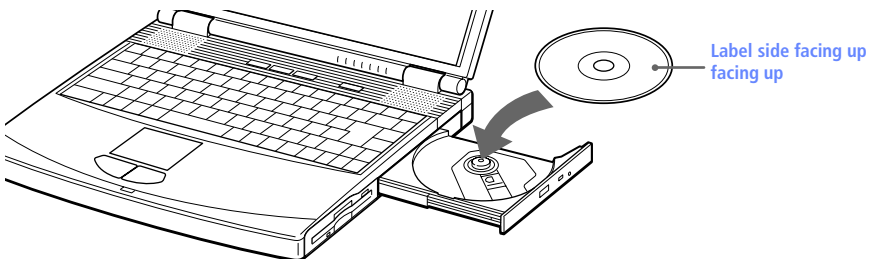
When the computer is in System Suspend or System Hibernation mode, you cannot insert a disc. See "Controlling Power Management" in the online manual *Customizing Your VAIO® Notebook* for more information on System Suspend and System Hibernation modes.

- 2 Press the Eject button to open the DVD-ROM drive.

The tray slides out.



- 3 Place a DVD-ROM/CD-ROM in the tray with the label side facing up. For DVD-ROMs which can be played on both sides, the side of the disc facing up is the side that plays. Push the disc onto the hub until the disc clicks into place.



4 Close the tray by pushing it gently.

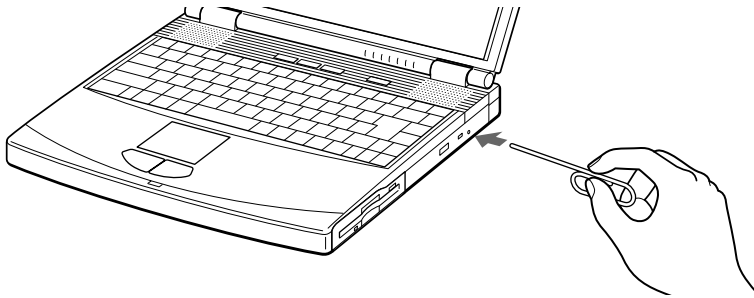


Be sure to seat the disc firmly over the hub fingers. If you do not seat the disc firmly, you could damage your DVD-ROM drive and you may not be able to open the tray.

When you finish using a disc, wait until the LED indicator light turns off, then press the Eject button to remove the disc.

When the computer is in System Suspend or System Hibernation mode, you cannot remove a disc. See "Controlling Power Management" in the online manual *Customizing Your VAIO® Notebook* for more information about System Suspend and System Hibernation modes.

If the disc does not come out when you press the Eject button, turn off the computer and insert a thin, pointed object into the manual eject hole.



To play DVDs

To achieve optimum performance when playing DVDs, it is recommended that your computer not be connected to the port replicator while playing DVD movies or using DVD applications. Close any open applications before playing a DVD movie.



The DVD player automatically adjusts the screen properties when you play a DVD movie. Depending on the display setup properties you have selected, you may need to use the Fn + F command to expand the movie to full-screen size.



When playing DVD movies on battery power, set the power management profile to DVD. With other profiles, the movies are choppy. As an alternative, you can set the power management profile to Automatic Profile Selection, which will cause the DVD profile to be selected automatically whenever you insert a DVD. See "Controlling Power Management" in the online manual *Customizing Your VAIO® Notebook* for information on how to set the power management profile.

Playing a DVD

- ❑ You can play DVDs using a DVD-ROM drive and the Media Bar software. See the online manual that came with the Media Bar software for details.
- ❑ While playing a DVD, the display mode is 1024 x 768 dots. This improves play performance.

- ! Some discs recorded at 20 or 24 bits may produce noise while playing. If you have audio devices connected, this may cause damage to your hearing and the speakers. Reduce the volume before playing such discs.
- ! You cannot switch between LCD and TV if you press Fn+F8 when a DVD is inserted in the DVD-ROM drive.

If you have connected a TV, follow the instructions in “Selecting the Display Mode” in the online manual *Customizing Your VAIO® Notebook*.

The DVD player automatically adjusts the screen properties when you play a DVD movie. Depending on the display setup properties you have selected, you may need to use the Fn+F command to expand the movie to full-screen size.

When a TV is connected, a part of the video screen will not appear with the factory setting. Adjust the display resolution to 640 x 480 as described in the online manual *Customizing Your VAIO® Notebook*.

On Handling CD and DVD media

- ❑ Do not touch the surface of the disc.
- ❑ Do not drop or bend the disc.

On Cleaning CD and DVD media

- ❑ Fingerprints and dust on the surface of a disc may cause read errors. Proper care of the disc is essential to maintain its reliability. Do not use solvents such as benzine, thinner, commercially available cleaners or anti-static spray, as they may cause damage to the disc.
- ❑ For normal cleaning, hold the disc by its edge and use a soft cloth to wipe the surface from the center out.
- ❑ If the disc is badly soiled, moisten a soft cloth with water, wring it out well, and use it to wipe the surface of the disc from the center out. Wipe off any remaining moisture with a dry soft cloth.

Using the CD-RW drive (PCG-F570 only)

Your notebook comes equipped with a CD-RW drive, which enables you to read and write data, depending on the media you are using. With CD-RW media, the drive enables you to write, erase, and rewrite to the media. With a CD-R, you can write data to a disc once only. Like a CD-ROM drive, your CD-RW drive also reads a wide variety of media. The Specifications below give a complete list of compatible discs.



The maximum data transfer rate varies with the notebook computer's performance.

PCGA-CDRWX1W Drive Specifications

Compatible discs

CD-RW
CD-R
CD-ROM
CD-ROM XA
Photo CD (multi session)
CD-DA (music CD)
Video CD
CD Extra (CD+)
CD TEXT
Electronic Book

Disc diameter

12 cm (4 3 / 4 in.), 8 cm (3 in.) (reading only)

Drive performance

Data transfer rate*

Max: 20X speed (reading CD-ROM/CD-R)
14X speed (reading CD-RW)
4X speed (writing)
(1X speed=150 KB/s)

Access time

Average (1/3 stroke): 150 ms

Operating temperature

41°F to 95°F (5°C to 35°C) (temperature gradient less than 18°F (10°C)/hour)

Operating humidity

20% to 80% (not condensed), provided that humidity is less than 65% at 95° F (35°C) (hygrometer reading of less than 84°F (29°C))

* Design and specifications are subject to change without notice.

PCGA-CDRWX1W Drive Specifications

Drive performance

Storage temperature

–4°F to 140°F (–20°C to 60°C) (temperature gradient less than 18°F (10°C)/hour)

Storage humidity:

10% to 90% (not condensed), provided that humidity is less than 20% at 140°F (60°C) (hygrometer reading of less than 95°F (35°C))

Dimensions

Approx. 5 1/4 x 27/32 x 5 3/4 inches
(131 x 21 x 145 mm) (w/h/d)

Weight

Approx. 12 oz. (340 g) (drive only)

Writing data to CD-RW/CD-R media

Before writing to a new CD-RW or CD-R, you must first format the disc. If you do not format the disc, your computer will not recognize it.

Formatting time and available capacity after formatting when you use a 74-minute CD-RW or CD-R.

Media	Formatting Time	Capacity After Formatting
CD-RW	About 50 to 90 minutes	About 530 MB
CD-R	About 20 to 30 seconds	About 620 MB

To make a CD-R to which data has been written readable on a CD-ROM drive, you need to complete the disc when you eject it. To complete this process, follow the instructions included with your software. For more information, consult the online manuals for these applications.



Always use the AC adapter as the power source for your computer when you are writing data to a CD-RW or CD-R. Using battery power may result in data transfer failure.

Do not strike or shake the computer while writing data to a disc.

For optimal writing speed, deactivate the screen saver before writing data to a disc.

For best results, use CD-Rs that are compatible with 4x speed, as DirectCD™ and Easy CD Creator™ are preset to that speed. Your notebook does not support 1x writing speed. If you use CD-RW or CD-R writing software other than DirectCD, use PowerPanel to select the DVD Profile. Memory-resident disk utilities may cause unstable operation or data loss. Deactivate these utilities before writing data to a disc.

Exit anti-virus software before writing data to a disc.


When using Easy CD Creator™ Standard, be sure to close and exit all other applications.

If your notebook computer has preinstalled Microsoft® Office applications, such as Excel, Word, and Outlook, turn off the FindFast application.

Do not put your notebook into power saving mode while using DirectCD to write data or while using Easy CD Creator.

Using PC Cards

Your computer includes two PC card slots. PC cards allow you to connect portable external devices such as another hard disk drive, or to connect a network.

 The PC card slots can accommodate two Type I or two Type II PC cards, or one Type III PC card. These slots are compatible with Card Bus.

Some PC cards may require that you disable idle devices when using the PC card. You can use Sony Notebook Setup to disable devices. See "Displaying the Sony Notebook Setup Screen" in the online manual *Customizing Your VAIO® Notebook* for details.


Be sure to use the most recent software driver provided by the PC card manufacturer.

If an "!" mark appears on the Device Manager tab in the System Properties dialog box, remove the software driver and then reinstall it.

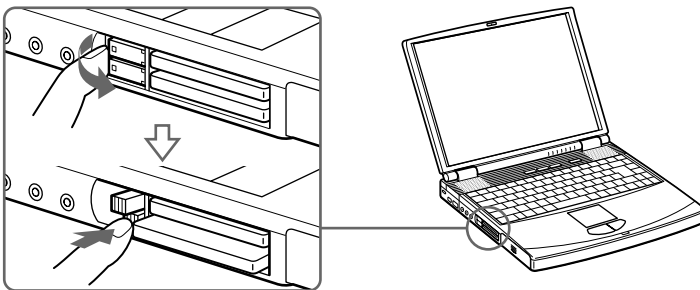
You may not be able to use some PC cards or some functions of the PC card with this computer.

To insert a PC card

Use the lower slot for Type III PC cards.

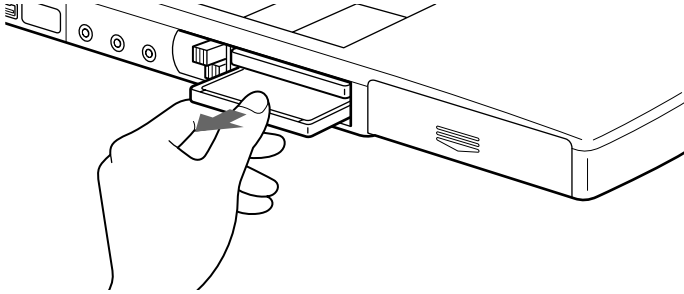
 You do not need to shut down the computer before inserting or removing a PC card.

- 1 Pull the PC card release button out from the computer and push it in toward the computer.

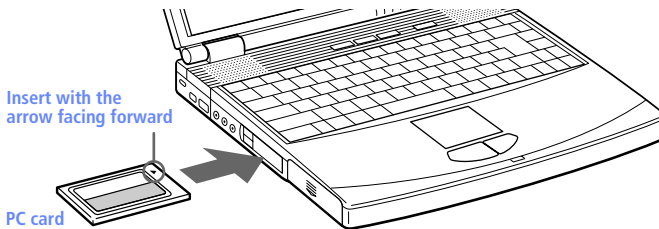


2 Remove the PC card slot protector.

When you use a Type III PC card, you need to remove both the top and bottom PC card slot protectors.



3 Insert the PC card into the PC card slot, front label facing up. Gently push the card into the slot until the card is fixed into the connector. The release button comes out.



Do not force a card into the slot as this may damage the connector pins. If you have difficulty inserting a card, check that you are inserting the card with the correct orientation. See the manual that came with your PC card for more information on use.


For some PC cards, if you alternate between normal power operation and the System Suspend or System Hibernation power-management modes while the card is inserted, you may find that a device connected to your system is not recognized. Reboot your system to correct the problem.

To remove a PC card (Windows 98 models)

- 1 Close any applications that are using the PC card.
- 2 Click the PC card icon in the taskbar and close the card window.
- 3 Pull the PC card release button up and press it in toward the computer.
- 4 Gently grasp the card and pull it out.
- 5 Insert the PC card slot protector back into the empty slot.

To remove a PC card (Windows 2000 models)

If your computer is turned off, you do not have to follow these instructions.

- 1 Double-click  in the system task tray.
- 2 The “Unplug or Eject hardware” dialog box appears.
- 3 In the Unplug or Eject Hardware dialog box, select the appropriate option, and then click Stop.
- 4 Confirm the device and click OK.
- 5 A message appears informing you that the device can now be safely removed from the system.
- 6 Press the PC card RELEASE button to remove the PC card.

Cleaning Your Notebook

- ☐ Make sure to disconnect the power cord before cleaning the computer.
- ☐ Avoid rubbing the LCD screen as this can damage the screen. Use a soft, dry cloth to wipe the LCD screen.
- ☐ Clean the computer with a soft cloth lightly moistened with a mild detergent solution. Do not use any type of abrasive pad, scouring powder or solvent, such as alcohol or benzine.

VAIO Action Setup

VAIO Action Setup manages the settings for your computer's Programmable Power Keys (PPK), and internal timer. An overview of each of these functions is provided below. For more information on changing the settings using VAIO Action Setup, from the Start menu, go to Programs, VAIO Action Setup, VAIO Action Setup.

Programmable Power Keys

Your Sony computer comes with technology that allows you to get to your favorite applications easily. The three Programmable Power Keys (PPK) at the top of your keyboard are shortcut buttons that can be programmed to carry out a variety of computer operations automatically. If you wish, you can use the VAIO Action Setup software to change the Programmable Power Keys' preset functions. See the online manual *Customizing Your VAIO® Notebook* for details.

Internal Timer

The VAIO Action Setup software allows you to set your computer's internal timer to launch certain applications automatically. The timer can start applications even when the computer is in the System Hibernation Mode.



Some software applications take longer than others to launch. It is advisable to confirm in advance the amount of time your selected application takes to start.

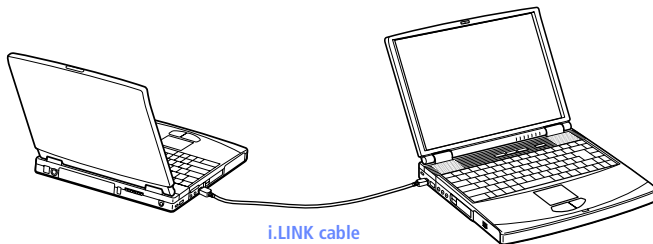
Using Smart Connect

The preinstalled Smart Connect software allows you to use an i.LINK® cable (not supplied) to connect your VAIO notebook to another VAIO computer that also has Smart Connect. You can then use one computer to copy, delete, and edit files on the other computer. You can also print from a printer attached to either computer.



When you use Smart Connect to connect two VAIO computers, you must assign each computer a unique name by which it can be identified when the two computers are networked.

See the Smart Connect online help for more information.



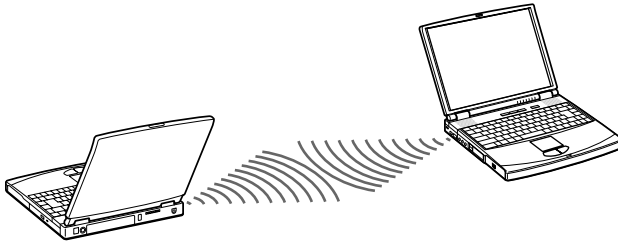
i.LINK cables compatible with your VAIO notebook include cables with the following part numbers: VMC-IL4415 (a 1.5-meter cable with a 4-pin connector at each end), VMC-IL4615 (a 1.5 meter-cable with a 4-pin connector at one end and a 6-pin connector at the other), and VMC-IL4408A (a 0.8-meter cable with a 4-pin connector at each end). You can purchase these cables through VAIO Direct (<http://www.sonydirect.com/notebookaccessories>) or from your local retailer.

Using Infrared Communication Devices

Your computer includes an infrared port, located on the left side. You can use this port to communicate with other infrared-equipped devices with compatible protocols, such as a digital still camera or other computers.

To use infrared communication with another computer

Align the infrared ports on the two computers so that they are in a direct line.





Infrared communication capability can be turned on and off. By default, it is not enabled when your system is shipped. To enable infrared use, click the infrared icon in the Windows Control Panel and select the Enable infrared communication check box on the Options tab.

You can disable infrared communication when you are not using it to conserve battery life.

Use the infrared icon in the Windows Control Panel to enable and disable infrared communication. Do not use the icon in the taskbar.

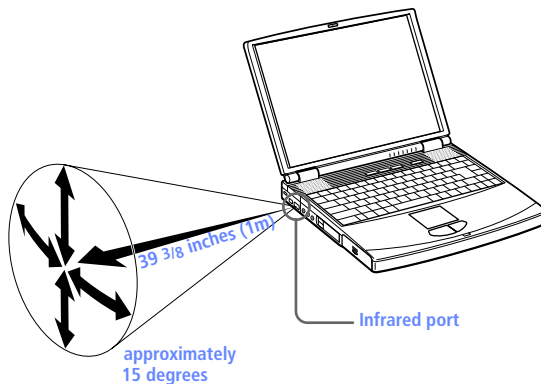
Check the Status tag of the Infrared Monitor in the Windows Control Panel to determine if the infrared device is detected.

If the two devices are too far apart or too close together, data transfer may be interrupted or there may be noise in the transmission.

Do not cover the infrared ports with your hand or any other object.

Avoid direct sunlight, fluorescent light, or flashing incandescent light near the infrared ports.

The active area of infrared transmission extends about $39 \frac{3}{8}$ inches (1 meter) with a radius of approximately 15 degrees.



Using Power Saving Modes

When you use a battery as the source of power for your computer, you can take advantage of power management settings to conserve battery life. In addition to the normal operating mode, which allows you to turn off specific devices, your computer has three distinct power saving modes: System Idle, System Suspend, and System Hibernation. When using battery power, you should be aware that the computer automatically enters System Hibernation mode when the remaining battery charge drops below 5 percent, regardless of the power management setting you select.



If the battery level falls below 10 percent, you should either attach the AC adapter to recharge the battery or shut down your computer and insert a fully charged battery.

Normal Mode

This is the normal state of your computer when it is in use. The green power indicator light is on in this mode. To save power, you can turn off a specific device such as the LCD or the hard disk.

System Idle Mode

This mode is convenient if you do not need to use your computer for a brief period. The hard disk and video display enter a low power state, and the CPU clock and processor stop. The power indicator light is amber in this mode.

To activate System Idle mode

Press Fn+S, or use the PowerPanel utility.

To return to normal mode

Press any key.

System Suspend Mode

The computer saves the current state of the system in RAM and switches off power to the CPU. The amber power indicator light flashes in this mode.

To activate System Suspend mode

Press Fn+Esc, or press the power button and release it immediately. You can also use the PowerPanel utility to enter System Suspend mode.

To return to normal mode

Press any key.

System Hibernation Mode

The state of the system is saved on the hard drive and power is turned off. The power indicator light is off in this mode.

To activate System Hibernation mode

Press Fn+F12. The “Save to Disk Manager” screen appears, and then the computer enters System Hibernation mode. You can also use the PowerPanel utility to enter System Hibernation mode.

To return to normal mode

Turn on the computer by pressing the power button. The computer returns to its previous state.



When returning from System Hibernation mode, the system status stored on the hard disk is erased and the computer starts normally if you press the power button and hold for more than four seconds.

- ❑ **Time to return to normal mode**
System Idle requires less time than System Suspend, and System Suspend requires less time than System Hibernation.
- ❑ **Power consumption**
System Idle uses more power than System Suspend, and System Suspend uses more power than System Hibernation.

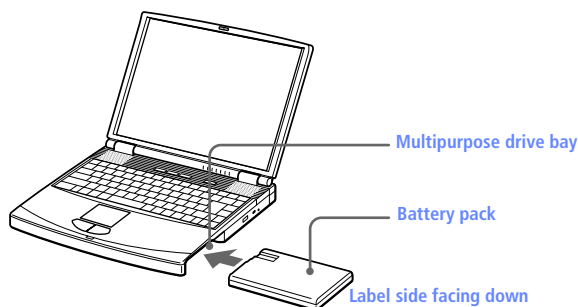
Using a Second Battery Pack

You can purchase a second rechargeable battery pack. With two battery packs, you can extend the time that you use your computer with battery power. When using two battery packs, the battery pack you insert first charges first. The battery pack you insert second charges when the first battery pack is 85 percent full. You can monitor which battery pack is charging by observing the battery indicator lights.

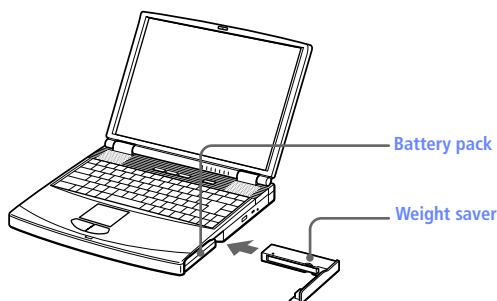
To insert a second battery pack

- 1 If another device is in the multipurpose drive bay, remove the device.
- 2 Insert the battery pack into the multipurpose drive bay.

If the battery is being used, the battery 2 indicator light turns on.

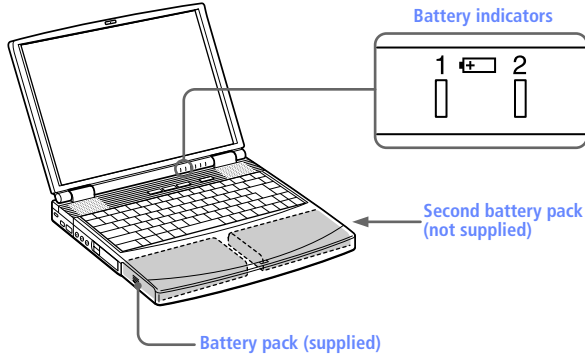


- 3 Attach the weight saver to the computer to stabilize the battery pack. There is a **RELEASE** lever on the bottom of the weight saver. Slide the lever toward the front of the computer to lock the weight saver. See also “Using the Weight Saver” on page 49.



To charge the second battery pack

Keep the battery pack in the computer while it is connected to AC power. The battery indicator flashes while the battery is charging. See also “To charge the battery pack” on page 14 for more information.

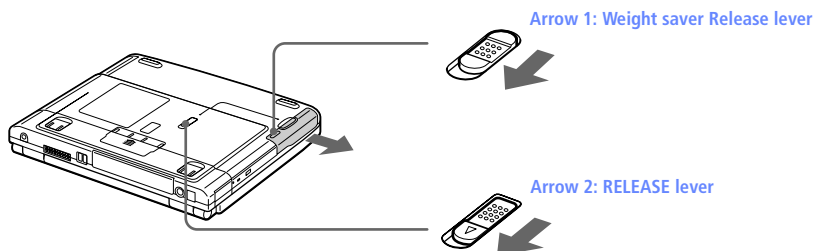


To determine the amount of time the battery lasts, see “Displaying Battery Information” in the online manual *Customizing Your VAIO® Notebook*.

To remove the second battery pack

If you attach two battery packs, you can remove either of them without shutting down the computer. When removing one battery pack, make sure that the other battery pack's indicator light is on. If the indicator light of the battery pack you are removing is on, right-click the battery icon on the task tray and click the "Switch discharge battery" option.

- 1 There is a Release lever on the bottom of the weight saver. To remove the battery pack, slide this lever in the direction of arrow 1, then slide the RELEASE lever on the bottom of the computer in the direction of arrow 2.



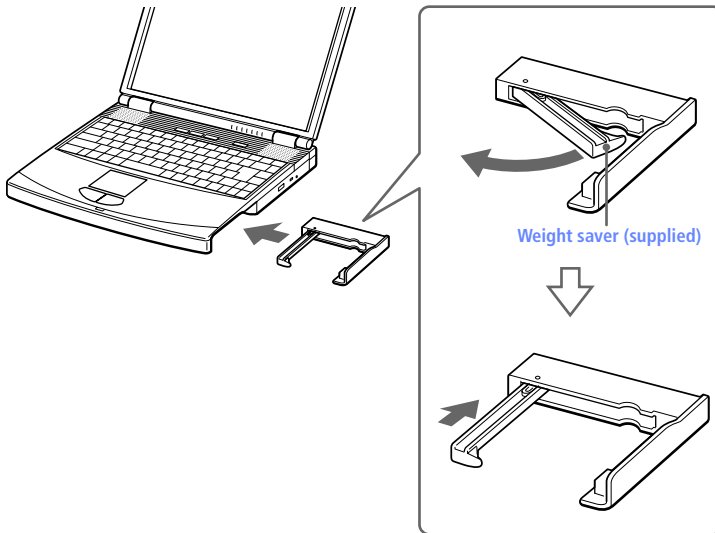
- 2 Remove the weight saver, and then pull out the battery pack.
- 3 Reinsert the weight saver. See "Using the Weight Saver" on page 49.

Using the Weight Saver

The weight saver protects the multipurpose drive bay when it is empty.

To attach the weight saver

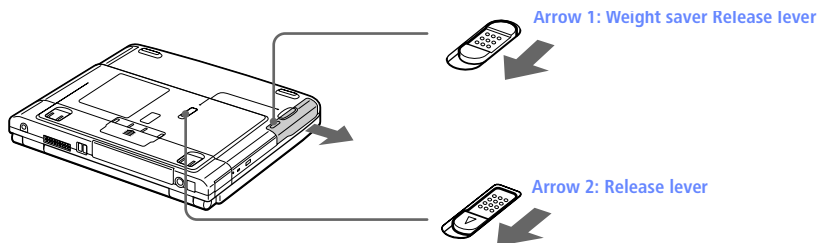
- 1 If another device is in the multipurpose drive bay, remove the device. See or “To remove the second battery pack” on page 48.
- 2 Fold out the hinged arm of the weight saver and then push on the hinged arm to lock it into place. Slide the weight saver in the direction of the arrow until it clicks.



- 3 Manually lock the weight saver's Release lever.

To remove the Weight Saver

- 1 There is a release lever on the bottom of the weight saver. To remove the weight saver, slide this lever in the direction of arrow 1, then slide the Release lever on the bottom of the computer in the direction of arrow 2.



- 2 After removing the weight saver, pull out the weight saver's hinged arm and fold it into the weight saver.

Connecting Peripheral Devices

You can add functionality to your computer by connecting any of these peripherals:

- ❑ Phone line (page 52)
- ❑ Port replicator (page 53)
- ❑ Printer (page 58)
- ❑ External display (page 59)
- ❑ External mouse or keyboard (page 62)
- ❑ External speakers (page 64)
- ❑ External microphone (page 65)
- ❑ Digital video camera recorder (page 66)
- ❑ Universal Serial Bus (USB) device (page 68)



Before you connect peripherals, turn off the computer and all peripherals.

You do not need to turn off your computer to connect USB devices.

Connect the power cord only after connecting all cables.

Turn on the computer only after turning on all peripherals.

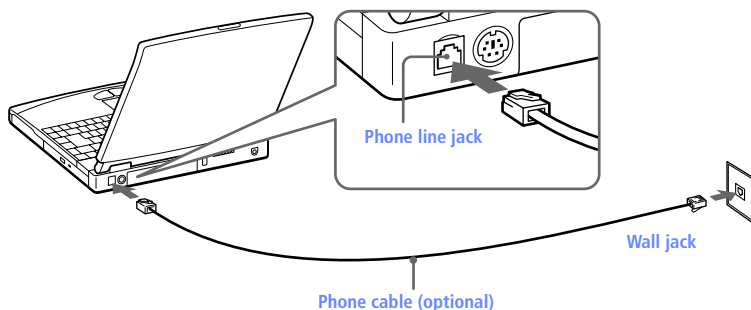
Connecting a Phone Line

You need to connect a phone line to take advantage of online services and the Internet.



In order to register your Sony VAIO notebook, register your software online, and use Sony Customer Support, you must connect to a phone line. You must register your computer to receive the extended warranty.

- 1 Plug one end of the phone cable into the phone line jack on the computer.



- 2 Plug the other end into the wall jack.

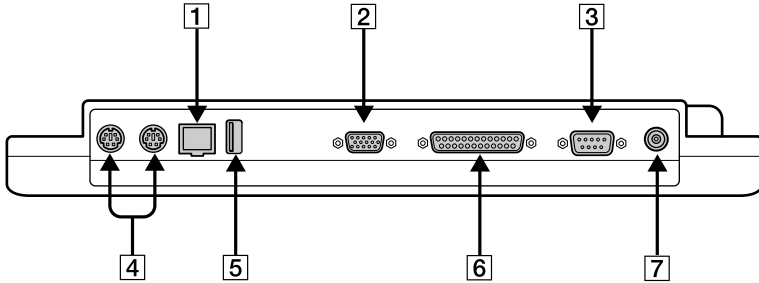


Your computer does not work with party lines, cannot be connected to a coin-operated telephone, and may not work with multiple phone lines or a private branch exchange (PBX). Some of these connections may result in excess electrical current and could cause a malfunction in the internal modem.

If you connect a phone line coming through a splitter, the modem or connected device may not work properly.

Connecting the Port Replicator

Your notebook supports the use of an optional port replicator (PCGA-PRF1A). Attaching a port replicator enables you to connect additional peripherals to your computer.



1 Network (Ethernet 10 Base T)

2 Monitor (page 59)

3 Serial

4 Mouse/Keyboard (page 62)

5 USB (page 68)

6 Printer (page 58)

7 DC In (page 12)



The port replicator can be powered only with an AC power adapter. Do not remove the AC adapter from the port replicator or the AC outlet while using the port replicator; this may cause data damage or hardware malfunctions.

When you attach your computer to the port replicator for the first time, the installation of the network driver starts automatically.

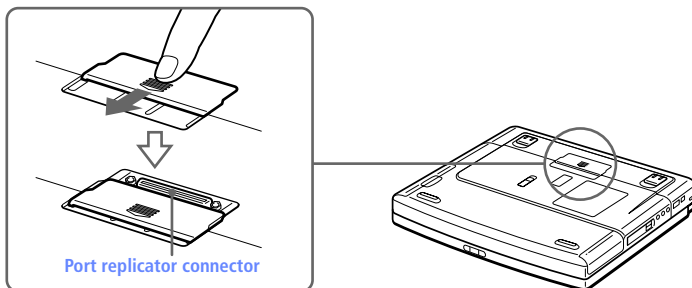
To attach your computer to the port replicator

To supply power to your computer while it is connected to the port replicator, you can connect the AC adapter directly to the port replicator.



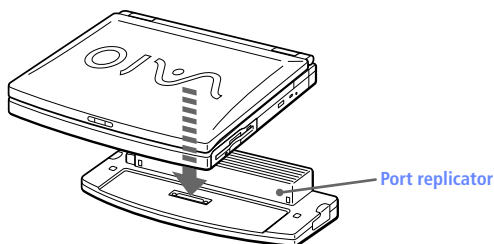
When attaching your computer to the port replicator, do not attempt to insert or remove the battery pack. Lifting and turning the computer with an attached port replicator could cause a temporary loss of power.

- 1 Turn off your computer and disconnect all peripherals.
- 2 On the bottom of the computer, slide the port replicator connector cover open.

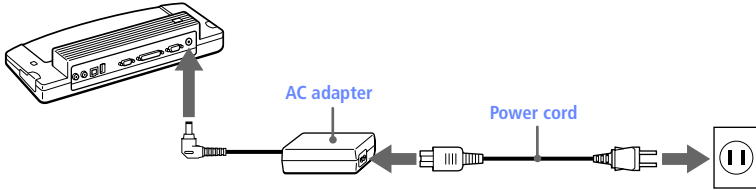



- 3 Attach the bottom of the computer to the port replicator until it clicks.

Notebook

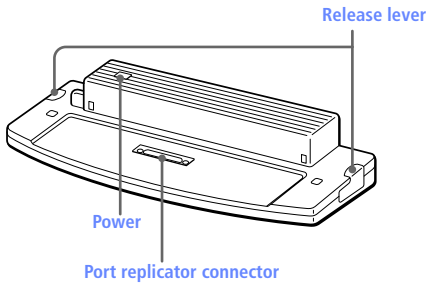


- 4 Plug the cable attached to the AC adapter into the **DC IN** connector on the port replicator. Plug the power cord into the AC adapter and an AC outlet.



 Use the AC adapter that comes with your computer or the optional Sony PCGA-ACX1 adapter.

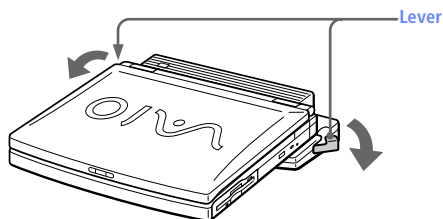
The power indicator light turns green.



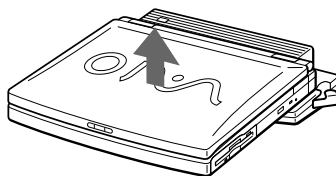
- 5 Turn on the computer.

To remove your computer from the port replicator when the power is off

- 1 Turn off your computer and the connected peripherals.
- 2 Pull the levers on each side of the port replicator to disengage the computer from the port replicator.



- 3 Lift the computer away from the port replicator.



- 4 Close the port replicator connector cover on the bottom of your computer.



It is extremely important to close the port replicator connector cover after removing your computer from the port replicator. If the cover is left open, dirt may get inside and damage the computer.

Using Ethernet to Connect to a Network

You can exchange data with other devices on a network by connecting your notebook to the location's Local Area Network (LAN).

To connect the notebook to a network, you need a network PC card. For more information on using PC cards, see "Using PC cards" on page ___ of the User Guide. Consult the network system administrator to find out about the accessory settings required to access the network.

Setting Up Your Ethernet Connection

Windows 98 models

- 1 Right-click Network Neighborhood and select Properties.
- 2 Click Add to add a client, adapter, protocol, or service.
- 3 Click File and Print Sharing to enable these functions.
- 4 Select a Primary Network Logon.
- 5 Click the Identification tab to set the computer name, workgroup, and computer description.
- 6 Click the Access Control tab to set the share level or user level access control.

Windows 2000 models

To connect to the network

- 1 Right-click My Network Places and select Properties.
- 2 Click Advanced and select Network Identification to set the computer name, domain, workgroup, and DNS suffix. You can also use the Network

Identification Wizard


To set the connections, bindings, and provider order

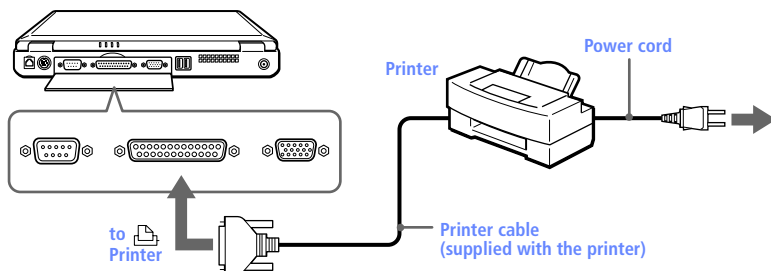
- 1 Right-click My Network Places and select Properties
- 2 Click Advanced and select Advanced Settings. This will give you access to Adapters and Protocol Bindings and Provider Order.


Connecting a Printer

You can connect a Windows 98/Windows 2000-compatible printer to your computer to print documents.

To connect a printer

- Use the  symbol to locate the Printer connector. Plug the printer cable (supplied with the printer) into this port on the computer.



 See the manual that came with your printer for more information on installation and use.

If your printer stops functioning after resuming from a power-saving mode, see "I cannot print" on page 75.


Before using the printer, you may need to change the Printer setting in the Sony Notebook Setup software. See "Displaying the Sony Notebook Setup Screen" in the online manual *Customizing Your VAIO® Notebook*.

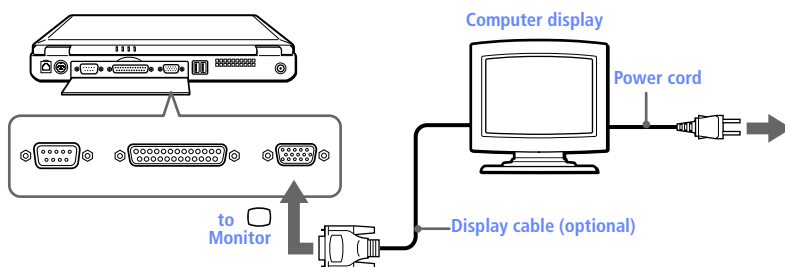
Connecting an External Display

You can connect an external display to your notebook. For example, you can use the computer with any of the following:

- ❑ Computer display (monitor) (page 59)
- ❑ Multimedia computer display (page 60)
- ❑ Projector (page 60)

To connect a computer display




- ❑ Use the  symbol on the back of the computer to locate the Monitor connector. Plug the display cable (not supplied) into this connector on the back of the computer.
- ❑ If necessary, plug one end of the display power cord into the display, and the other end into an AC outlet.



See the manual that came with your computer display for more information on installation and use.

To connect a multimedia computer display

You can connect the notebook to a multimedia computer display that includes built-in speakers and a microphone.

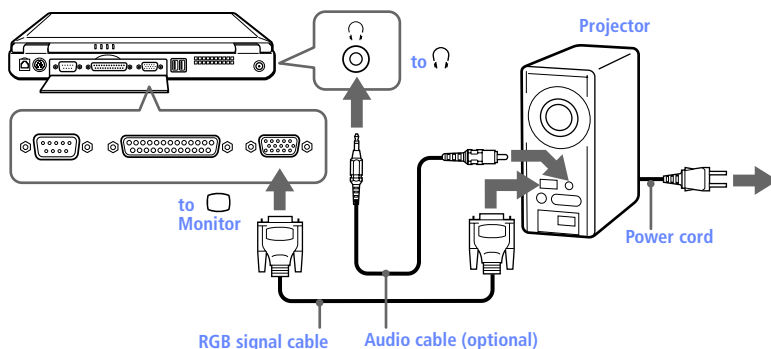
- 1 Use the  symbol to locate the Monitor connector. Plug the display cable into this connector.
- 2 Use the  symbol to locate the Headphone connector. Plug the speaker cable into this connector.
- 3 Use the  symbol to locate the Microphone connector. Plug the microphone cable into this connector.



See the manual that came with your multimedia computer display for more information on installation and use.

To connect a projector

You can use a projector, such as the Sony LCD Projector, as an external display.

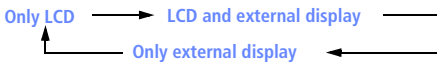


See the manual that came with your projector for more information on installation and use.

To select a display


When you connect an external display to the monitor connector, you can toggle the output between the Liquid Crystal Display (LCD), the external monitor, or both devices.

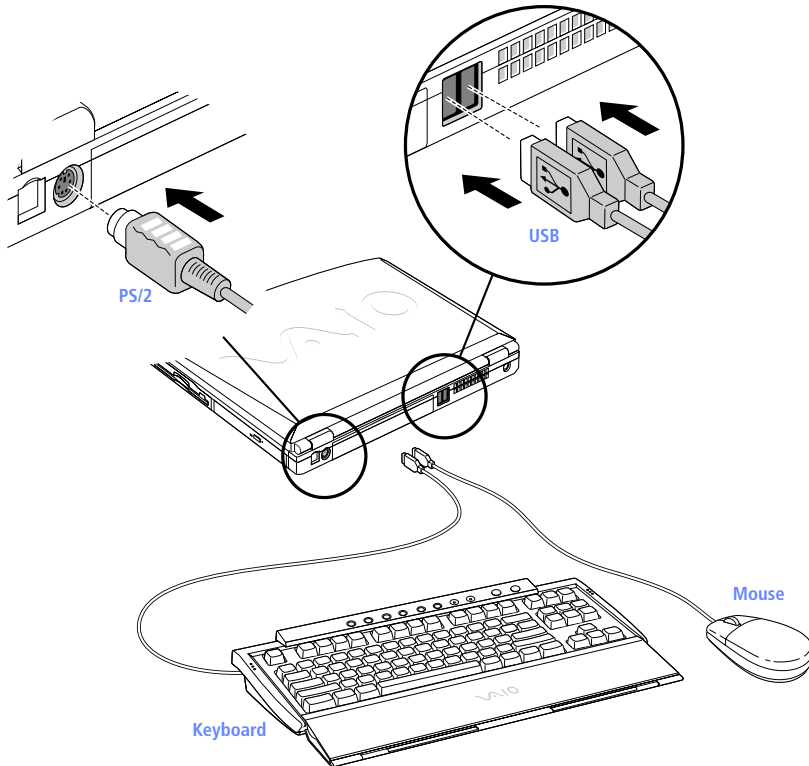
Use the Fn+F7 keys to select a display. See also “Selecting the Display Mode” in the online manual *Customizing Your VAIO® Notebook* for more information.

<i>To</i>	<i>Press</i>	<i>Result</i>
Switch to an external display	Fn+F7	Toggles between the LCD, the external display connected to the Monitor connector, or both the LCD and external display. 

Connecting an External Mouse or Keyboard

You can connect a USB or PS/2® style mouse or keyboard.

Plug the keyboard cable or mouse cable into the appropriate connector with the  mark facing up.



To connect both a PS/2 mouse and keyboard at the same time, use an optional PS/2 division connector.

You can also use one or both of the USB ports to connect a mouse and keyboard at the same time.



See “Using the Keyboard” on page 21 for more information on using the keyboard.

See the manual that came with your mouse or keyboard for more information on installation and use.

Before you connect or disconnect the mouse or keyboard, turn off the computer.

Do not connect or disconnect the PS/2 device (keyboard or mouse) when the computer is on. It may cause malfunction.

A Sony USB mouse PCGA-UMS1 (not supplied) is a USB device. You must connect it to the USB connector.

Connecting External Speakers

You can enhance the sound quality of your computer by connecting external speakers.




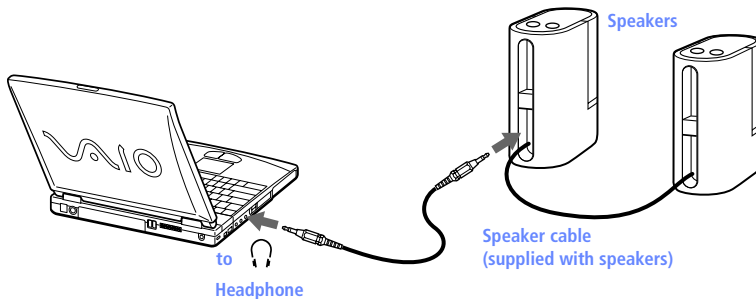
Make sure your speakers are designed for computer use.

Turn down the volume of the speakers before you turn them on.

Do not place diskettes on the speakers; the speakers' magnetic field may damage the data on the diskettes.

To connect external speakers


- Use the  symbol to locate the Headphone connector. Plug the speaker cable into this connector.



See the manual that came with your speakers for more information on installation and use.

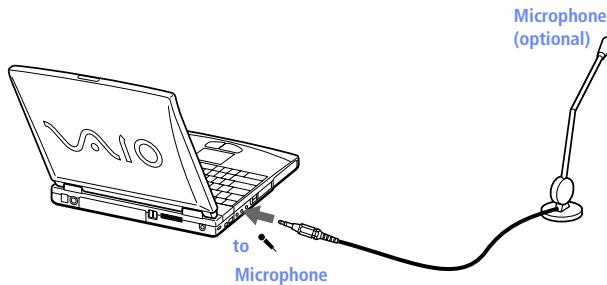
Connecting an External Microphone


You can enhance the quality of sound input by using an external microphone.

 Make sure your microphone is designed for computer use. The microphone should be compliant with the plug-in power microphone.

To connect an external microphone

- Use the  to locate the Microphone connector. Plug the microphone cable into this connector.



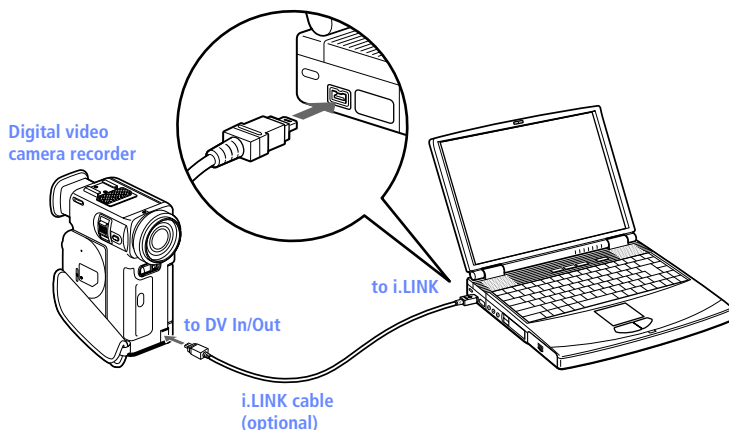
 See the manual that came with your microphone for more information on installation and use.

Connecting a Digital Video Camera Recorder

You can connect an i.LINK-enabled digital video camera recorder to the i.LINK® S400  (IEEE1394) connector.

To connect a digital video camera recorder

- Plug one end of the i.LINK cable (not supplied) into the i.LINK connector on the left side of the computer and the other end into the DV In/Out connector on the digital video camera recorder.



The Sony digital video camera recorder is pictured; you may need to connect your camera differently.

On Sony digital video cameras, connectors labeled "DV In/Out" or "i.LINK" are i.LINK-compatible.

See the manual that came with your digital video camera recorder for more information on installation and use.

Do not connect more than one digital video camera at a time. The software supplied with your computer will not recognize multiple cameras.

The i.LINK connector on the computer does not supply power to external devices. If the external device requires power from the i.LINK connector, you cannot use the device with the computer.


The computer supports transfer rates up to 400 Mbps; however, the actual transfer rate is the lowest transfer rate of the external device.

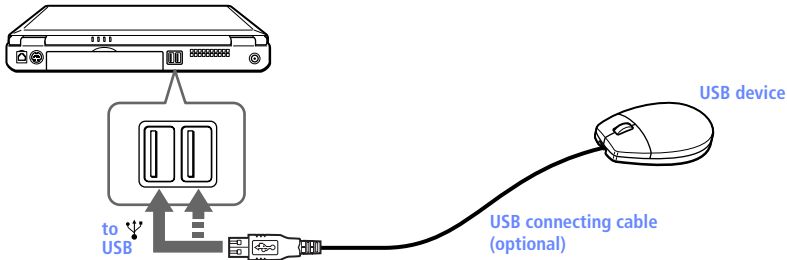
The i.LINK features available may vary depending on the software applications you use. See the documentation that came with your software for more information.

Connecting a Universal Serial Bus (USB) Device

You can connect a USB device to your computer.

To connect a USB device

- Use the  symbol to locate the USB connector. Plug one end of the USB cable into this port and the other end into the USB device.



You can use the optional Sony USB mouse PCGA-UMS1 with this computer. The USB mouse software driver is preinstalled in the computer. Therefore, you only need to plug the USB mouse into the USB connector.



See the manual that came with your USB device for more information on installation and use.

Troubleshooting

This section describes how to solve common problems you may encounter when using your computer. Many problems have simple solutions, so try these suggestions before you call Sony Customer Support.



When you reconnect devices be sure to turn off the computer as described in “Shutting Down Your Computer” on page 19. Turning off the computer using other methods may result in data loss.

My computer does not start

- ❑ Check that the computer is plugged into a power source and that it is turned on. Check that the power indicator on the front panel of the computer indicates that the power is on.
- ❑ Check that the battery packs are inserted properly and that they are charged.
- ❑ Make sure there is no diskette in the floppy disk drive.
- ❑ Confirm that the power cord and all cables are connected firmly, as described in “Connecting Peripheral Devices” on page 51.
- ❑ If you plugged the computer into a power strip or UPS, make sure the power strip or UPS is turned on and working.
- ❑ If you are using an external display, check that it is plugged into a power source and turned on. Check that the brightness and contrast controls are adjusted correctly. See the manual that came with your display for details.
- ❑ Moisture condensation may have occurred. Do not use the computer for at least one hour and then turn on the computer.
- ❑ When the internal backup battery is low on power, it may not be able to start your system properly. The message “Press <F1> to resume, <F2> to setup” would appear at the bottom of the display. Should this happen, you need to initialize the BIOS. Follow steps 1 to 3 below.

When I turn on my computer, the message “Operating system not found” appears and Windows does not start

- ❑ Check the floppy disk drive to see if a non-bootable diskette is in the drive.
- ❑ If a non-bootable diskette is in the drive, turn off the computer, remove the diskette, and then turn on the computer again. Confirm that Windows starts properly. If Windows still does not start, follow the procedure below to initialize the BIOS.
- ❑ If the floppy disk drive is empty, follow the steps below to initialize the BIOS:
 - 1 Remove any peripheral devices connected to the computer.
 - 2 Turn the computer off and then turn it on again.
 - 3 Turn on the computer and press the F2 key when the Sony logo appears. The BIOS setup menu screen appears.
 - 4 Press the arrow keys to select the Exit menu.
 - 5 Press the arrow keys to select Get Default Values and then press the Enter key. The message “Load default configuration now?” appears.
 - 6 Check that Yes is selected, then press the Enter key.
 - 7 Press the arrow keys to select Exit (Save Changes) and then press the Enter key. The message “Save configuration changes and exit now?” appears.
 - 8 Check that Yes is selected, then press the Enter key. The computer restarts.

If your computer still displays the message “Operating system not found” and Windows does not start, contact Sony Customer Support.

My LCD does not display anything

- ❑ Check that the computer is plugged into a power source and that it is turned on. Check that the power indicator on the front panel of the computer is on.
- ❑ Check that the battery packs are inserted properly and that they are charged.
- ❑ The computer may be in LCD (Video) Standby mode. Press any key to activate the display.

The window I've just closed continues to appear on my LCD

Press the Windows key and D keys twice to refresh the display.

The screen image on my external display is not centered or sized properly

Use the controls on your external display to adjust the image. See the manual supplied with your display for more information.

My computer "locks up"

- ❑ Try restarting the computer. On the Windows taskbar, click the Start button, click Shut Down, and then click Restart the computer.
- ❑ If you cannot restart as described in the preceding step, you can restart the computer by pressing Ctrl+Alt+Delete.
- ❑ If the previous step does not work, press the power button and hold it for at least four seconds. This turns off the power.
- ❑ If your computer locks up while playing a DVD-ROM/CD-ROM, stop the DVD-ROM/CD-ROM, and restart the computer by pressing Ctrl+Alt+Delete.



Pressing Ctrl+Alt+Delete may result in data loss in files that are currently open.

My software program "locks up" or crashes

Contact the software publisher or designated provider for technical support. See either the printed or the online version of *Read Me First* for a complete list of phone numbers.

My DVD-ROM drive tray does not open

- ❑ Make sure the computer is turned on.
- ❑ Press the Eject button on the DVD-ROM drive.
- ❑ If the Eject button does not work, you can open the tray by inserting a sharp, pointed object into the hole to the right of the Eject button.

I cannot play a CD-ROM

- ❑ Make sure the label of the CD-ROM is facing up.
- ❑ If the CD-ROM requires software, make sure the software is installed according to the program's instructions.
- ❑ Moisture condensation may have occurred. Leave the computer for at least 1 hour while the computer is turned on.
- ❑ Clean the CD-ROM.
- ❑ Check the speaker volume.

I cannot play a DVD-ROM

- ❑ If a region code warning appears when you are using the DVD player, it could be that the DVD-ROM you are trying to play is incompatible with the DVD-ROM drive in your notebook. The region code is listed on the disc's packaging.
- ❑ If you hear audio but cannot see video, your computer's video resolution may be set too high. For best results, change the Windows Control Panel/Display/Settings to 800 x 600 using 256 colors.
- ❑ If you see video but cannot hear audio, check all of the following: Make sure your DVD player's mute setting is off. Check the master volume setting in the audio Mixer. If you have connected speakers externally, check the volume settings in your computer speakers and check the connections between your speakers and the computer. Check the Windows Control Panel/System/Device Manager to see that the drivers are installed properly.
- ❑ A dirty or damaged disc may cause the computer to "hang" while it tries to read the disc. If necessary, reboot the computer, remove the disc, and then check that it is not dirty or damaged.



When I click an application icon a message appears, such as "You must insert the application CD into your CD-ROM drive," and the software does not start

- ❑ Some titles require specific files that are located on the application's CD-ROM. Insert the disc and try starting the program again.
- ❑ Make sure you place the disc in the tray with the label side facing up.

My floppy disk drive cannot write to a diskette

- ❑ If the diskette is write-protected, disable the write-protect feature or use a diskette that is not write-protected.
- ❑ Check that the diskette is properly inserted into the floppy disk drive.

My speakers have no sound

- ❑ If the built-in speakers are turned off, press Fn+F3 to turn on the speakers.
- ❑ If the speaker volume is turned to the minimum, press Fn+F4, and then press  or  to increase the volume.
- ❑ If your computer is powered by batteries, check that the battery packs are inserted properly and that they are charged.
- ❑ If you are using an application that has its own volume control, check that the volume is turned up.
- ❑ Check the volume controls in Windows 98.

- ❑ If you connect external speakers, check that the speakers are properly connected and the volume is turned up. If the speakers have a mute button, make sure it is off. If the speakers are powered by batteries, check that the batteries are inserted properly and that they are charged.
- ❑ If you have connected an audio cable to the Headphone connector, disconnect the cable.

My modem does not work

- ❑ Check that the phone line is plugged into the line jack. See “Connecting a Phone Line” on page 52 for details.
- ❑ Check that the phone line is working. You can check the line by plugging in an ordinary phone and listening for a dial tone.
- ❑ Check that the phone number the program is dialing is correct.
- ❑ Check that the software you are using is compatible with the notebook modem. (All preinstalled programs are compatible.) Call the software publisher or Sony Customer Support.

My modem connection is slow

Your notebook comes with a 56K/V.90-compatible modem. Many factors influence modem connection speed, including telephone line noise or compatibility with telephone equipment (such as fax machines or other modems). If you think your modem is not connecting properly to other PC-based modems, fax machines, or your Internet Service Provider, check the following:

- ❑ Have your phone company check that your phone line is free from any line noise.
- ❑ If your problem is fax-related, check that there are no problems with the fax machine you are calling and that it is compatible with fax modems.
- ❑ If you are having a problem connecting with your Internet Service Provider (ISP), check that the ISP is not experiencing technical problems.
- ❑ If you have a second phone line available, try connecting the modem to that line.

My microphone does not work

If you are using an external microphone, check that the microphone is plugged into the Microphone connector. See “Connecting an External Microphone” on page 65 for details.

My mouse does not work

- ❑ If you are using an external mouse, check that the mouse is plugged into the mouse connector. See “Connecting an External Mouse or Keyboard” on page 62 for details.
- ❑ If you connected an external mouse while your computer is on, you must restart your computer.
- ❑ If you are using an optional Sony USB mouse PCGA-UMS1, check that the mouse is plugged into the USB connector.

My touchpad does not work

You may have disabled the touchpad while no mouse was connected to the computer. If so, you must enable the touchpad using Sony Notebook Setup.

I cannot use DV devices. The message “DV equipment seems to be disconnected or turned off” appears.

- ❑ Check that the DV device is turned on and that the cables are properly connected.
- ❑ If you are using multiple i.LINK® devices, the combination of the connected devices may cause unstable operation. In this case, turn off the power to all connected devices and disconnect unused devices. Check the connection, then turn on the power again.

My touchpad interprets a single tap as a double-click

Click the Mouse icon in the Control Panel and then change the button assignments in the Mouse Properties dialog box. One of the buttons is assigned to the double-click action.

My computer does not shut down

It is best to shut down your computer using the Shut Down command on the Windows Start menu. Using other methods, including those listed here, may result in loss of unsaved data. If the Shut Down command does not work properly, follow these steps:

- ❑ Restart the computer by pressing Ctrl+Alt+Delete. If this does not work, press the power button and hold it for at least four seconds to turn off the power.
- ❑ Unplug the computer from the AC adapter and remove the battery pack from your computer.

My PC card is not working

- ❑ Make sure the PC card is compatible with Windows.
- ❑ Use the Sony Notebook Setup utility to disable devices you are not currently using.

The sound of my computer's fan is too loud

Use the PowerPanel utility to change the Thermal Control Strategy setting to Quiet. This setting slows down the CPU fan speed. See the PowerPanel Help for more information.

I cannot print

- ❑ The default setting for the printer port mode is correct for most printers. If you cannot print, try changing the printer port mode. In Sony Notebook Setup, select the Printer tab. If the printer port mode is set to ECP, change it to bidirectional. If the printer port mode is set to bidirectional, change it to ECP. See “Displaying the Sony Notebook Setup Screen” in the online manual *Customizing Your VAIO® Notebook* for details on using Sony Notebook Setup.
- ❑ Your connected printer may not function after the computer resumes from a power-saving mode. When this occurs, follow the procedures below to reset the printer connection:
 - 1 Right-click the My Computer icon on the desktop, and then select Properties.
 - 2 Click the Device Manager tab.
 - 3 Select Refresh, and then click OK. The printer should now function properly.

Power Management

The operating system may become unstable if a lower power state such as system hibernation is initiated and then changed before the operating system completely enters the lower power state. To restore the computer to its normal operating stability, close all open applications, press the power button, and hold it for four seconds or more to completely shut down the computer.

Getting Help

Sony provides several support options for your Sony computer. When you have questions about your computer and the preinstalled software, check these sources for answers, in the following sequence:

1	<i>Read Me First</i>	Contains Frequently Asked Questions, the most up-to-date information on using your computer, and software support information.
2	<i>VAIO® Notebook User Guide</i>	The User Guide (this manual) contains information on how to get the most from your computer, find help, and solve common problems. It also contains product specifications.
3	<i>Customizing Your VAIO® Notebook</i>	The electronic document contains additional information on customizing your computer. You can access this guide from the Windows Start menu by selecting Help Center/Step 1/Documentation.
4	Manuals and online help files that may accompany your preinstalled software	Most of the manuals for preinstalled software are located on your hard disk drive as online help files. You can access the online help files from the Help menu in the specific application. A printed manual is available for some applications.
5	Sony PC Support	Provides instant access to information on commonly encountered problems. Enter a description of your problem and the Knowledge Database searches for the corresponding solutions online. You can access the Sony PC Support at: http://www.sony.com/pcsupport
6	Sony Fax-on-Demand	This service provides you with answers to commonly asked questions. You can use this automated service to request a list of available topics and then select the topics that you want to receive. To contact the Sony fax-on-demand service, call 1-888-4SONYPC (1-888-476-6972). (Requires a fax machine or your fax software.)
7	Calling Sony Customer Support	You can call and speak with a Sony Customer Support Representative without using your computer by calling 1-888-4SONYPC (1-888-476-6972). Software support is available free of charge for 90 days after the original date of purchase.

Using the System and Application Recovery CDs

The following sections describe how to use the System Recovery and Application Recovery utilities.

Using the System Recovery CD(s)

You can reinstall software titles that shipped with your computer if they are corrupted or accidentally erased. You may not need to recover the entire contents of your hard drive. If you experience a problem with your computer, reinstalling an individual device driver or software title may correct the problem. Use the Application Recovery CD(s) to reinstall individual applications or device drivers. See “Using the Application Recovery CD(s)” on page 79.

The System Recovery CD contains a backup copy of all the software originally installed on your hard disk drive. **It can be used only to recover the hard disk of the notebook you purchased.**

The System Recovery utility gives you three options:

- ❑ **Full Restore without Format** restores all the software titles that originally came with your computer without formatting the hard disk. Word 2000 must be restored from the enclosed CD-ROM.
- ❑ **Full Restore with Format** formats the hard disk drive and then restores all the original software. If your hard drive is partitioned into C and D drives, the computer offers you the option to reformat the drive into a single partition. Word 2000 must be restored from the enclosed CD-ROM.
- ❑ **Operating System Only** restores the Windows® operating system, the notebook utility programs, and the device drivers that shipped with your computer.

! If you choose the Full Restore with Format or Operating System Only option, your hard disk will be formatted, which removes all the information on the hard disk drive. You will lose any software you have installed and any other files you have created since you started to use your computer. This means you will have to reinstall any applications that were not included with the computer when you purchased it. If you choose the Full Restore without Format option, you may need to reinstall applications that were not included with the computer when you purchased it. If you have any questions on using the System Recovery CD, contact Sony Customer Support.

To use the System Recovery CD(s)

- 1 Insert the Sony System Recovery CD in the DVD-ROM drive.*
- 2 Shut down your computer as described in “Shutting Down Your Computer” on page 19.
- 3 Wait four seconds and turn on your computer.
- 4 Click OK to signify you have read and accept the Microsoft End-User License Agreement.
- 5 When the System Recovery menu appears, follow the on-screen instructions to complete the recovery process.



Your system may include one or two System Recovery CDs. If you have two System Recovery CDs, insert the first CD to run the System Recovery program. You are prompted to insert the second CD once the information from the first CD has been installed.

The recovery process takes 30 to 60 minutes to complete.

After recovering your system using the SRCD, you may be prompted to insert your ARCD after restarting Windows. Insert the ARCD to automatically complete recovery of your system.

If your computer does not start from the Recovery CD

- 1 Press the power button and hold it for more than four seconds to turn off the computer.
- 2 Turn on the computer. When the Sony logo is displayed, press the F2 key. The BIOS setup menu screen appears.
- 3 Press the arrow keys to select the Exit menu.
- 4 Press the arrow keys to select Get Default Values and then press the Enter key. The message “Load default configuration now?” appears.
- 5 Check that Yes is selected, then press the Enter key.
- 6 Press the arrow keys to select Exit (Save Changes) and then press the Enter key. The message “Save configuration changes and exit now?” appears.
- 7 Check that Yes is selected, then press the Enter key. The computer restarts from the Recovery CD.

* Certain specifically-configured systems may come with a CD-RW drive instead of a DVD drive.

Using the Application Recovery CD(s)

The Application Recovery CD(s) allows you to reinstall individual applications and device drivers if they are corrupted or accidentally erased. Reinstalling an individual device driver or software title may correct a problem you are experiencing with your computer, and you may not need to recover the entire contents of your hard drive. If you do need to reinstall all the software titles that shipped with your computer, use the System Recovery CD(s). See “Using the System Recovery CD(s)” on page 77.

You can also use the Application Recovery CD to install Windows NT® Workstation 4.0 drivers on your computer.



You must be in Windows to run the Application Recovery CD. The application will not run from DOS. If you have any questions on using the Application Recovery CD, contact Sony Customer Support.

To use the Application Recovery CD(s)

- 1 Turn on your computer. If your computer is already on, close all applications.
- 2 When the Windows desktop appears, insert the Sony Application Recovery CD in the DVD-ROM drive. The Application Recovery utility loads automatically.
- 3 When the Application Recovery menu appears, select the icon for the application you want to restore and then follow the on-screen instructions to complete the recovery process.



Your system may include one or two Application Recovery CDs. If you have two Application Recovery CDs, insert the first CD to run the Application Recovery program. You may be prompted to insert the second CD, depending on the application you wish to restore.

Adding Memory

In the future you may want to install memory modules to expand the functionality of your computer. You can increase memory up to 256 MB (128 MB x 2), by installing optional memory modules. For PCG-F580/PCG-F580K/PCG-F590/PCG-F590K, 128 MB of memory are already installed (128 MB x 1). For PCG-F540/PCG-F540K/PCG-F560/PCG-F560K/PCG-F570/PCG-F580/PCG-F580K, 64 MB of memory are already installed (64 MB x 1). You can add an expansion memory module in a slot. 64 MB and 128 MB expansion memory modules are available as optional memory modules. For memory upgrades, use only PC-100 SDRAM SO-DIMM (gold lead contacts).



The size of your memory may differ if you purchased a specially configured system.

! Make sure you observe the proper safety precautions when you install memory modules in your computer. See the bulleted list below. Be careful when adding memory. Mistakes when installing or removing a memory module may cause a malfunction.

- ❑ The procedures described below assume familiarity with the general terminology associated with personal computers and with the safety practices and regulatory compliance required for using and modifying electronic equipment.
- ❑ Disconnect the system from its power source and from any telecommunications links, networks, or modems before you open the system or follow any of the procedures described below. Failure to do so may result in personal injury or equipment damage.

- ❑ Electrostatic discharge (ESD) can damage memory modules and other components. Perform the procedures described below only at an ESD workstation. If such a station is not available, do not work in a carpeted area, and do not handle materials that produce or hold static electricity (cellophane wrappers, for example). Ground yourself by maintaining contact with an unpainted metal portion of the chassis while performing the procedure.
- ❑ Do not open the memory module package until you are ready to install the module. The package protects the module from ESD.
- ❑ Use the special bag for preventing ESD or use aluminum foil when you store the memory module.

PCG-F540/PCG-F540K/PCG-F560/PCG-F560K/PCG-F570

Typical expansion memory configuration

Total System Memory (MB)	Slot 1 (MB)	Slot 2 (MB)
128	64	64
192	64	128
256	128	128

PCG-F580/PCG-F580K/PCG-F590/PCG-F590K

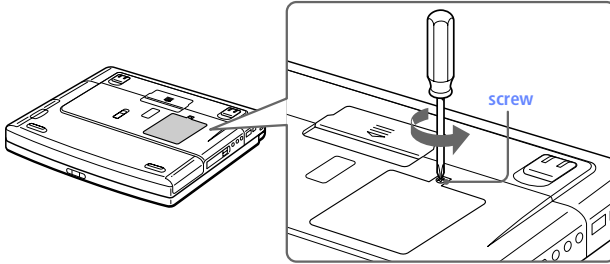
Typical expansion memory configuration

Total System Memory (MB)	Slot 1 (MB)	Slot 2 (MB)
192	128	64
256	128	128

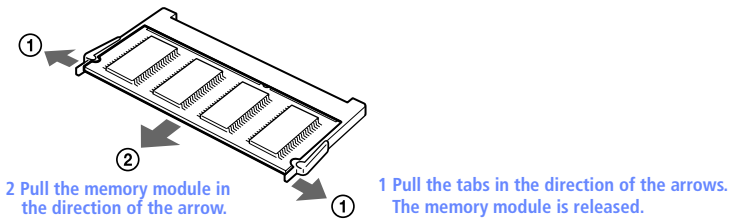
To remove a memory module

- 1 Shut down your computer and disconnect all peripheral devices, such as your printer.
- 2 Unplug the computer and remove the battery packs.

- 3 Wait until the computer cools down. Then unscrew the screw at the bottom of your computer. Loosen the screw with an appropriate screwdriver.



- 4 Touch a metal object (such as the connector panel on the back of your computer) to discharge static electricity.
- 5 Remove the memory module.



- 6 Tighten the screw on the bottom of the computer.

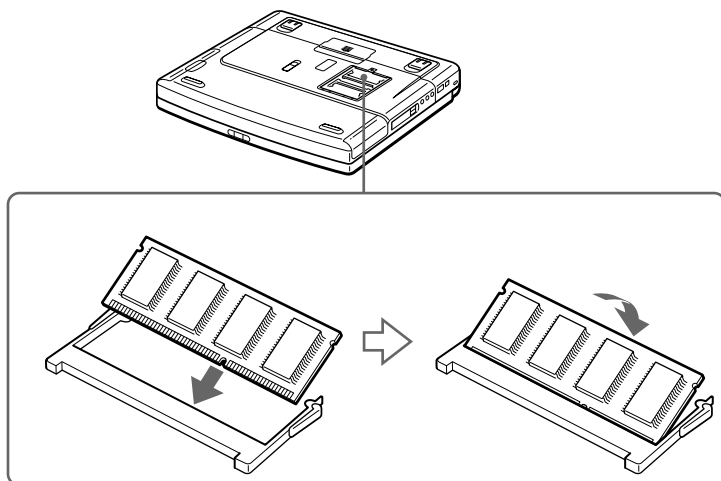


Your computer comes with a memory module installed in the memory slot. To upgrade your memory you will need to remove this module from the slot before installing your upgrade memory.

To install a memory module

- 1 Follow steps 1 to 4 of “To remove a memory module.”
- 2 Remove the memory module from its packaging.

- 3 Install the memory module.



1 Slide the memory module into the slot.

2 Press the module into place until it clicks.

- 4 Tighten the screw on the bottom of the computer.

To view the amount of memory

- 1 Turn on the computer.
- 2 Click the Start button, point to VAIO, and click "Sony Notebook Setup."

The Sony Notebook Setup screen appears.

- 3 Click the "About This Computer" tab to view the amount of system memory. If the additional memory is not shown, repeat steps 1-4 in "To install a memory module."

Specifications

Model	PCG-F540/ PCG-F540K	PCG-F560/ PCG-F560K/ PCG-F570	PCG-F580/ PCG-F580K	PCG-F590/ PCG-F590K
Processor	500 MHz* Intel® Pentium® III	600 MHz* Intel® Pentium® III with Intel® SpeedStep™ Technology	650 MHz* Intel® Pentium® III with Intel® SpeedStep™ Technology	750 MHz* Intel® Pentium® III with Intel® SpeedStep™ Technology
Hard Disk Drive	6.0 GB [†]	9.0 GB [†]	12.0 GB [†]	18.1 GB [†]
Standard RAM	64 MB SDRAM, expandable to 256 MB	64 MB SDRAM, expandable to 256 MB	64 MB SDRAM, expandable to 256 MB	128 MB SDRAM, expandable to 256 MB
LCD Screen	14.1" XGA TFT	14.1" XGA TFT	15.0" XGA TFT	15.0" XGA TFT
L2 Cache Memory	256 KB (on die)			
MPEG	MPEG1 and MPEG2 Digital Video; supports full-screen playback			
Graphics	128-bit accelerator with 3 MB Video RAM	6MB video, supports 3D graphics		
Sound Capabilities	16-bit CD-quality stereo sound			
Diskette Drive	Removable 3.5" 1.44 MB			
DVD-ROM Drive	Reads CD data from 10.3X to 24X variable transfer rate. [‡] Reads DVD data from 1.7X to 8X variable transfer rate.**			
Laser Diode Properties	CD-ROM: Wavelength 795nm; laser output 16.5uW CD-RW: Wavelength 780nm; laser output 0.112mW DVD-ROM: Wavelength 780 nm and 650 nm; laser output 77.5uW			
CD-RW Drive	Up to 20X max. CD-ROM reading speed (PCG-F570 only) Up to 14X max. CD-RW reading speed			
Modem	56K/V.90 compatible modem ^{††}			
Infrared	Supports 4 Mbps, 1.1 Mbps, and 115 Kbps IrDA Standard			
Drive Bay	Supports floppy disk drive (included) Supports second rechargeable battery (optional)			
Expansion Capabilities	Type II PC cards and Type III PC card Card Bus support			
Built-in Capabilities	Microphone, Stereo speakers, Digital touch pad			
Telecommu- nication Capabilities	Data and fax send/receive ^{††}			

Model	PCG-F540/ PCG-F540K	PCG-F560/ PCG-F560K/ PCG-F570	PCG-F580/ PCG-F580K	PCG-F590/ PCG-F590K
Connection Capabilities	2 USB ports i.LINK Serial port Keyboard/mouse (USB and PS/2® style) VGA monitor Video out Parallel (printer) Phone line (RJ-11) Microphone Headphone Port replicator Infrared port			
Supplied Accessories	Video cable Floppy disk drive Rechargeable battery AC adapter and power cord Weight saver			
Power Requirements	49.5 watts maximum (19.5V DC/AC 120-240V)			
Power Management	Energy Star compliant Advanced Configuration and Power Interface (ACPI)			
Battery	Lithium-ion, supports dual battery operation			
Dimensions	12.7" (w) x 1.8" (h) ^{††} x 10.4" (d) (324 x 46.9 x 265.5 mm)		12.8" (w) x 2.1" (h) ^{††} x 10.5" (d) (324 x 54.1 x 265.5 mm)	
Weight	6.8 lbs. (3.1 kg) (with battery and weight saver) 7.3 lbs. (3.3 kg) (with battery and floppy disk drive)		7.3 lbs. (3.3 kg) (with battery and weight saver) 7.7 lbs. (3.5 kg) (with battery and floppy disk drive)	
Operating Temperature	41° F to 95° F (+5° C to 35° C) temperature gradient less than 18° F (10° C) per hour			
Operating Humidity	20% to 80% (not condensed), provided that humidity is less than 65% at 95° F (35° C), hygrometer reading of less than 84° F (29° C)			
Storage Temperature	-4° F to 140° F (-20° C to 60° C), temperature gradient less than 18° F (10° C) per hour			
Storage Humidity	10% to 90% (not condensed) provided that humidity is less than 20% at 140° F (60° C), hygrometer reading of less than 95° F (35° C)			

* MHz denotes microprocessor internal clock speed; other factors may affect application performance.
 Processor operating speed may be reduced while operating on battery power.

† The size of your hard disk may differ if you purchased a specially configured system. GB means one billion bytes when referring to hard drive capacity. Accessible capacity may vary.

‡ Data on a CD-ROM is read at a variable transfer rate, ranging from 10.3X at the innermost track to 24X at the outermost track (the data transfer standard 1X rate is 150 kbytes/s). The average data transfer rate is 17.2X or 2580 kbytes/s.

** Data on a DVD-ROM is read at a variable transfer rate, ranging from 1.7X at the innermost track to 4X at the outermost track (the data transfer standard 1X rate is 1392 kbytes/s). The average data transfer standard is approximately 2.85X or 3823 kbytes/s. A DVD-ROM drive reads data on a CD-ROM at a

variable transfer rate, ranging from 10.3X at the innermost track to 24X at the outermost track. The average data transfer rate is approximately 17.15X or 2936 kbytes/s or 2576 kbytes/s.

†† Maximum speed for faxing is 14.4 kbps. Your 56K/V.90 compatible modem is capable of downloading at 56 kbps. Your online service or Internet Service Provider, however, may not support this technology or operate at this speed.

‡‡ Height measured at thickest point. The thinnest height for PCG-F540/PCG-F540K/PCG-F560/PCG-F560K/PCG-F570 is 1.4" (35.8 mm). The thinnest height for PCG-F580/PCG-F580K/PCG-F590/PCG-F590K is 1.5" (38.5 mm).

If a region code warning appears when you are using the DVD player, it could be that the DVD-ROM you are trying to play is incompatible with the DVD-ROM drive in your VAIO notebook. Region code indicators such as a "1" or "ALL" are labeled on some DVDs to indicate what type of player can play the discs. Unless a "1" or "ALL" is labeled on your DVDs or on the packaging, you cannot play the disc on this player.

Specifications are subject to change without notice.

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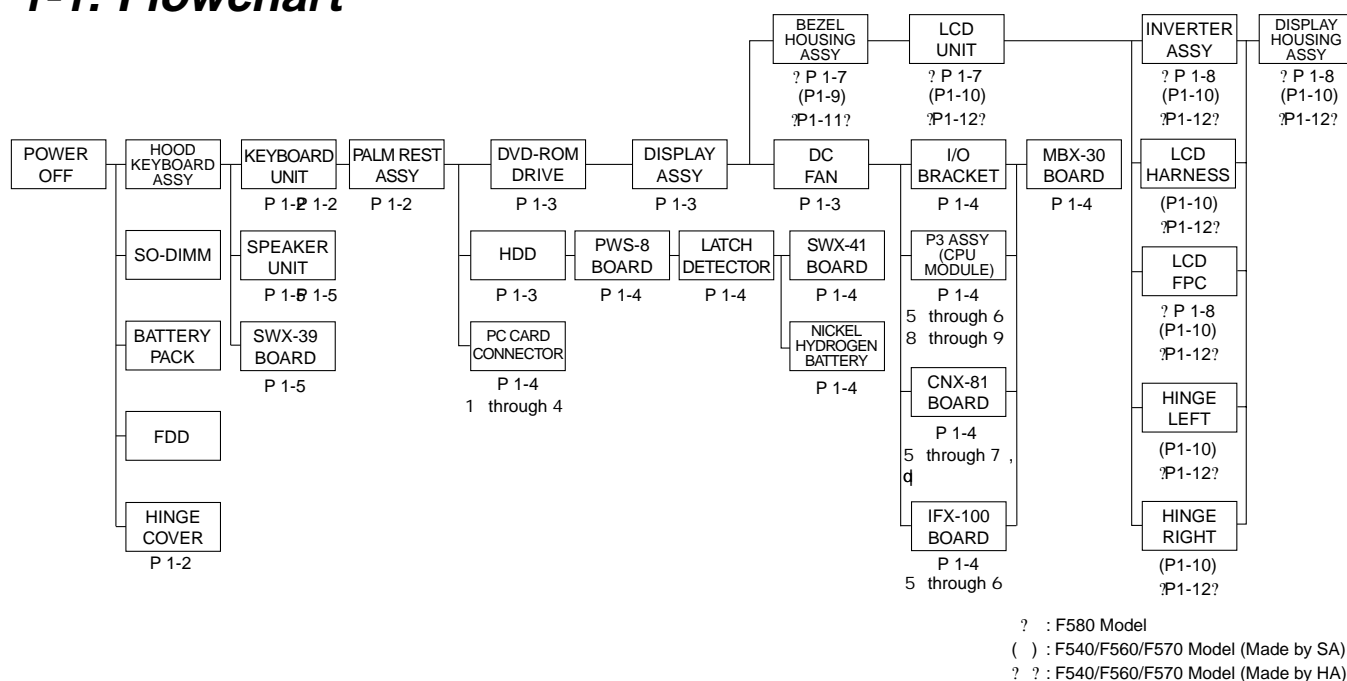
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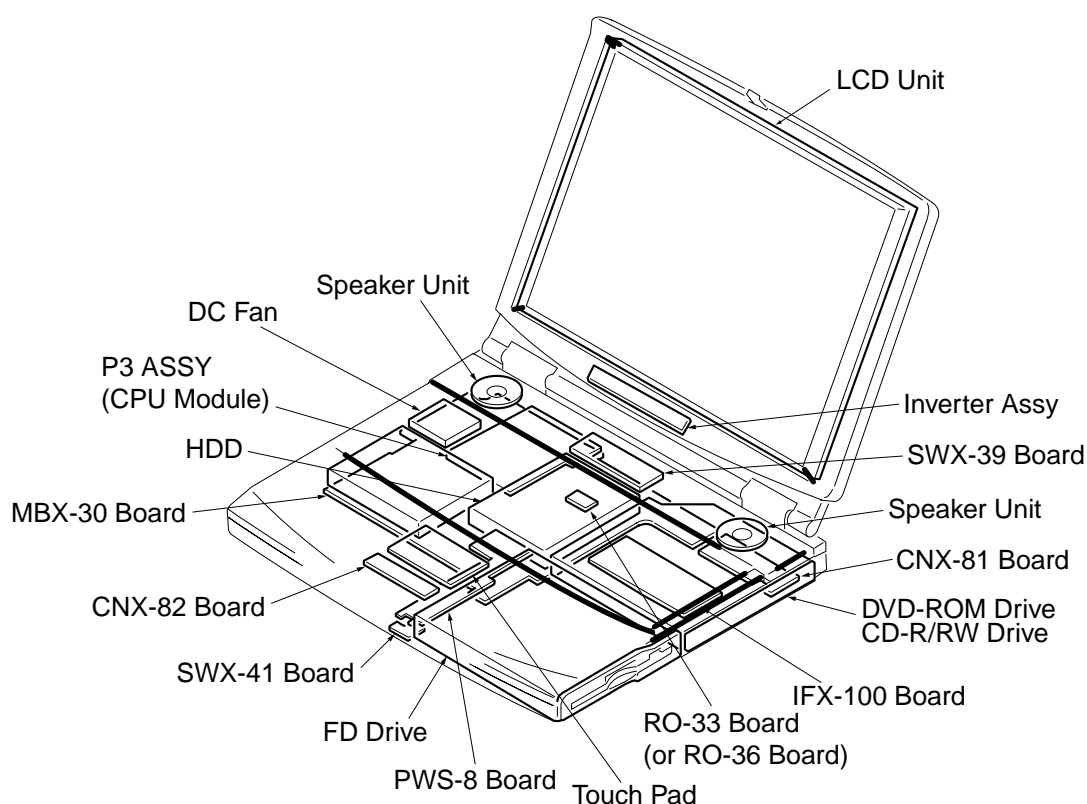
1-1. Flowchart



¥P XX refers to page numbers that appear in this manual.

¥Remember that hard disk drives are easily damaged by vibration. Always handle with care.

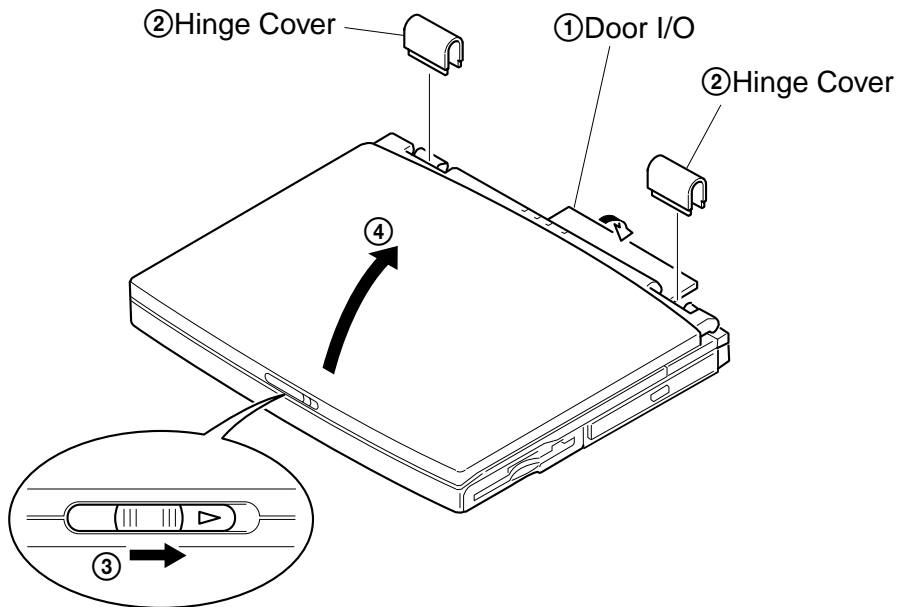
1-2. Main Electrical Parts Location Diagram



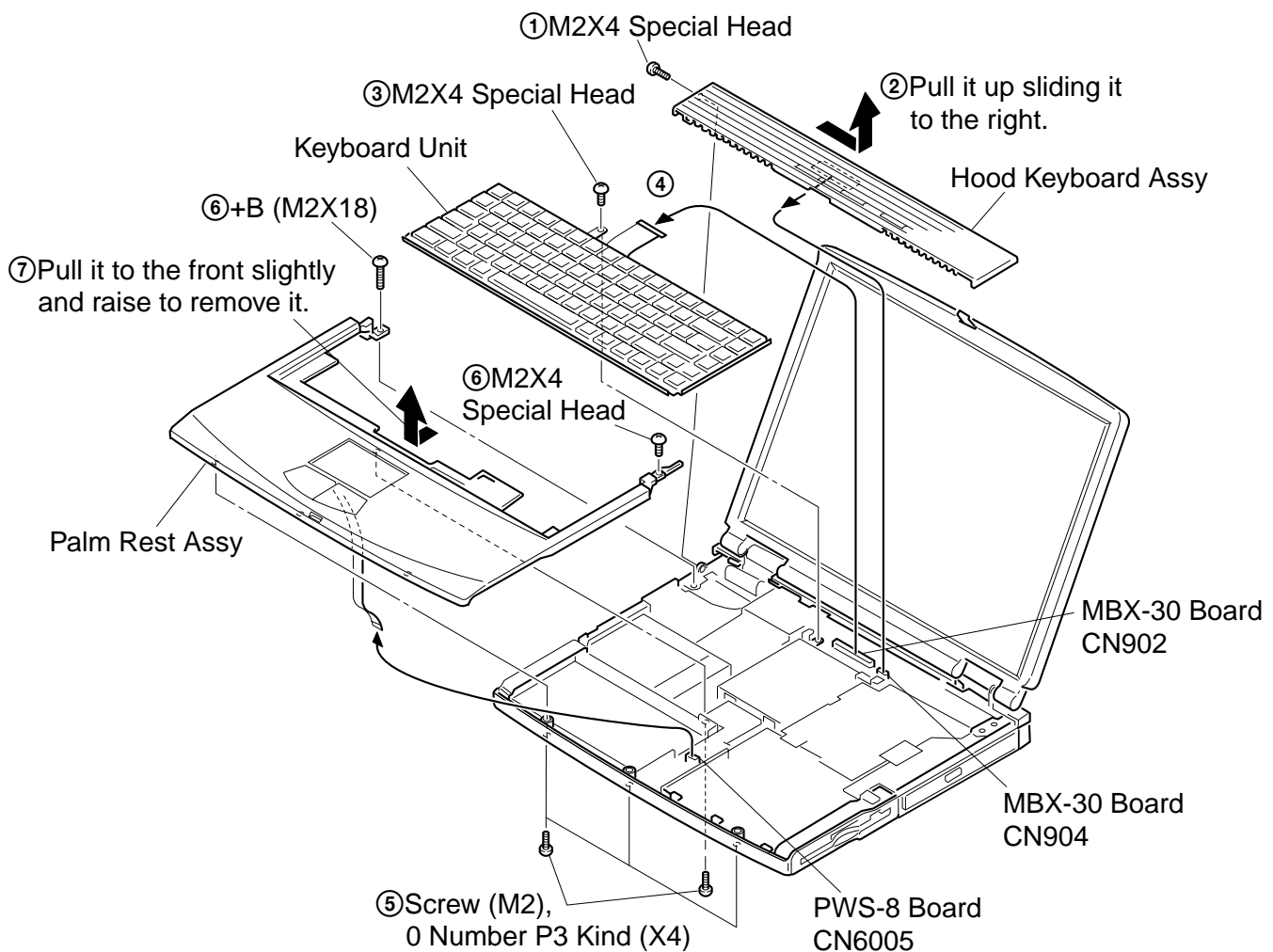
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1-3. Removal

1. Hinge Cover

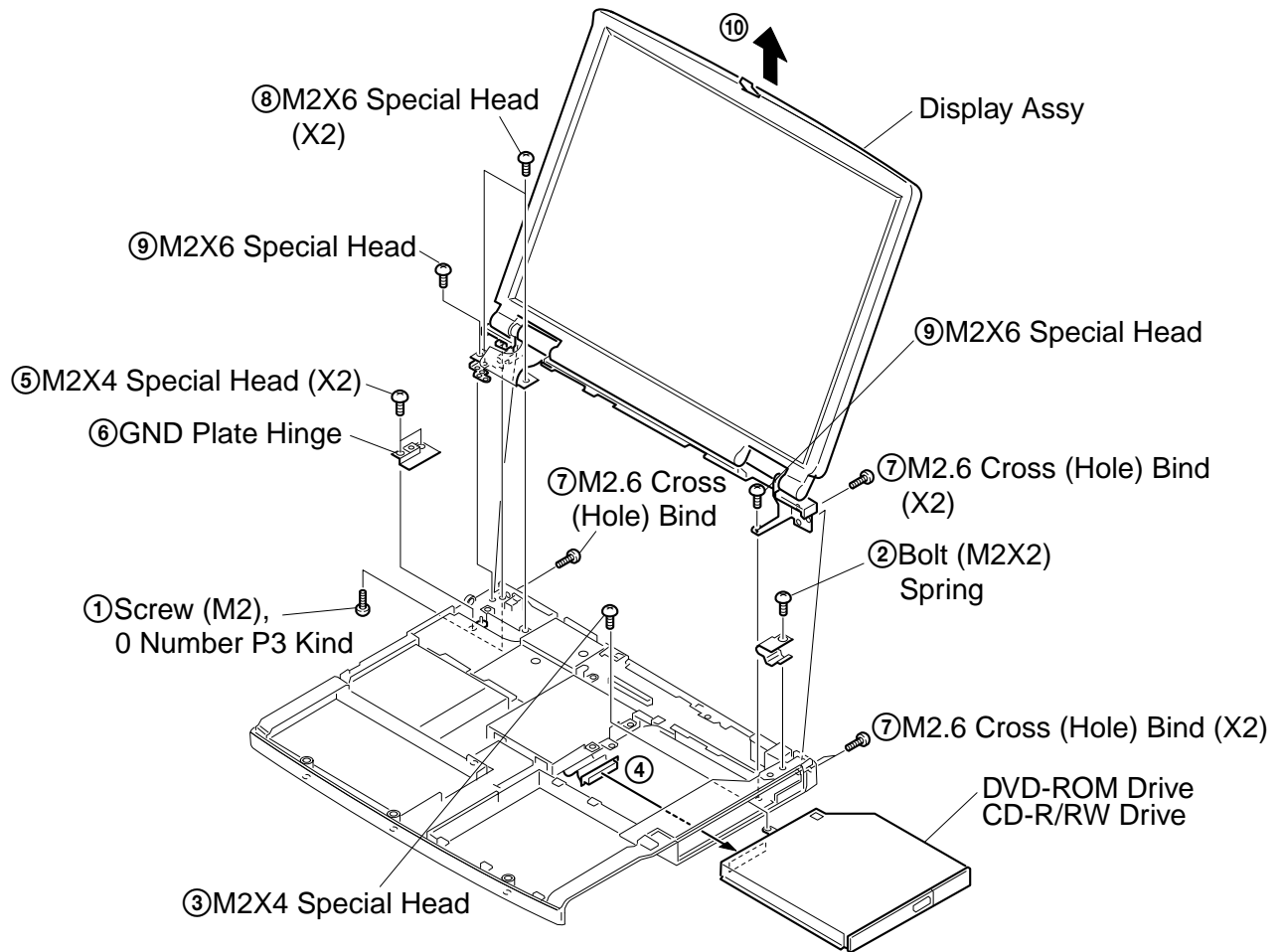


2. Keyboard Unit, Palm Rest Assy, Hood Keyboard Assy

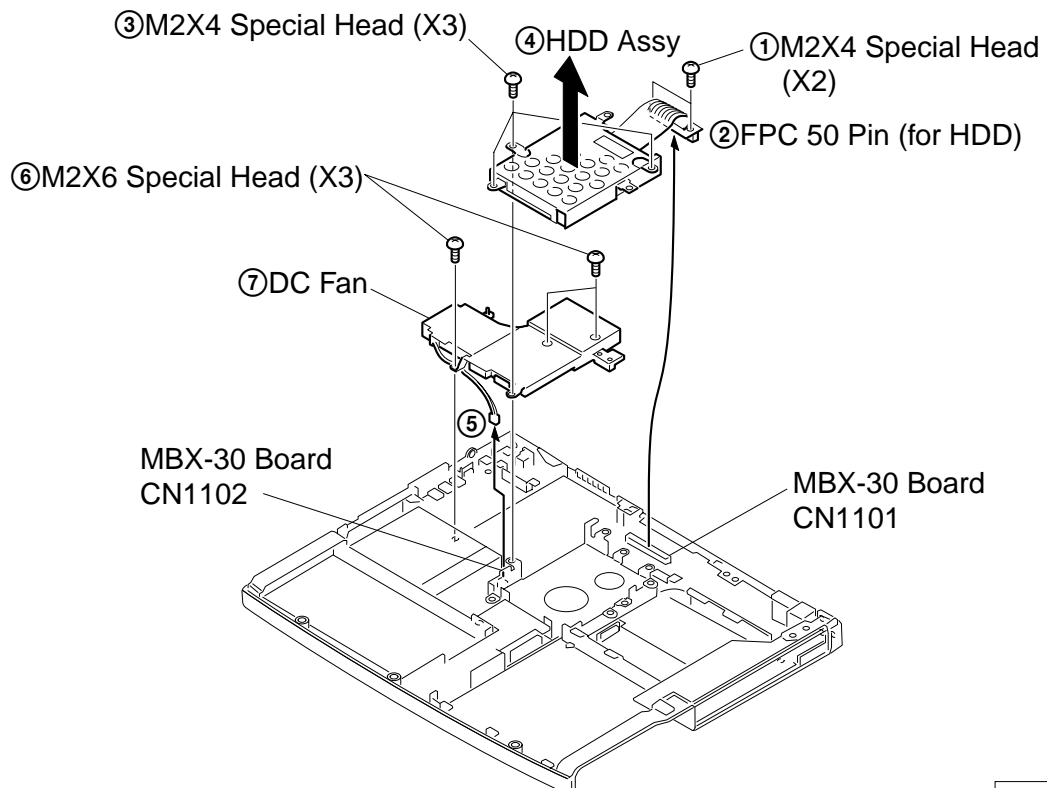


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3. Display Assy, DVD-ROM Drive, CD-R/RW Drive

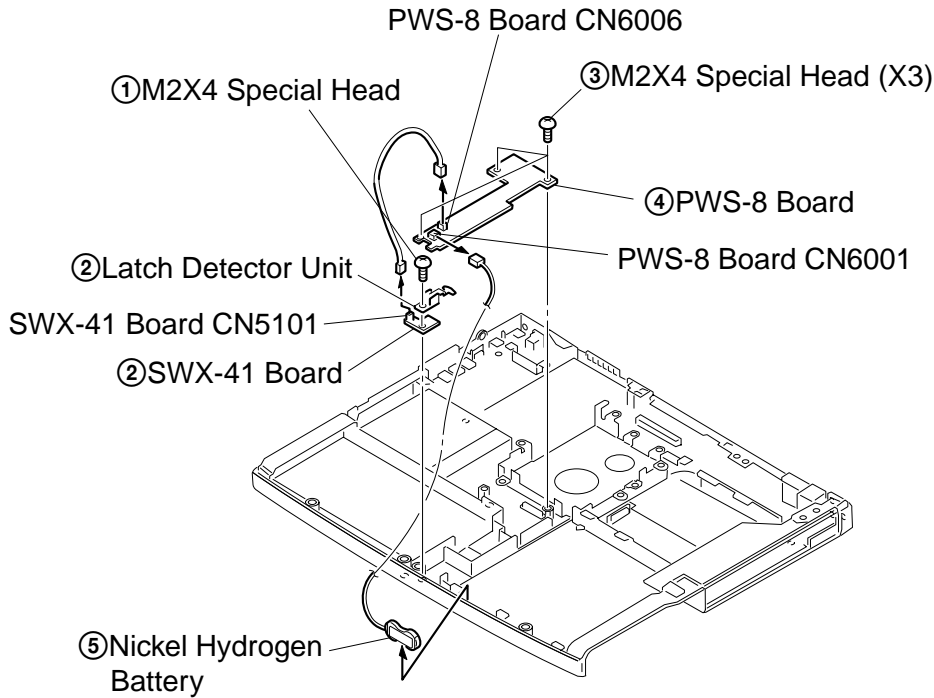


4. HDD Assy, DC Fan

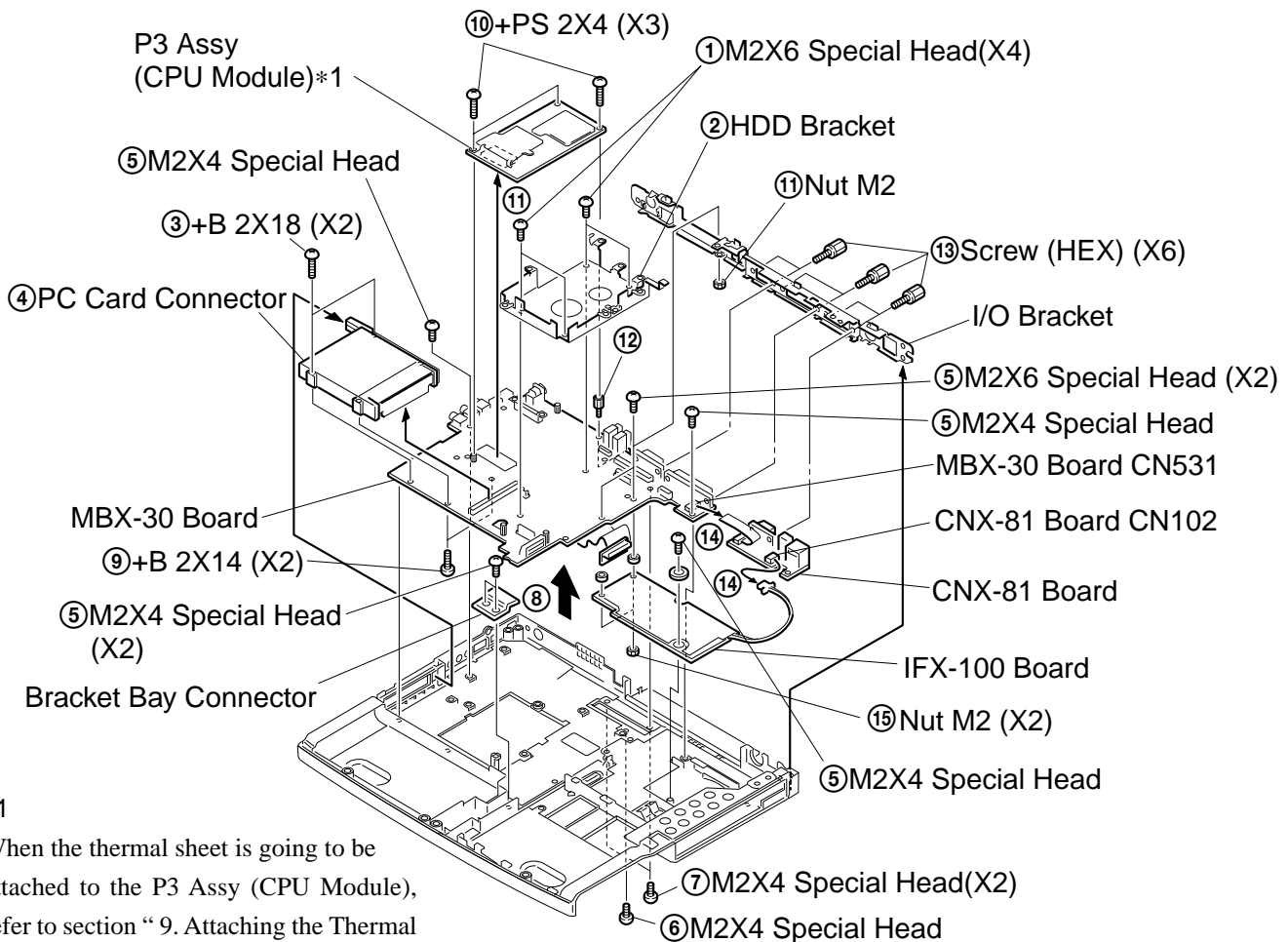


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5. SWX-41 Board, Latch Detector Unit, PWS-8 Board, Nickel Hydrogen Battery



6. PC Card Connector, IFX-100 Board, CNX-81 Board, P3 Assy (CPU Module), MBX-30 Board

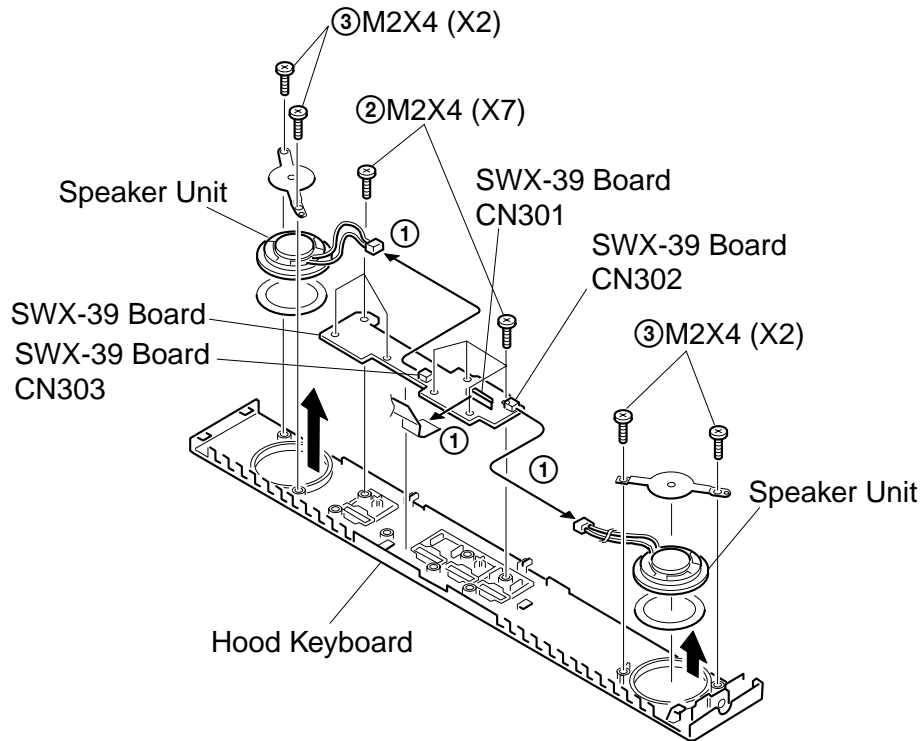


*1

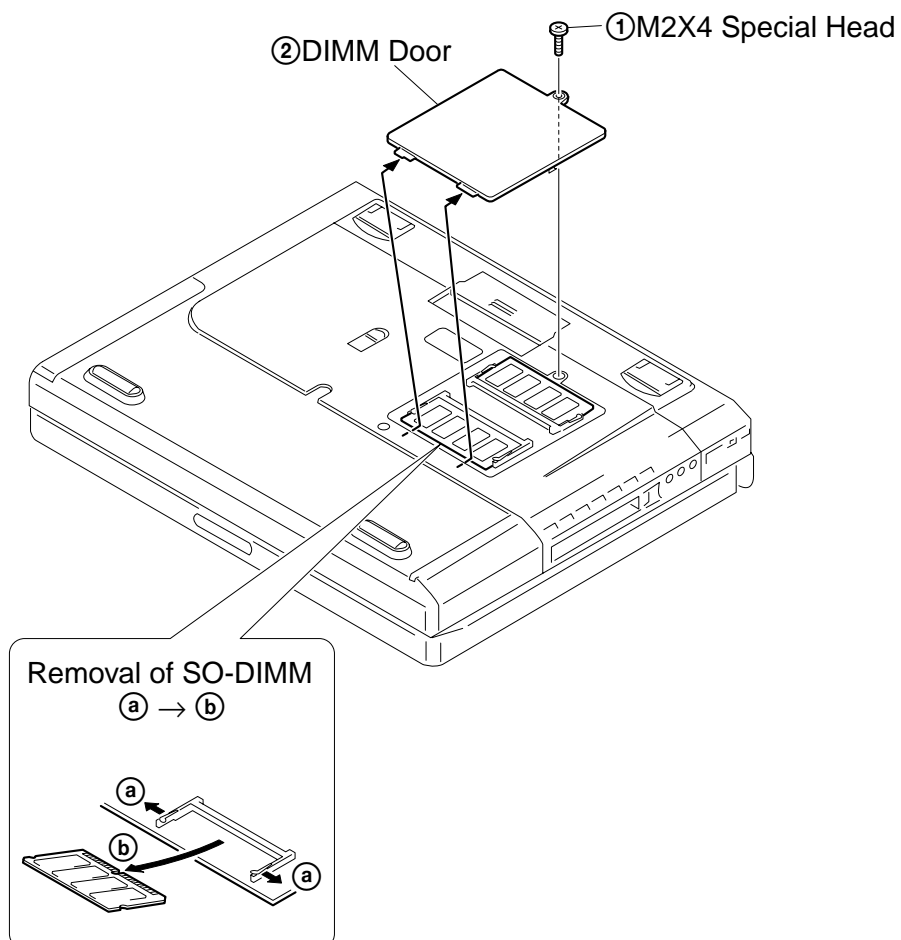
When the thermal sheet is going to be attached to the P3 Assy (CPU Module), refer to section “ 9. Attaching the Thermal Sheet ”.

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7. Speaker Unit, SWX-39 Board



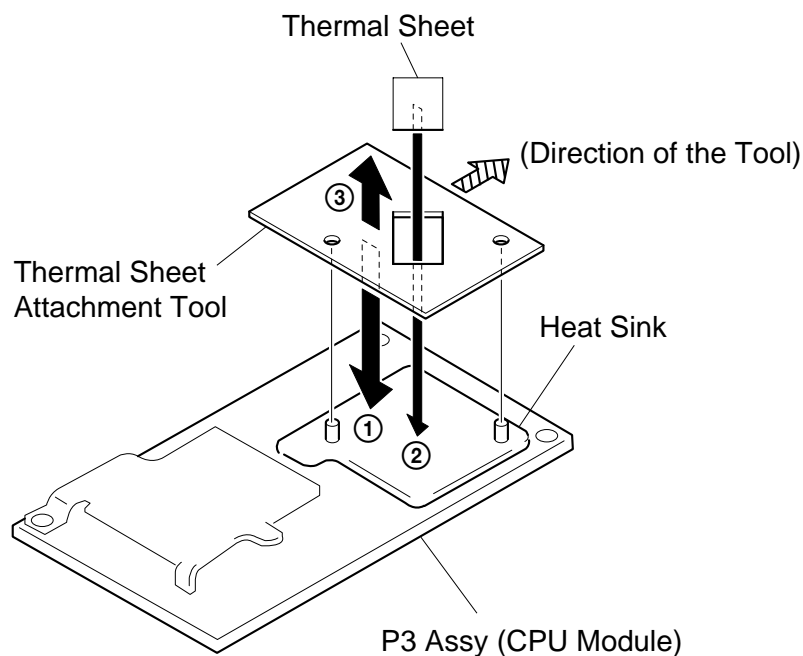
8. SO-DIMM



9. Attaching the Thermal Sheet

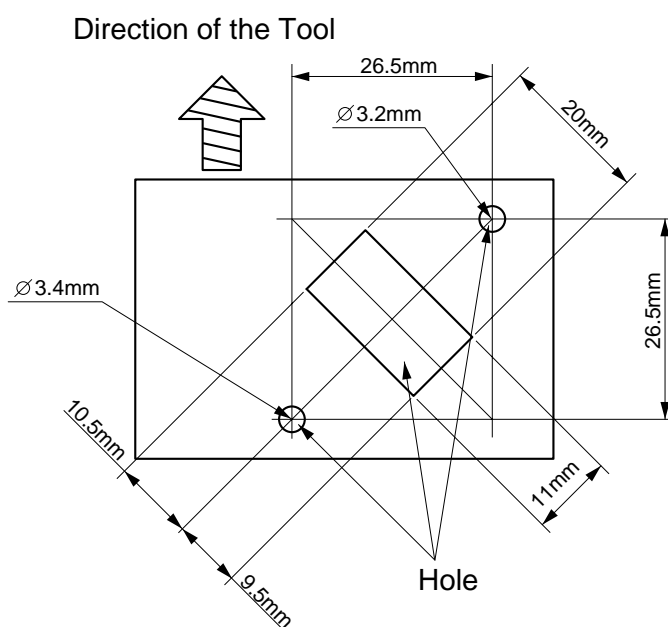
Attach the thermal sheet (20 × 11 mm) to the heat sink of the P3 assembly (CPU module) to be used with the computer. Because the heat dissipation effect of the thermal sheet (thermal conductivity sheet) changes depending on the position where it is attached, prepare the following [Thermal sheet attachment tool] to attach the thermal sheet.

[Method to attach thermal sheet]

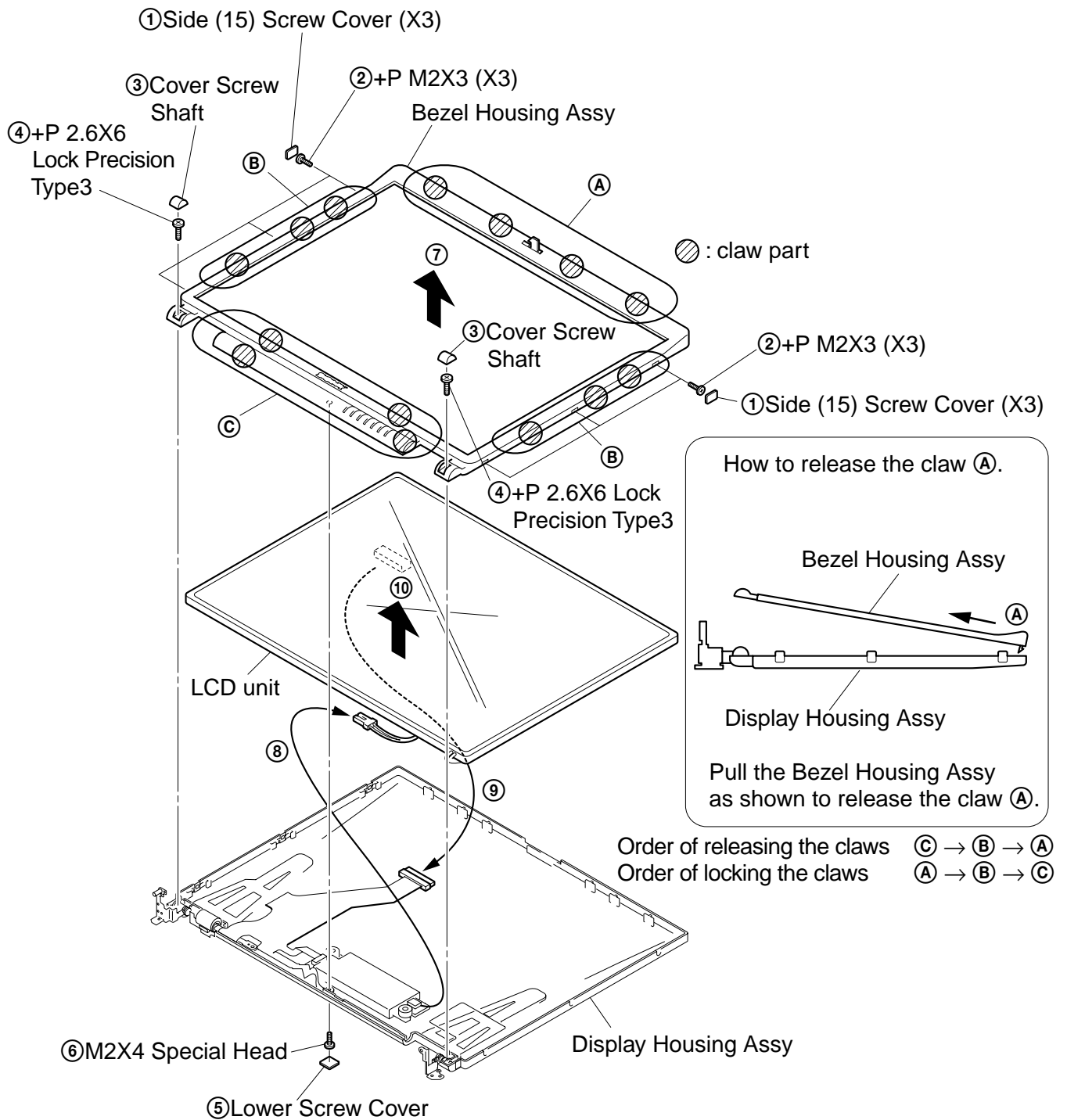


[Thermal sheet attachment tool]

Prepare a thick paper, or the like, having the following dimensions by recreating on the thick paper the actual dimensions of the thermal sheet. (The pattern is shown in the actual sizes.)

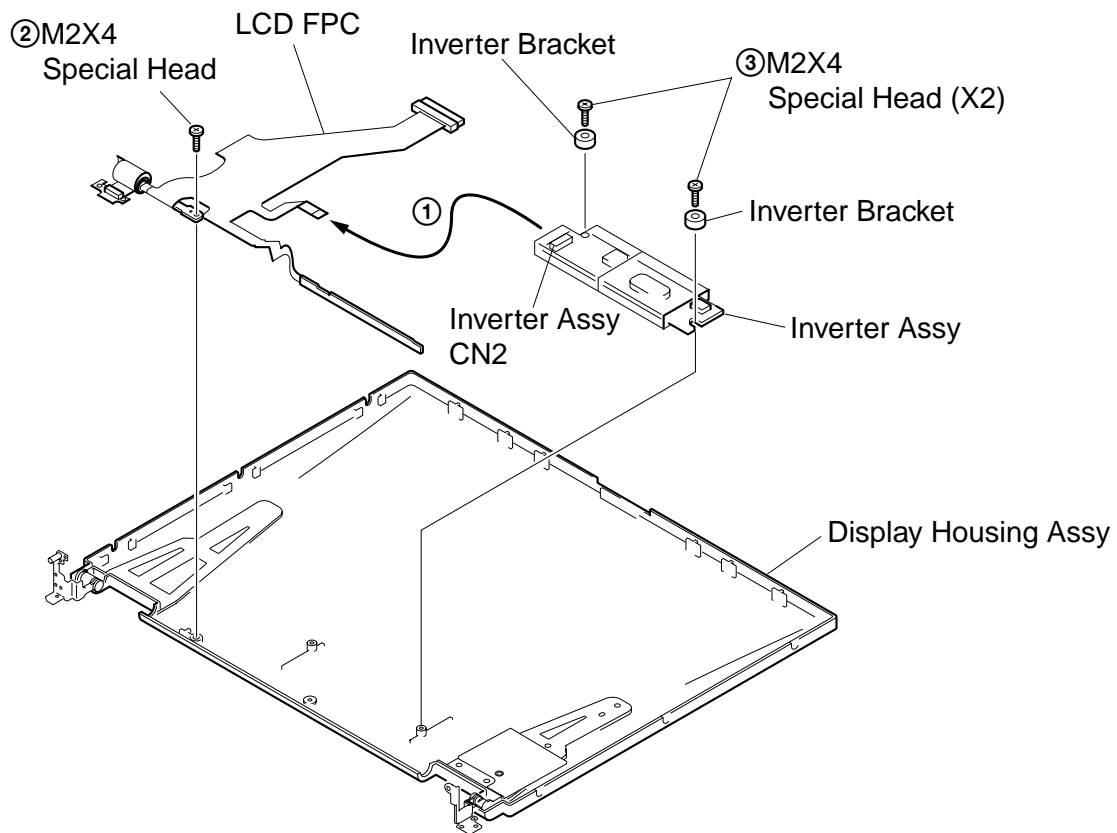


10. LCD Section (F580 Model) – Made by SA –
1. Bezel Housing Assy, LCD Unit (15 inch)

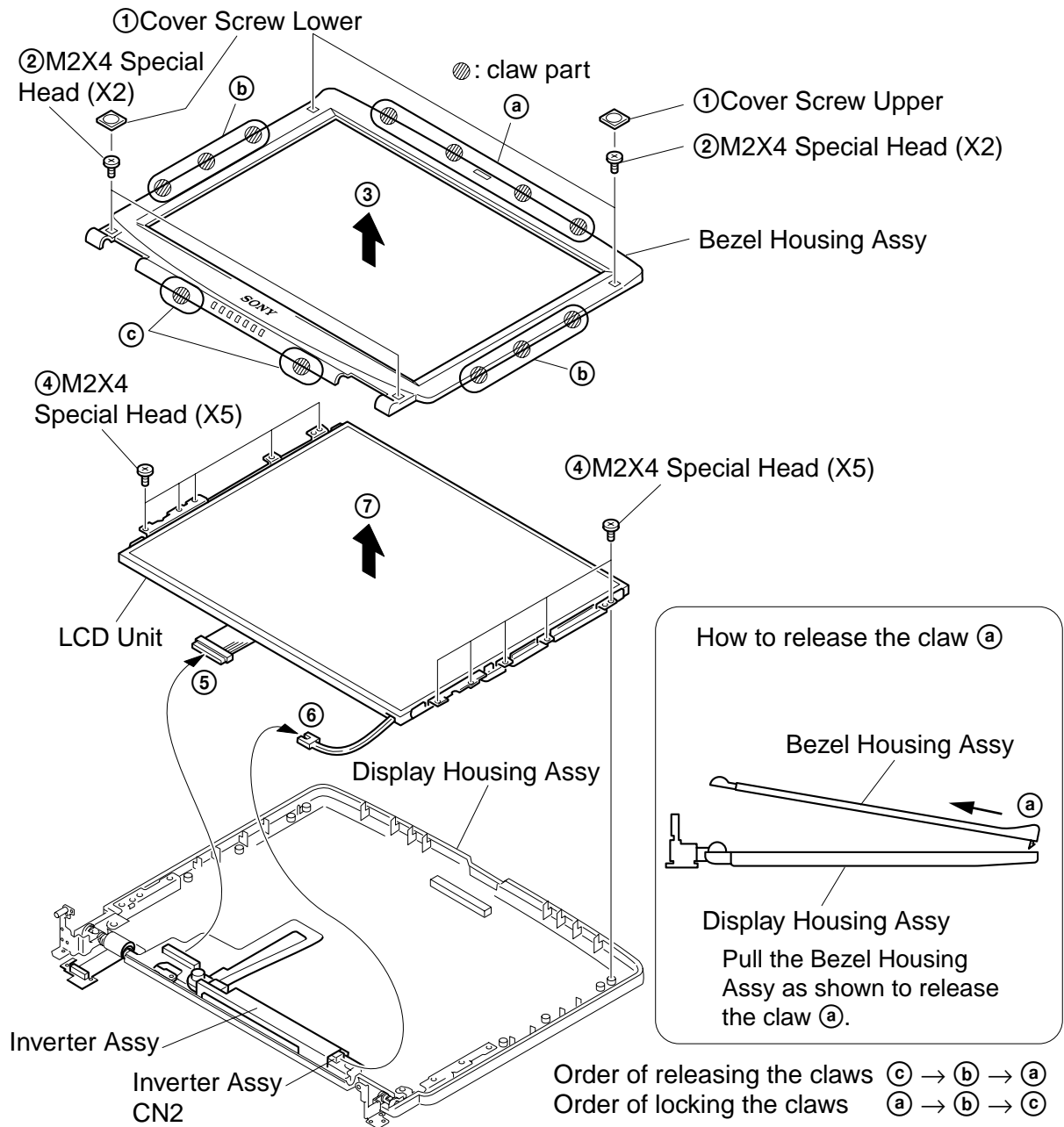


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2. Inverter Assy, LCD FPC, Display Housing Assy

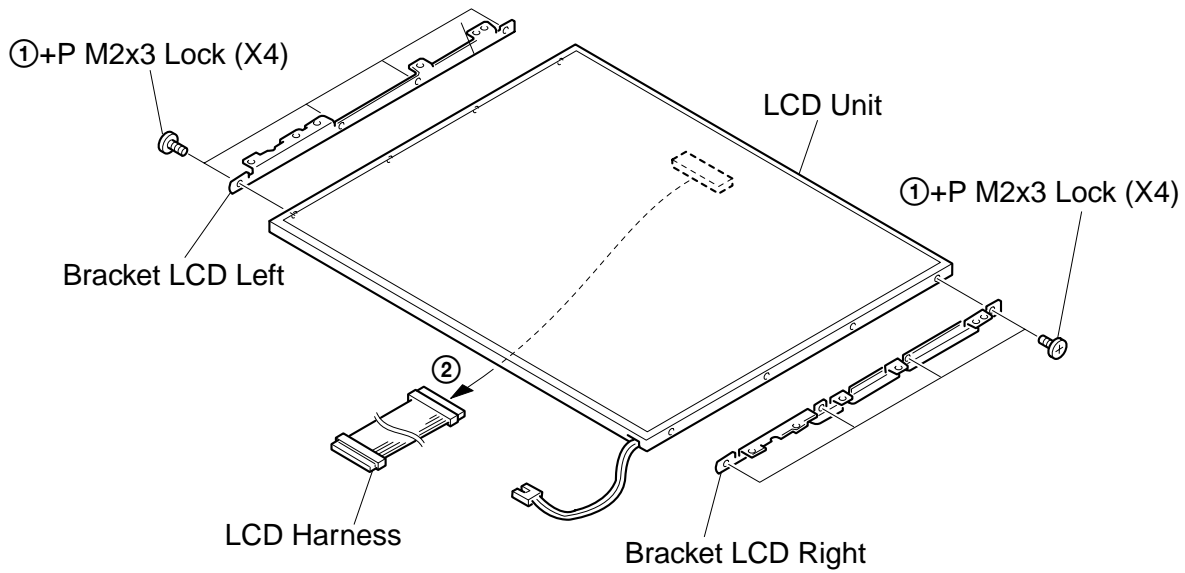


11. LCD Section (F540/F560/F570 Model) – Made by SA – 1. Bezel Housing Assy

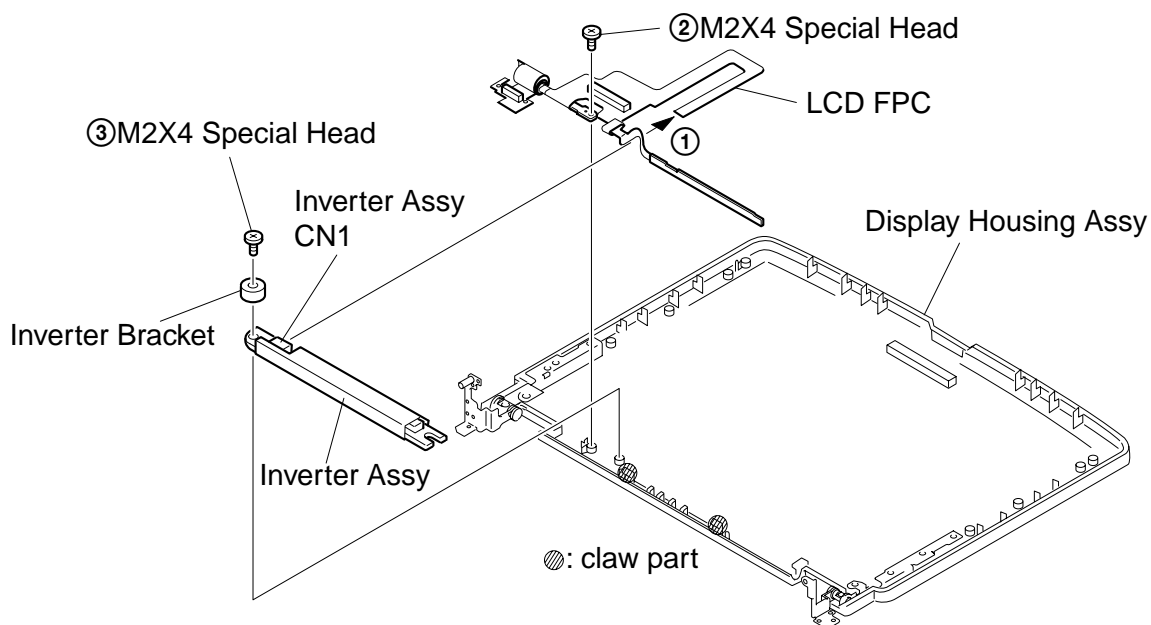


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2. LCD Harness, Bracket LCD Left, Bracket LCD Right, LCD Unit (14inch)

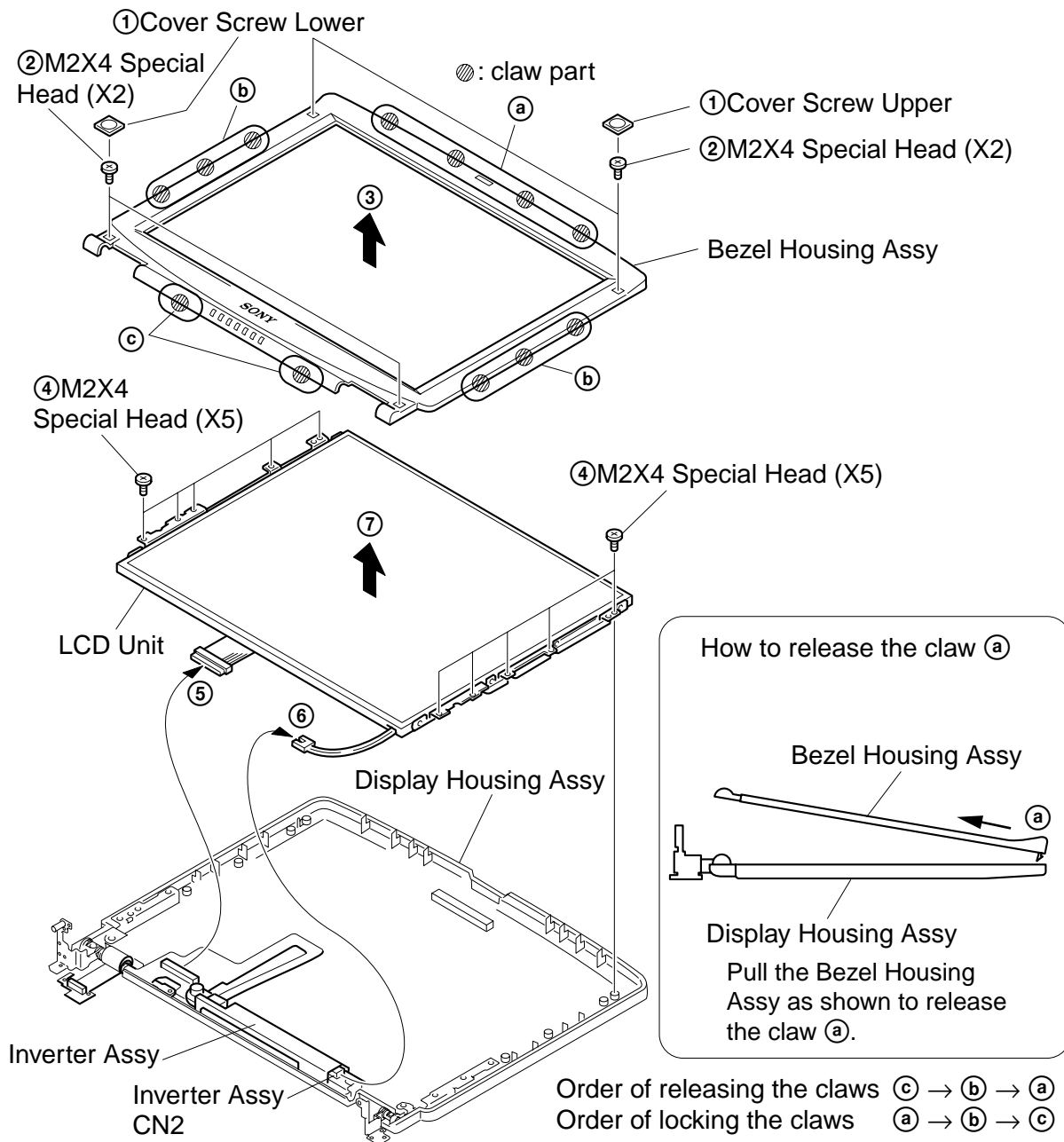


3. LCD FPC, Inverter Assy, Display Housing Assy



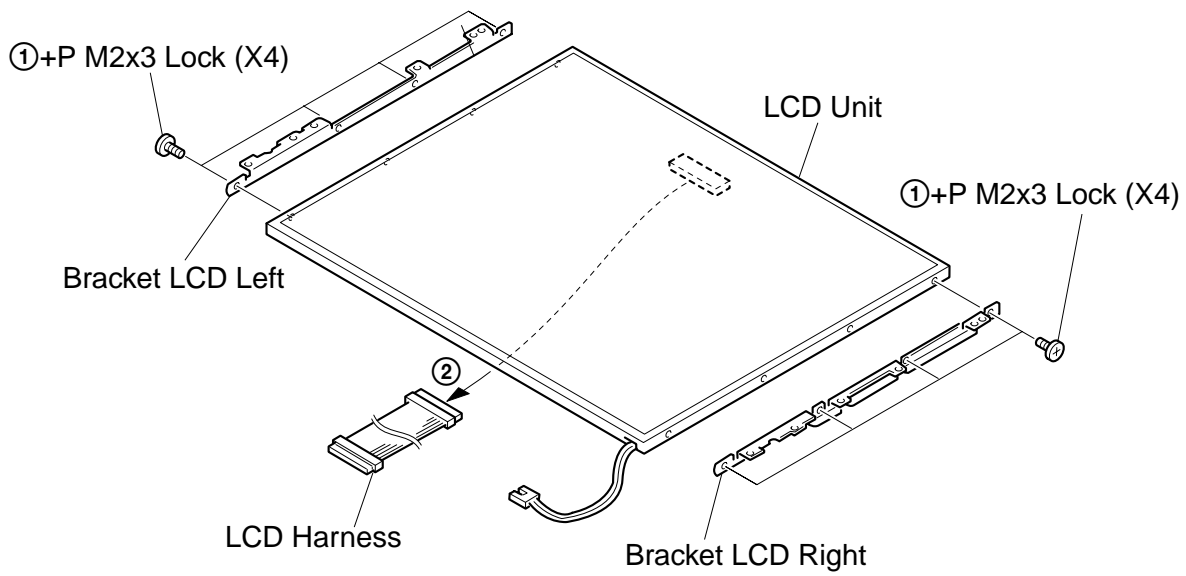
12. LCD Section (F540/F560/F570 Model) – Made by HA –

1. Bezel Housing Assy

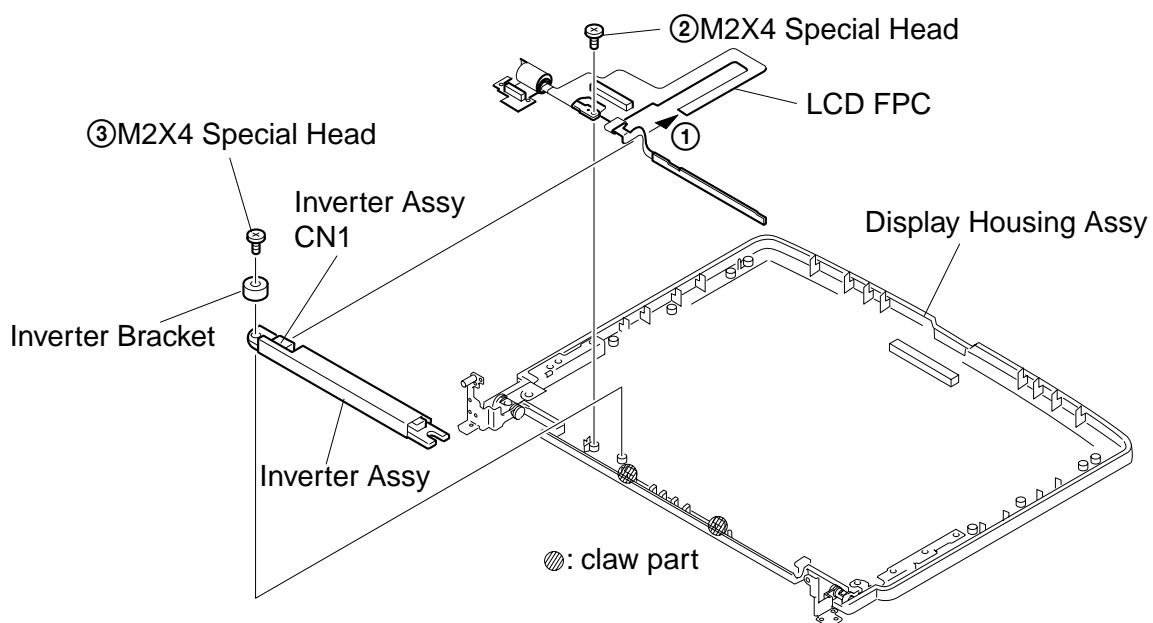


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2. LCD Harness, Bracket LCD Left, Bracket LCD Right, LCD Unit (14inch)



3. LCD FPC, Inverter Assy, Display Housing Assy



1-4. Using Common Flexible Boards and Dedicated Flexible Boards Differently As Specified

When maintaining the VAIO Notebook F series computer, use the common flexible board and dedicated flexible board differently depending on the type of LCD as follows.

When using the common flexible board for maintenance, the flexible board ID portion of the common board must be cut locally using a cutting knife in order to register the ID No. that is unique to each model. Refer to the following model table and cutting procedure before starting to cut.

For all models except the following, the dedicated flexible board must be used, in which case the flexible board ID portion does not need to be cut.

* The model F580 (made by SA) requires the dedicated flexible board (Sony part No. 1-676-421-21) to be used.

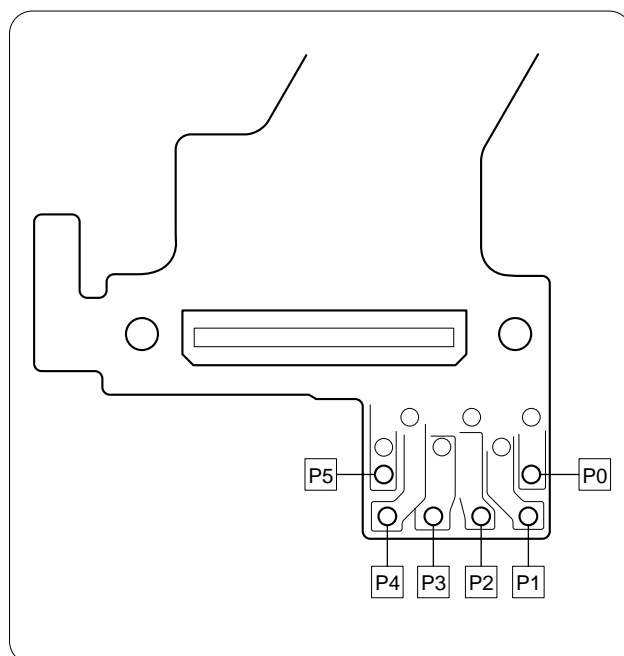
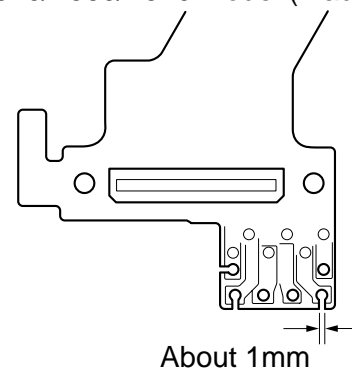
- ① To maintain models indicated by a white round mark "○" in the following table, use the common board after cutting the flexible board ID portion.

Model	Name of LCD	ID					
		5	4	3	2	1	0
F540/F560/F570	SA	○	○	×	×	○	×
F540/F560/F570	HA	○	×	○	○	○	×

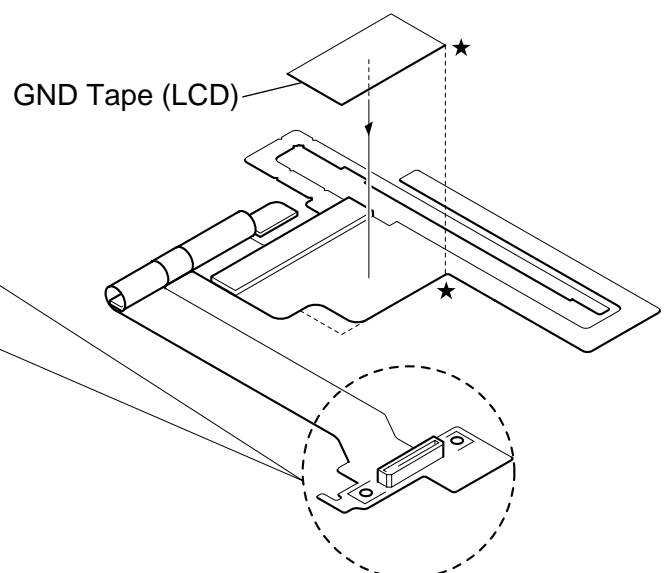
○ : Cut

× : Do not cut

- Example of cutting the flexible board ID portion of the common board —
(F540/F560/F570 Model (Made by SA))

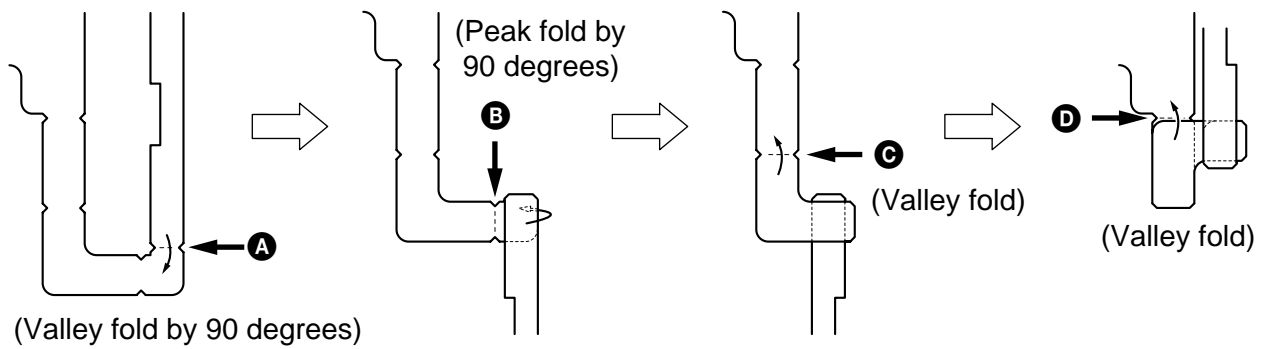


- ② Attach the GND Tape (LCD) while aligning its corner with that of the flexible board.



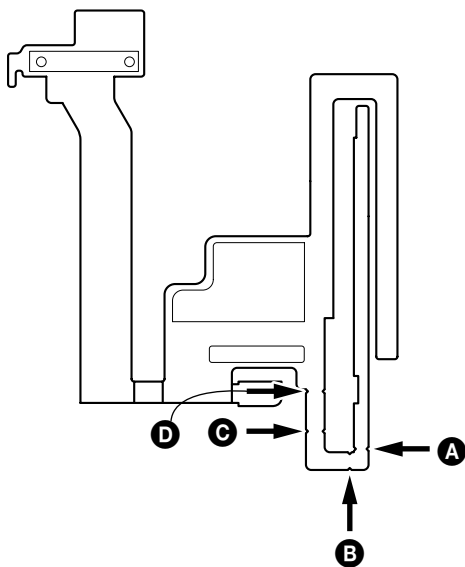
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- ③ Fold the creased portions (recessed portions) of the flexible board in alphabetical order **A**→**B**→**C**→**D** as shown.

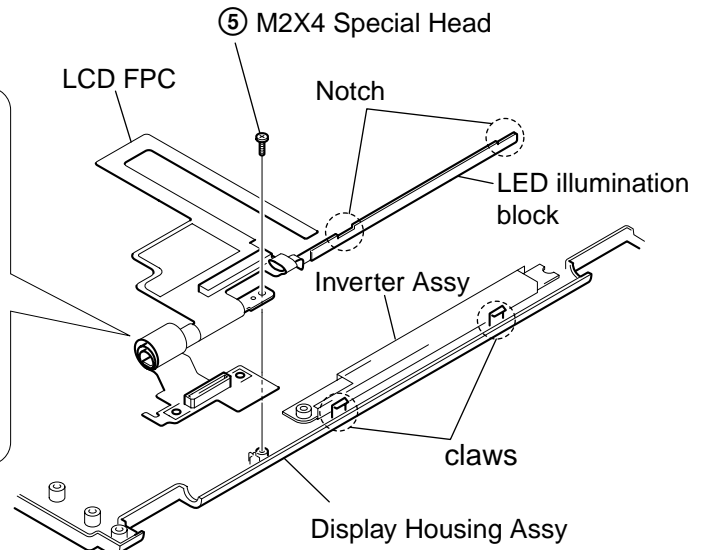
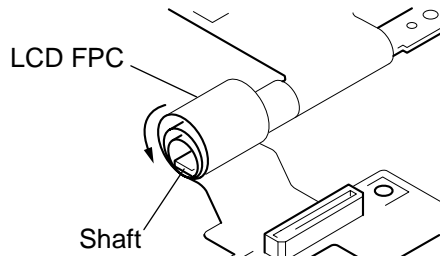


NOTE:

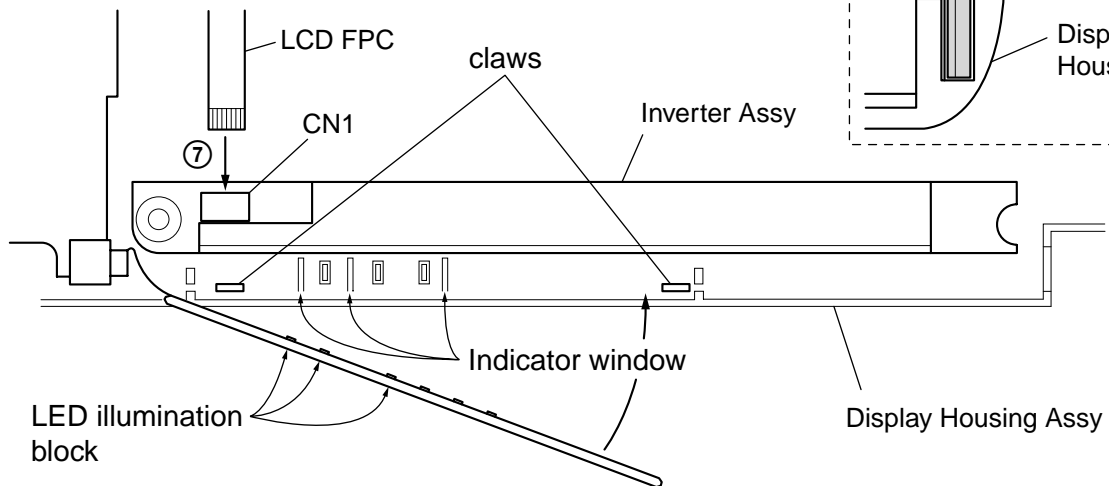
- Be careful not to apply too much pressure when folding portions **A** and **B**, otherwise the flexible boards will be damaged.

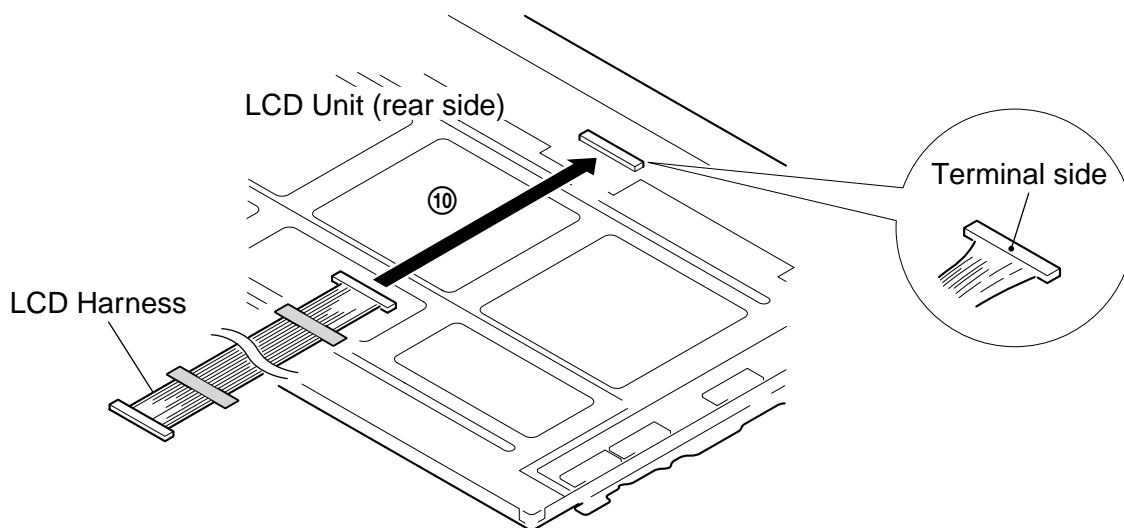
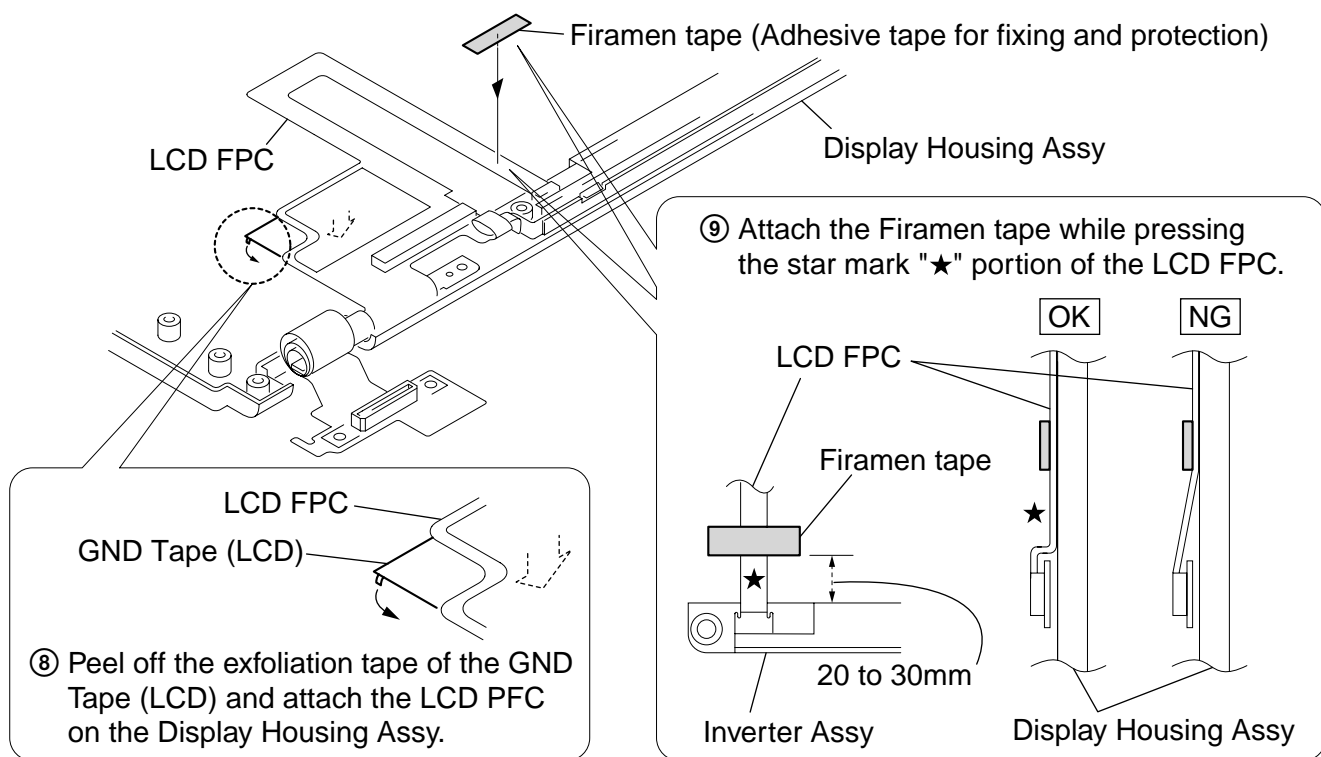


④ Wrap around the shaft by two and a half turns.



⑥ Align the LED illumination block with the indicator window. Attach the LED illumination block while aligning the notch of the LCD FPC with the claw.

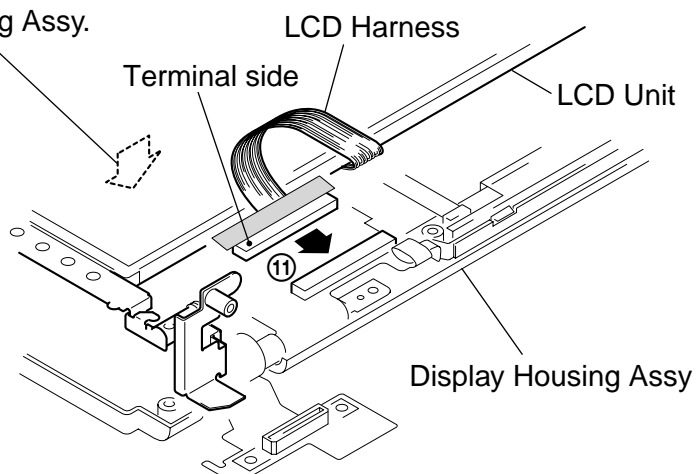




- ⑫ Attach the LCD Unit to the Display Housing Assy.**
(Refer to section "1-3. Removal".)

NOTE:

Be careful that the LCD Harness does not run over the LCD Unit and is not pinched by the Display Housing Assy.



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CHAPTER 2.

SELF DIAGNOSTICS

2-1. Required Tools and Peripheral Devices

	Tools and Peripheral Devices	Test Items
1	Serial Loopback Tool Specified Loopback Tool (Refer to next page.)	Serial Port (COM) test
2	Parallel Loopback Tool Specified Loopback Tool (Refer to next page.)	Parallel Port (printer) test
3	V.34 Modem and Line Simulator	Modem test
4	PC Card Tester PCCtest 450 Made by Sycard Corp.	PC Card test
5	PCG-N505, XR series VAIO for IrDA Function Test	IrDA Function test
6	Port Replicator PCGA-PRF1 for Port Replicator Connector Test	Port Replicator Connector test
7	FDD Bay supplied	FDD test
8	Diagnostics FD Media	(Diagnostics starting software)
9	Diagnostics CD-ROM Media	(Diagnostics software)
10	Battery supplied	Battery related tests
11	AC Adaptor supplied	(Power supply for diagnostics)
12	PCG-N505, XR series VAIO for IEEE1394 Test	IEEE1394 Test

[Reference] On Serial/Parallel Loopback Tool

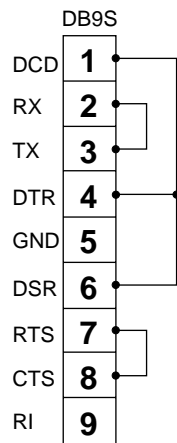
- The serial loopback tool and the parallel loopback tool are necessary for diagnostics of the serial communication line and the parallel communication line. Create the serial loopback tool and the parallel loopback tool locally, referring to the connection diagrams shown below.

Serial Loopback Tool : For diagnostics of serial port

SERIAL LOOPBACK CONNECTOR CONNECTION DIAGRAM

- Connector Types DB9S (Female)
- Interface Standard RS-232C
- Loopback Data & Handshake

NOTE: The black round mark "●" indicates soldering.

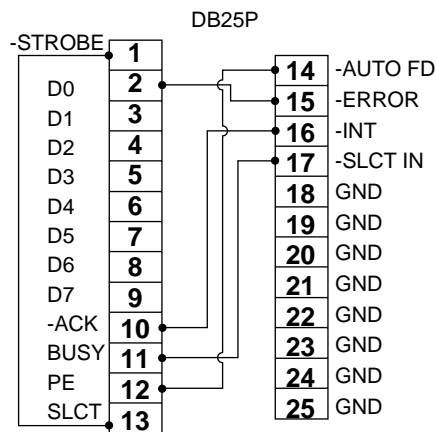


Parallel Loopback Tool : For diagnostics of parallel port

PARALLEL LOOPBACK CONNECTOR CONNECTION DIAGRAM

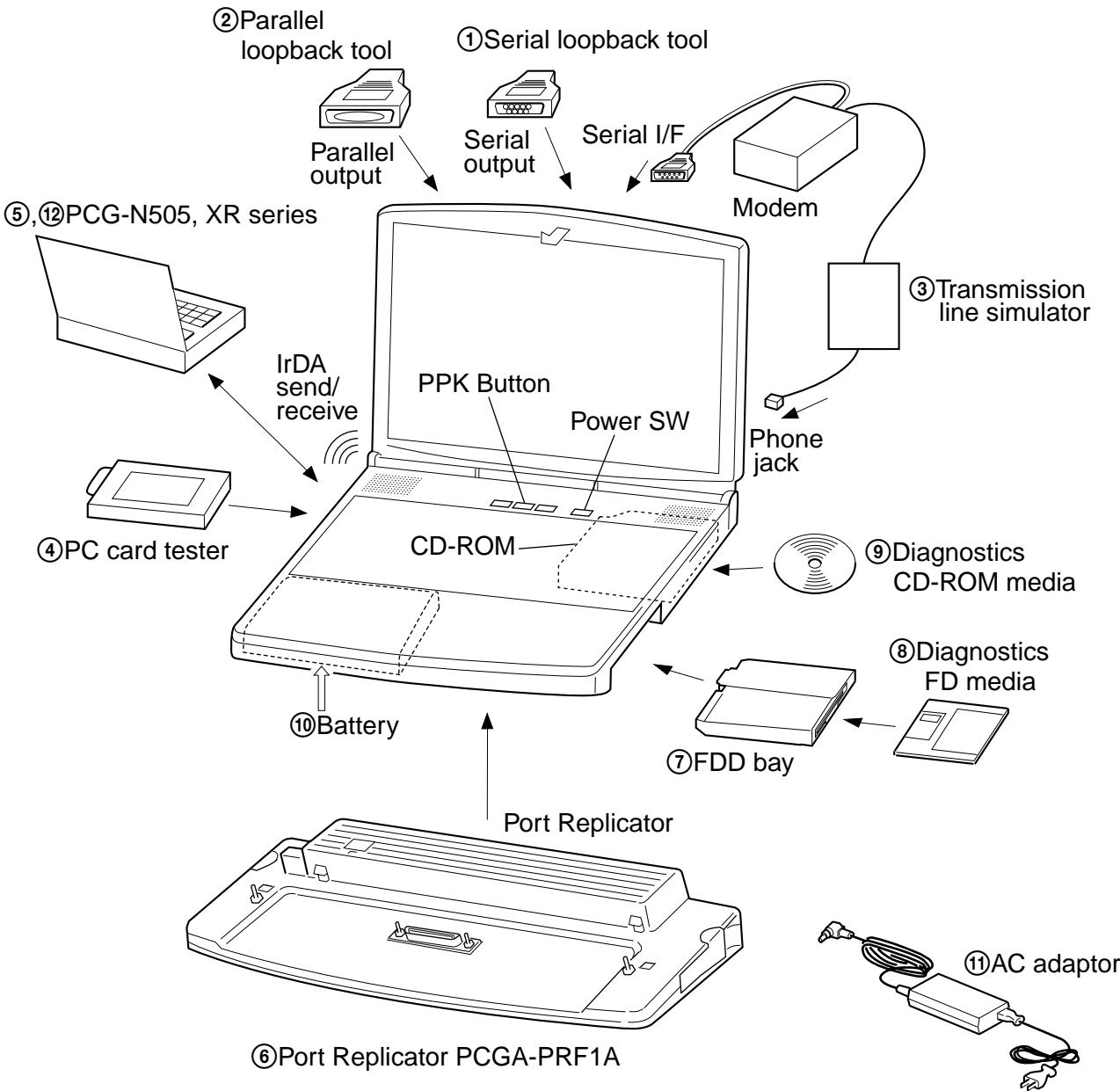
- Connector Types DB25P(Male)
- Interface Standard Centronics
- Loopback Status to Commands

NOTE: The black round mark "●" indicates soldering.



2-2. Tools and Peripheral Device Connection

System Connection Diagram



2-3. Starting up the Service Diagnostics

1. Insert the service diagnostics floppy disk and CD disc, then turn on the main power of the personal computer.
2. The driver software is installed from the CD disc, the necessary ROM information is automatically read and the initial settings are made, then the following self-diagnostics menu appears.

***** Main Menu *****

1:Check ROM Information...	d:Parallel Loopback test...
2:Battery test...	e:PC Card Slot test...
3:CD/DVD Drive test...	f:Video test...
4:FDD test...	g:PPK test...
5:HDD test...	h:GUID (IEEE1394) test...
6:keyboard test...	i:IEEE1394 Interface test...
7:LED test...	j:IrDA test...
8:Main memory test...	k:Jog dial test...
9:Main system test...	l:Short aging test...
a:FAN test...	m:Long aging test...
b:Touch pad test...	n:Aging test including the HDD test...
c:Serial Loopback test...	o:Exit from Diagnostics MENU

2-4. Outline of Service Diagnostics Functions

- Check ROM Information...
Displays the model information, serial number and other information saved in the ROM.
- Battery test...
Tests the battery as to whether the battery is attached or removed, the main power is supplied from an AC power adapter or not, and the battery is charged or discharged.
- CD/DVD Drive test...
Tests the CD, CD-R, CD-RW and DVD drives.
- FDD test...
Tests the floppy disk drive.
- HDD test...
Tests whether the HDD returns a response when communication is established with the hard disk drive.
- Keyboard test...
Tests the keyboard. When the “Auto select” menu is selected, the keyboard type in use is recognized from the model information that is written in ROM when shipped from the factory and the test is executed accordingly. When a specific keyboard type is selected such as US, UK, or JP, then the keyboard of the selected type is tested.

- **LED test...**
Tests the LED. This test turns on one LED after another. The person conducting the test must visually check whether each LED is normal or not.
- **Main Memory test...**
Tests the main memory. The test is exited automatically when all test items end normally.
- **Main System test...**
Tests the fundamental functions of the CPU, etc. The test is exited automatically when all test items end normally.
- **FAN test...**
Tests the fan. Tests whether the fan rotates and stops.
- **Touch pad test...**
Tests the touch pad. Tests whether the cursor moves, and whether right-clicking and left-clicking function properly.
- **Serial loopback test...**
Performs the loopback test of the serial port. Connect the port replicator and the loopback tool to the serial port.
- **Parallel loopback test...**
Performs the loopback test of the parallel port. Connect the port replicator and loopback tool to the parallel port.
- **PC card Slot test...**
Tests the PC card slot. Implements the 16-bit/card-bus test for the two slots of the main unit.
- **Video test...**
Tests the video signal. Several video patterns appear every time the key is pressed. The person conducting the test must visually check whether the patterns appear properly.
- **PPK test...**
Tests the PPK. If the test is not completed within the specified time, an error is triggered due to the time-out set for this test. When two or more PPKs are set, follow the instructions that appear on the screen.
- **GUID (IEEE1394) test...**
Displays the GUID value, and judges whether the value on the display is appropriate.

- **IEEE1394 Interface test...**

Performs the 1394 communication test. Another personal computer to communicate with is necessary for this test. The models released from the year 2000 have already been confirmed that they do not cause any problems regarding the IEEE1394 interface. Even models released before 2000 will cause no problem if the same type of IEEE1394 interface IC chip (the IC chip used in the iLink block connected to the PCI bus) is used in both personal computers that are connected. In other combinations, the IEEE1394 interface test is not confirmed. (Use of the models released from the year 2000 is recommended.)

1. Connect the iLink cable.
2. Start up the personal computer at the other end of the IEEE1394 interface test connection using the tool floppy disk that must be created beforehand by copying programs from the service diagnostics CD disc. (Prepare a floppy disk that is formatted to contain the DOS system. Create a tool floppy disk by copying the entire TOOL folder of the CD disc to a floppy disk.)
3. Select the 1394 test from the menu at the connected computer to enter the reception state.
4. After the connected personal computer has entered the reception state, select the 1394 test at the personal computer to be tested. The IEEE1394 interface test then starts.

- **IrDA test...**

Performs the IrDA communication test. Another personal computer to communicate with is necessary for this test. The models released from the year 2000 have already been confirmed that they do not cause any problems regarding the IrDA communication. Even models released before 2000 will cause no problem if the same type of IrDA communication IC chip (the IC chip used in the SIE block connected to the Extend I/O bus) is used in both personal computers that are connected. In other combinations, the IrDA communication test is not confirmed. (Use of the models released from the year 2000 is recommended.)

1. Place the two computers so that their IrDA transmitter and receiver ports face each other.
2. Start up the personal computer at the other end of the IrDA communication test connection using the tool floppy disk that must be created beforehand by copying programs from the service diagnostics CD disc. (Prepare a floppy disk that is formatted to contain the DOS system. Create a tool floppy disk by copying the entire TOOL folder of the CD disc to a floppy disk.)
3. Select the IrDA communication test from the menu at the connected computer to enter the reception state.
4. After the connected personal computer has entered the reception state, select the IrDA communication test at the personal computer to be tested. The IrDA communication test then starts.

- **Jog dial test...**

The computer cannot perform this test.

- **Short aging test.../Long aging test...**

Performs the aging test. The short aging test ends when all test items have been performed once. The long aging test checks the machine for about 10 hours by repeating the test items.

- **Aging test including the HDD...**

The aging test is performed first, then read and write tests of the hard disk are implemented following the aging test.

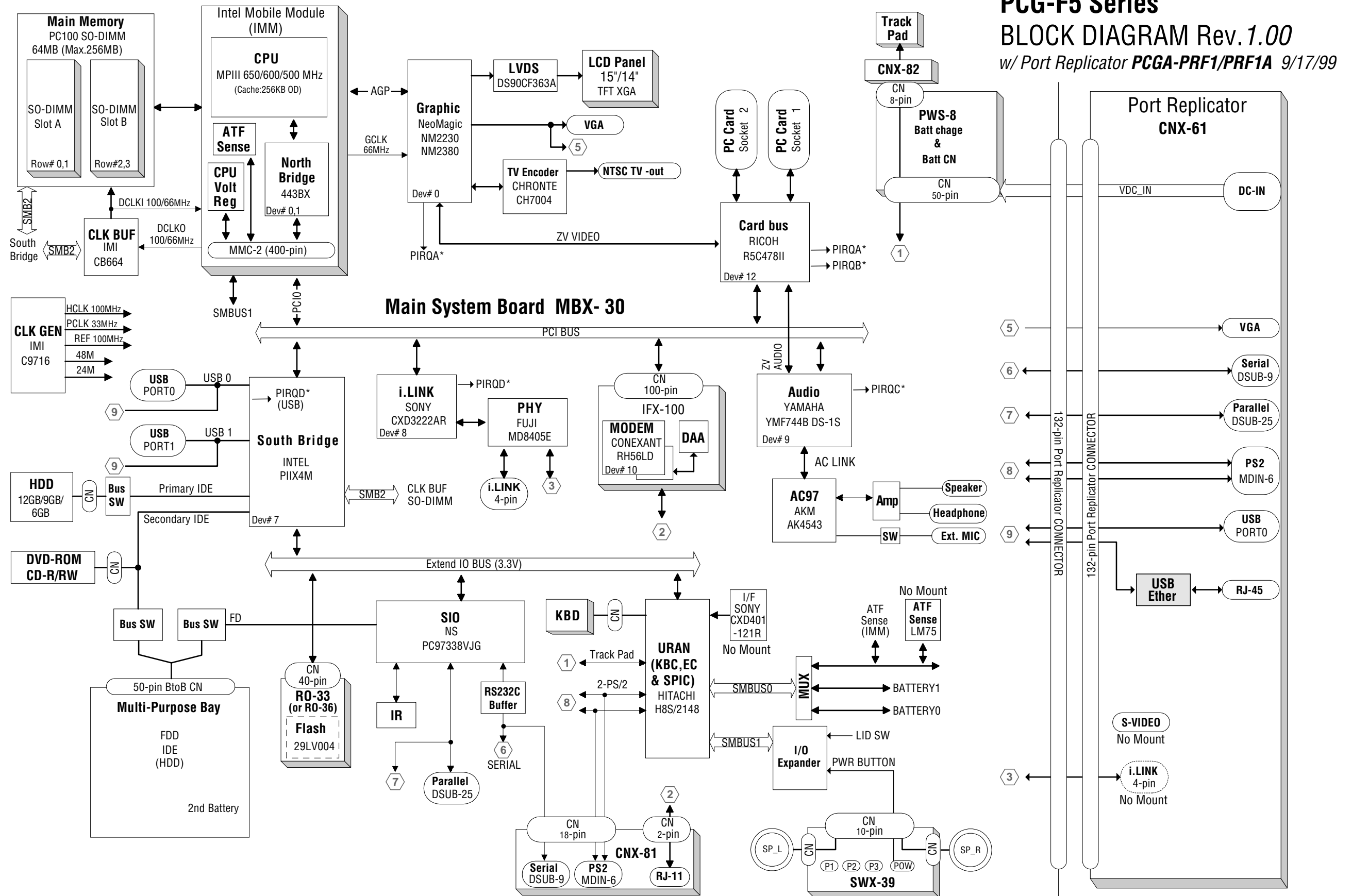
Note:

This test destroys the entire contents of the user's hard disk drive.

- **Exit from Diagnostics MENU**

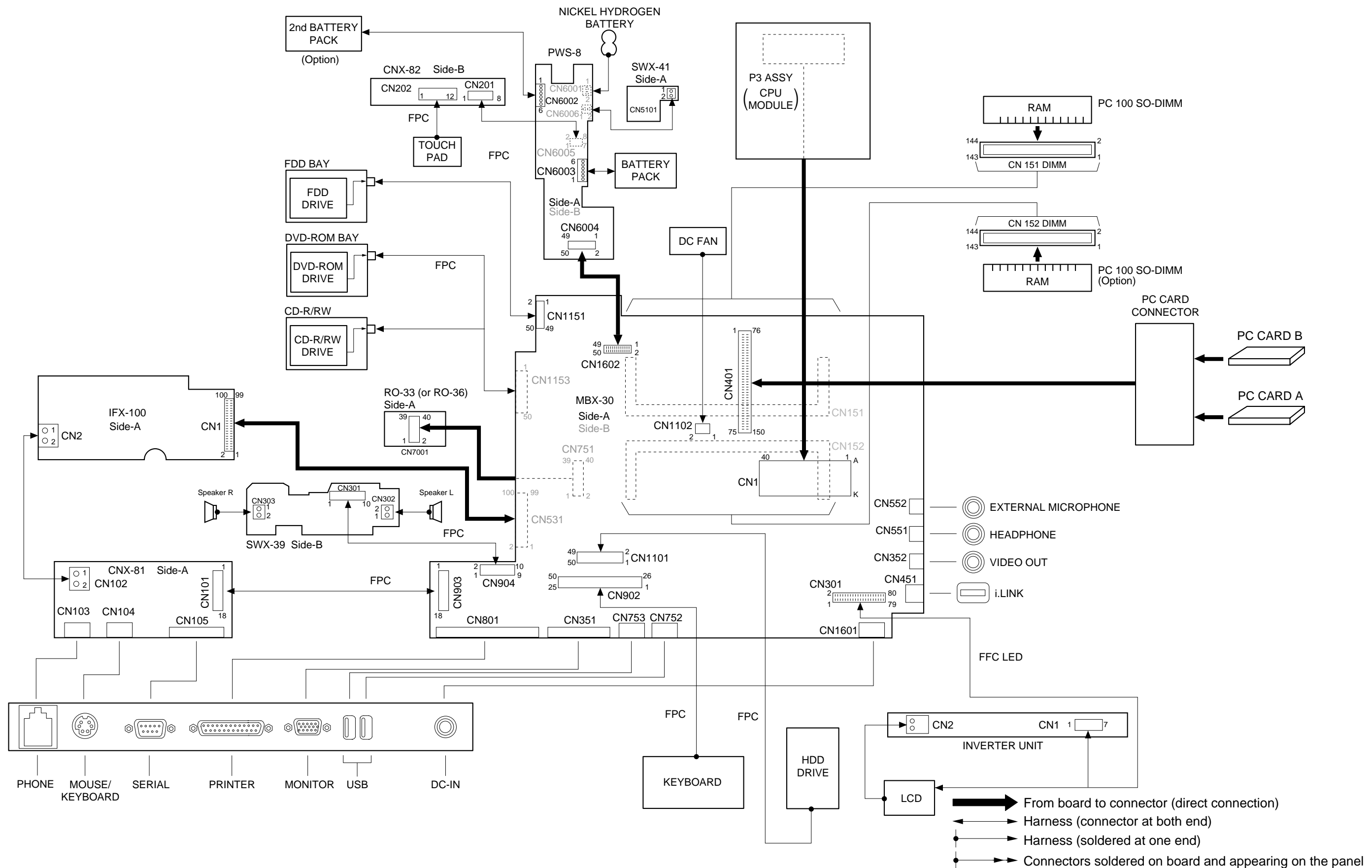
Quits the service diagnostics program and the DOS prompt appears. If you exit the service diagnostics program by mistake, start up the program again.

CHAPTER 3. BLOCK DIAGRAM



CHAPTER 4.

FRAME HARNESS DIAGRAM



EXPLODED VIEWS AND PARTS LIST

NOTE:

- The mechanical parts with no reference number in the exploded views are not supplied.
- Items marked “ * ” are not stocked since they are seldom required for routine service. Some delay should be anticipated when ordering these items.

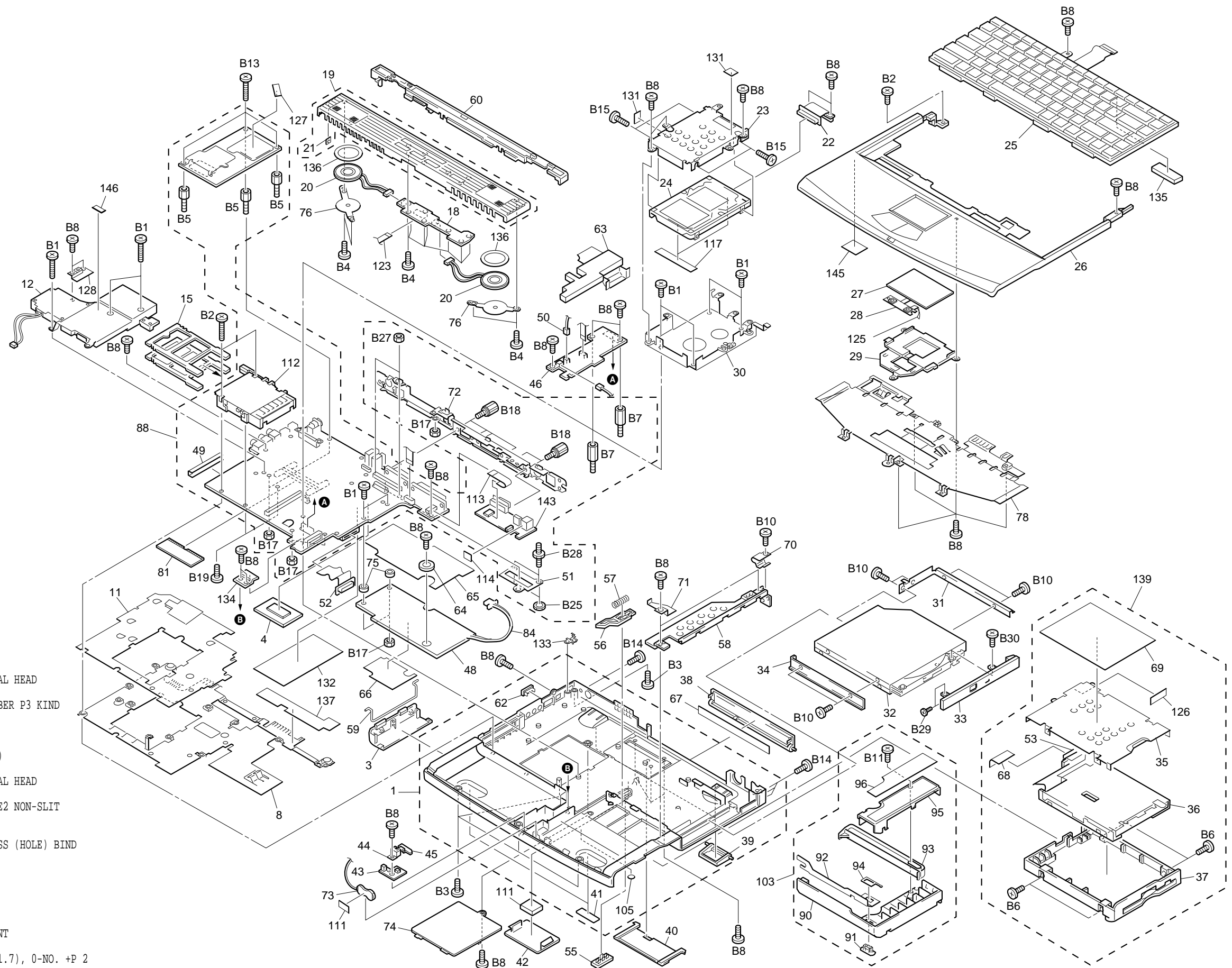
The components identified by mark Δ or dotted line with mark Δ are critical for safety. Replace only with part number specified.
Les composants identifiés par une marque Δ sont critiques pour la sécurité. Ne les remplacer que par une pièce portant le numéro spécifié.

5-1. Main Section

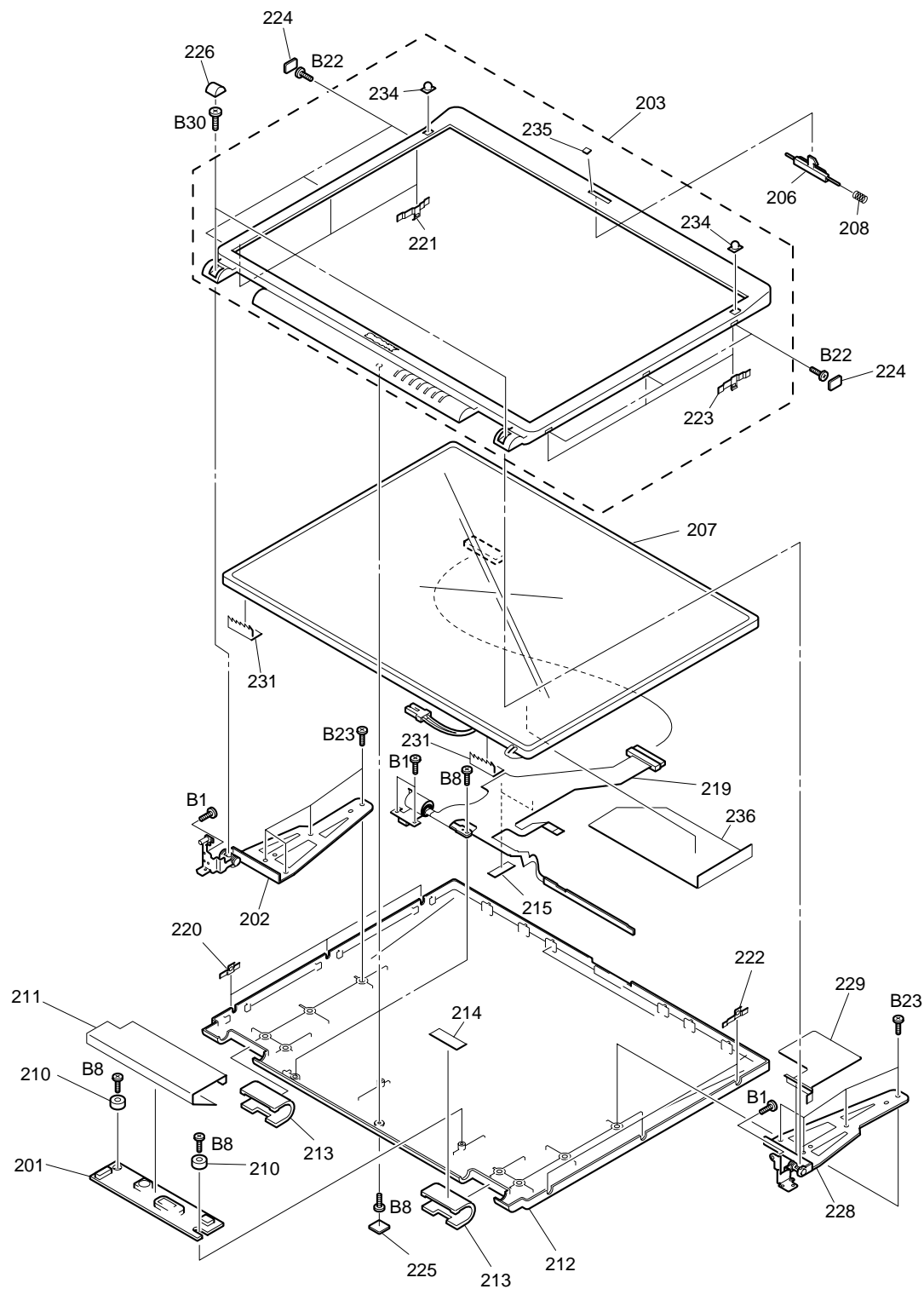
Ref.No.	Part No.	Description	Ref.No.	Part No.	Description
1	X-4622-818-1	ASSY BOTTOM (A)	70	4-641-850-11	SPRING (CD-ROM), PLATE
3	4-640-837-12	DOOR BATTERY	* 71	4-641-851-02	SPRING (FDD), PLATE
4	A-8056-481-A	RO-33 COMPLETE PWB (or RO-36 COMPLETE PWB)	* 72	4-644-337-02	BRACKET I/O
* 8	4-644-346-02	HEATSINK BOTTOM	73	1-756-038-11	BATTERY, NICKEL HYDROGEN
* 11	4-644-348-01	INSULATOR HEATSINK BOTTOM	74	4-644-358-02	DOOR DIMM
12	1-763-448-11	WITH, DC FAN HEATSINK	75	4-644-343-01	STAND OFF (IFX)
15	4-643-832-02	DUMMY CARD	* 76	4-644-361-01	BRACKET SPK
18	A-8056-488-A	COMPLETE PWB SWX-39	* 78	4-644-362-01	PLATE PALMREST
19	X-4622-449-1	ASSY HOOD KEYBOARD	81	8-759-638-65	IC HYM7V65801BLTQG-10S (PC 100 SO-DIMM 64MB)
20	1-529-287-11	SPEAKER UNIT	81	8-759-668-57	IC HB52D88DC-B6FL (PC 100 SO-DIMM 64MB)
21	3-718-233-01	NUT, PLATE	84	1-959-405-11	HARNESS 2P
22	1-790-639-21	FPC 50PIN (FOR HDD)	88	A-8066-142-A	(F580)...
23	4-644-339-11	COVER HDD	88	A-8066-110-A	COMPLETE PWB MBX-30 (P650) ASSY (F560/F570)...
24	1-772-357-11	(F580)...HDD (12.0GB)	88	A-8066-112-A	COMPLETE PWB MBX-30 (P600) ASSY (F540)...MBX30 (PIII500) (NM5+) B
24	1-772-536-11	(F560/F570)...ASSY HDD (9.0GB)	90	4-640-833-11	BOTTOM WEIGHT SAVER
24	1-772-526-11	(F540)...HDD(6.0GB)-DARA206000	91	4-640-834-11	BUTTON WEIGHT SAVER
25	1-418-041-11	KEY BOARD UNIT	* 92	4-640-847-01	LATCH WEIGHT SAVER
26	X-4622-446-2	ASSY PALMREST	93	4-640-968-11	ARM WEIGHT SAVER
27	1-772-529-41	PAD, TOUCH	* 94	4-640-969-01	CLICKER WEIGHT SAVER
28	A-8056-483-A	COMPLETE PWB CNX-82	* 95	4-640-970-11	COVER WEIGHT SAVER
29	4-644-352-01	BRACKET PAD	* 96	4-641-764-01	LABEL WEIGHT SAVER
* 30	4-644-336-01	BRACKET, HDD	103	A-8046-136-A	ASSY WEIGHT SAVER (NHA)
31	4-640-861-11	BRACKET CD-ROM R	* 105	4-641-630-01	COVER BAY HOLE
32	1-772-396-12	(F570)...CD-R/RW	111	4-636-094-01	CUSHION FLASH
32	1-772-657-11	(F540/F560/F580)... DRIVE, DVD-ROM SD-C2402	112	1-793-554-11	CONNECTOR,(EJECTOR) PC CARD
33	X-4622-797-1	(F570)...ASSY DOOR CD-RW	113	1-790-708-11	FFC (MBX-CNX)
33	X-4622-914-1	(F540/F560/F580)... ASSY DOOR DVD-ROM (UC)	114	4-644-667-01	COVER RJ-11
34	4-640-860-11	BRACKET (CD-ROM L)	117	4-642-424-01	CUSHION HDD2
35	4-640-828-01	PLATE FDD	123	1-790-711-21	FFC (PPK)
36	1-772-034-11	FDD	124	1-790-709-11	FFC (SWX-TP)
37	X-4622-493-1	ASSY BOTTOM FDD (NHA)	125	1-790-710-11	FFC (SWX-PWS)
38	4-640-838-11	DOOR I/O	126	4-644-053-01	SPACER FDD
39	4-640-850-12	FOOT REAR	127	4-644-350-11	SHEET, THERMAL (Refer to page 1-6.)
40	4-640-863-12	DOOR DOCKING CONNECTOR	128	4-645-432-11	GND PLATE HINGE
41	4-640-851-01	FOOT FRONT	131	4-644-926-11	CUSHION HDD
42	4-637-916-22	DOOR FLASH	132	4-644-347-01	INSULATOR HDD
43	A-8056-489-A	COMPLETE PWB SWX-41	133	4-644-390-11	BRACKET LOCK
44	4-644-190-01	LATCH DETECTOR BASE (K)	* 134	4-645-433-01	BRACKET BAY CONNECTOR
45	4-635-255-01	LATCH DETECTOR	135	4-645-496-11	CUSHION KEYBOARD
46	A-8066-118-A	ASSY PWS-8A (S)	136	4-644-357-01	CUSHION SPK
48	A-8066-107-A	ASSY IFX-100 (S)	137	4-641-835-11	INSULATOR CNX-64
49	4-644-364-01	INSULATOR PC CARD	139	A-8046-139-A	ASSY BAY (FD) (NHA)
50	1-790-585-11	CABLE (2P)	143	A-8056-482-A	COMPLETE PWB CNX-81
51	X-4622-085-1	ASSY PANEL CONNECTOR	145	4-648-474-01	SHEET MIC
52	1-790-640-11	FPC 50PIN (FOR CD-ROM)	146	4-647-057-01	GASKET FAN
53	1-790-641-11	FPC 50PIN (FOR FDD)			
55	4-640-845-11	BUTTON BAY			
56	4-644-349-01	LATCH BAY			
* 57	4-640-854-01	SPRING BAY			
* 58	4-640-855-02	BRACKET BOTTOM			
* 59	4-640-857-01	DOOR BATTERY SPRING			
60	4-644-345-22	DISPLAY BASE			
* 62	4-640-877-01	LENS IR			
63	4-644-338-01	COVER BATTERY CONNECTOR			
* 64	4-641-188-01	SPACER MODEM			
65	4-644-664-02	INSULATOR MODEM A			
66	4-644-665-01	INSULATOR MODEM B			
* 67	4-641-366-02	LABEL I/O			
68	4-641-629-01	INSULATOR FDD			
69	4-641-763-01	LABEL FD			

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Ref.No.	Part No.	Description
B1	4-641-726-41	SCREW (M2), SPECIAL HEAD
B2	4-644-518-01	SCREW (M2X18), +B
B3	4-644-899-01	SCREW (M2), 0 NUMBER P3 KIND
B4	4-639-112-01	SCREW M2X4
B5	4-644-402-01	SCREW (MBX)
B6	4-646-807-01	0 PLATE M2.5 (FDD)
B7	4-644-402-11	SCREW (MBX)
B8	4-641-726-11	SCREW (M2), SPECIAL HEAD
B10	4-640-694-41	BOLT (M2), SPRING
B11	7-685-106-19	SCREW +P 2X10 TYPE2 NON-SLIT
B13	7-628-253-00	SCREW +PS 2X4
B14	4-645-497-01	SCREW (M2.6), CROSS (HOLE) BIND
B15	4-635-301-01	SCREW M3X4
B17	7-622-205-05	NUT M2 TYPE2
* B18	4-635-966-11	SCREW (HEX)
B19	7-621-772-70	SCREW +B 2X14
B25	3-181-686-01	NUT (N3) (3X0.35)
B27	4-644-790-01	NUT FOR PANEL MOUNT
B28	4-644-789-01	GUIDE SOCKET
B29	4-645-050-01	(F570)...SCREW (M1.7), 0-NO. +P 2
B30	4-645-051-01	(F570)...SCREW (M1.7X3.5)



5-2. LCD Section (F580 Model) – Made by SA –

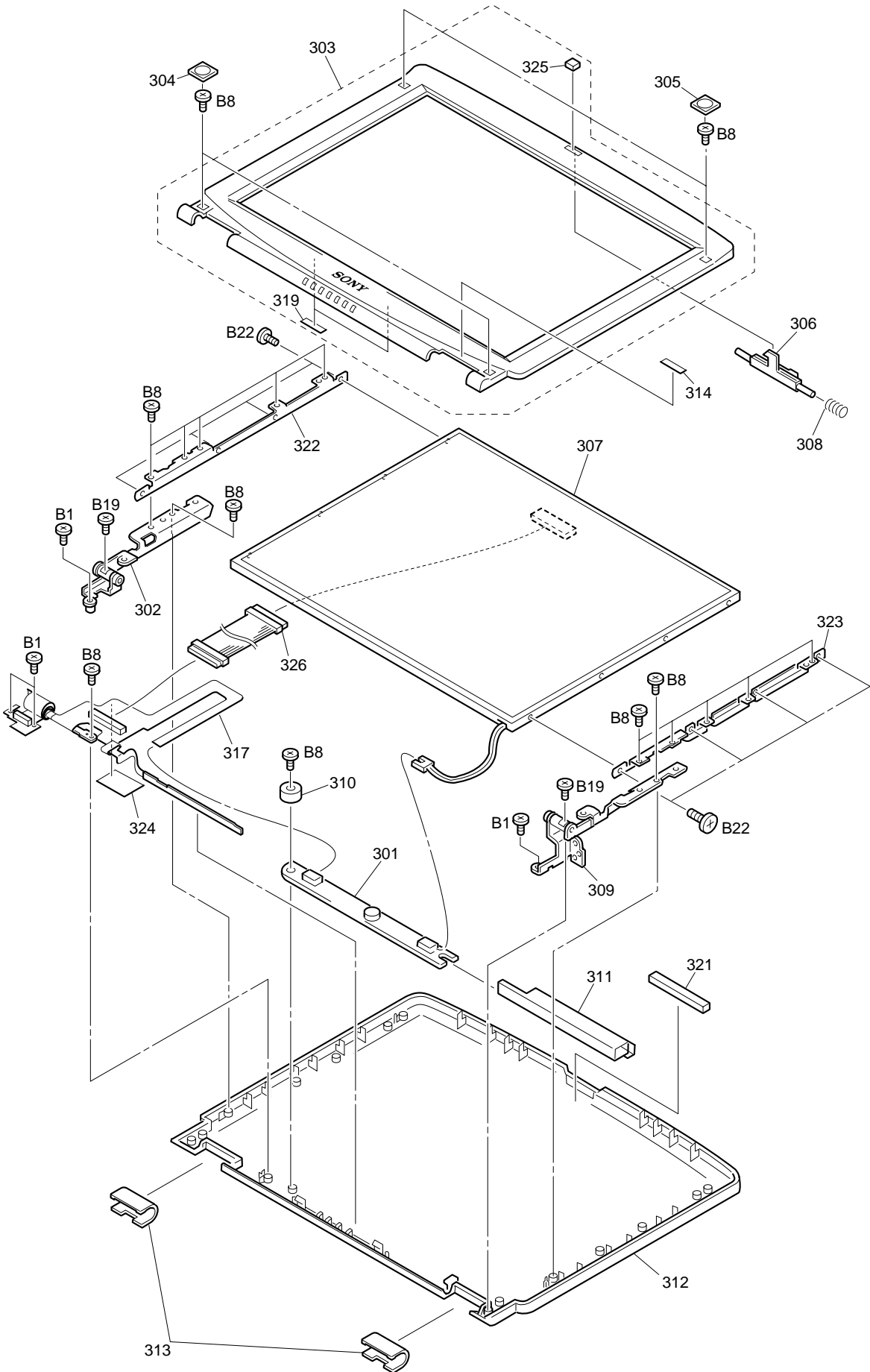


Ref.No.	Part No.	Description
201	1-475-809-31	INVERTER UNIT
202	X-4622-447-3	HINGE LEFT 15G
203	X-4622-416-4	ASSY HOU, BEZEL 15X (UC)
206	4-637-902-41	LATCH
207	1-418-574-31	LCD-UNIT (15.0" TFT-XGA)
208	4-637-903-01	SPRING LATCH
210	4-635-274-01	BRACKET INVERTER
* 211	4-646-808-01	INVERTOR (15)(N), INSULATOR
212	X-4622-253-1	ASSY HOUSING DISPLAY 15X
213	4-642-762-11	COVER HINGE (15)
214	4-648-068-21	LABEL ID (UC)
215	4-641-768-01	TAPE (LCD), GND
219	1-676-421-21	PWB, LCD FLEXIBLE PRINT
220	4-642-755-01	BRACKET LCD (DL) 15
221	4-642-756-01	BRACKET LCD (BL) 15
222	4-642-757-01	BRACKET LCD (DR) 15
223	4-642-758-01	BRACKET LCD (BR) 15
224	4-646-217-01	COVER SCREW SIDE (15)
225	4-635-277-11	COVER SCREW LOWER
226	4-643-549-01	COVER SCREW SHAFT
228	X-4622-448-2	HINGE RIGHT 15G
229	4-643-366-11	EDGE GUARD HINGE (15)
231	4-643-837-01	SHIELD (LCD)
234	4-635-276-11	COVER SCREW UPPER
235	4-642-760-01	CUSHION CENTER
236	4-646-216-01	SHIELD TAPE (LCD) L

Ref.No.	Part No.	Description
B1	4-641-726-41	SCREW (M2), SPECIAL HEAD
B8	4-641-726-11	SCREW (M2), SPECIAL HEAD
B22	4-642-761-01	+P M2X3 LOCK
B23	4-644-165-01	SCREW (M2.6X4), 0 PLATE P1 MAIN
B30	4-643-550-01	+P 2.6X6 LOCK PRECISION TYPE3

5-3. LCD Section (F540/F560/F570 Model)

5-3-1. LCD Made by SA



Ref.No.	Part No.	Description
301	1-418-578-12	INVERTER UNIT
302	X-4622-486-2	HINGE LEFT 14G (SA)
303	X-4622-431-1	ASSY HOU, BEZEL 14 (SA)
304	4-635-277-11	COVER SCREW LOWER
305	4-635-276-11	COVER SCREW UPPER
306	4-637-902-41	LATCH
307	1-418-716-21	LCD UNIT (14.1" TFT-XGA)
308	4-637-903-01	SPRING LATCH
309	X-4622-487-2	HINGE RIGHT 14G (SA)
310	4-635-274-01	BRACKET INVERTER
311	4-643-767-11	INSULATOR INVERTER (TR)
312	X-4622-430-3	ASSY HOU, DISPLAY 14 (SA)
313	4-642-762-11	COVER HINGE (15)
314	4-648-068-31	(F570)...LABEL ID (UC)
314	4-648-068-41	(F560)...LABEL ID (UC)
314	4-648-068-51	(F540)...LABEL ID (UC)
317	1-678-888-11	PWB,LCD(12-14 INCHI)
* 319	3-909-058-01	SHEET (D), ADHESIVE
321	4-642-040-01	CUSHION LCD (3S)
* 322	4-644-163-01	BRACKET LCD LEFT 14 (SA)
* 323	4-644-164-01	BRACKET LCD RIGHT 14 (SA)
324	4-641-768-01	TAPE (LCD), GND
325	4-642-760-01	CUSHION CENTER
326	1-960-645-11	LCD HARNESS 12-14 TFT XGA TYPE

Ref.No.	Part No.	Description
B1	4-641-726-41	SCREW (M2), SPECIAL HEAD
B8	4-641-726-11	SCREW (M2), SPECIAL HEAD
B19	7-628-254-00	SCREW +PS 2.6X5
B22	4-642-761-01	+P M2X3 LOCK

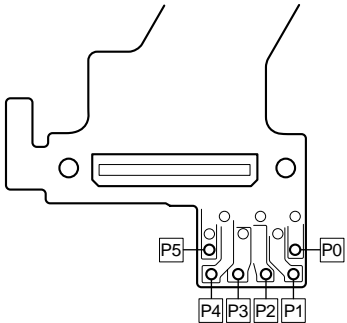
[Important]

- When replacing a common flexible board, be sure to register the ID No. by cutting the flexible board ID portion of the common board, referring to the following table and location diagram of the common board.
- Refer to section "1-4. Using Common Flexible Boards and Dedicated Flexible Boards Differently As Specified" for details of the installation procedure of the common flexible board.

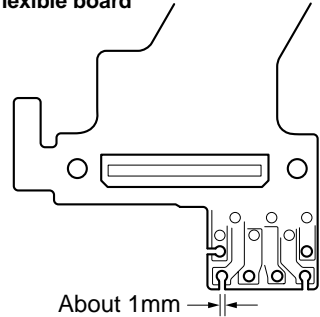
○ : Cut × : Do not cut

Model	Name of LCD	ID					
		5	4	3	2	1	0
F540/F560/F570	SA	○	○	×	×	○	×

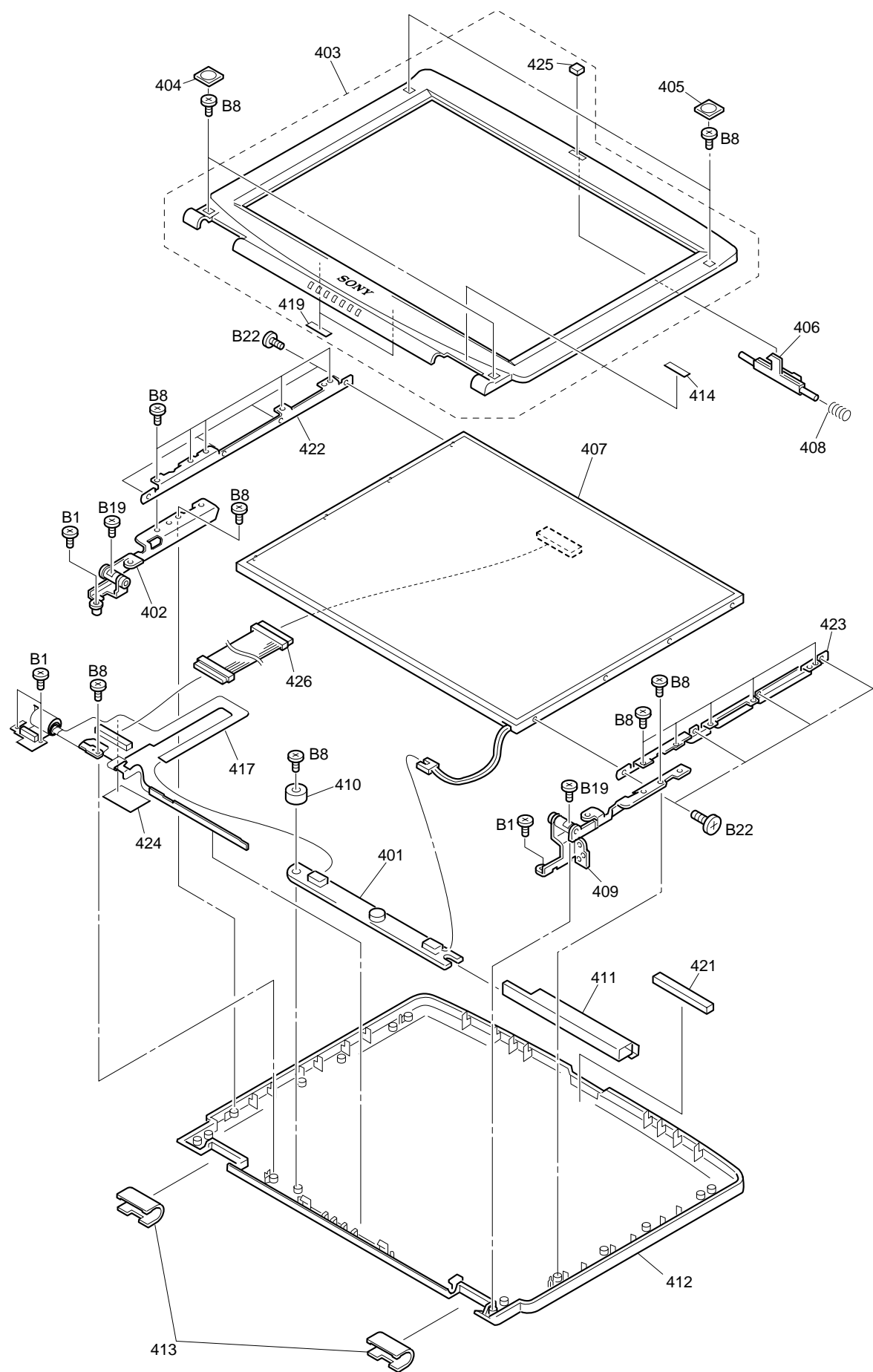
Location of the ID portion of the common flexible board



Location of cutting the flexible board ID portion of the common flexible board



5-3-2. LCD Made by HA



Ref.No.	Part No.	Description
401	1-418-578-12	INVERTER UNIT
402	X-4622-486-2	HINGE LEFT 14G (SA)
403	X-4622-431-1	ASSY HOU, BEZEL 14 (SA)
404	4-635-277-11	COVER SCREW LOWER
405	4-635-276-11	COVER SCREW UPPER
406	4-637-902-41	LATCH
408	4-637-903-01	SPRING LATCH
407	1-476-167-11	LCD-UNIT (14.1" TFT XGA)
409	X-4622-487-2	HINGE RIGHT 14G (SA)
410	4-635-274-01	BRACKET INVERTER
411	4-643-767-11	INSULATOR INVERTER (TR)
412	X-4622-430-3	ASSY HOU, DISPLAY 14 (SA)
413	4-642-762-11	COVER HINGE (15)
414	4-648-068-31	(F570)...LABEL ID (UC)
414	4-648-068-41	(F560)...LABEL ID (UC)
414	4-648-068-51	(F540)...LABEL ID (UC)
417	1-678-888-11	PWB,LCD(12-14 INCHI)
* 419	3-909-058-01	SHEET (D), ADHESIVE
421	4-642-040-01	CUSHION LCD (3S)
* 422	4-644-163-01	BRACKET LCD LEFT 14 (SA)
* 423	4-645-515-01	BRACKET LCD RIGHT 14 (TS)
424	4-641-768-01	TAPE (LCD), GND
425	4-642-760-01	CUSHION CENTER
426	1-960-649-11	HARNESS, LCD (12-14 TYPE)
B1	4-641-726-41	SCREW (M2), SPECIAL HEAD
B8	4-641-726-11	SCREW (M2), SPECIAL HEAD
B19	7-628-254-00	SCREW +PS 2.6X5
B22	4-642-761-01	+P M2X3 LOCK

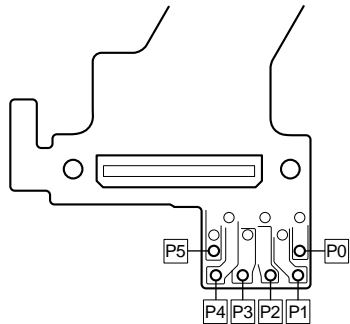
[Important]

- When replacing a common flexible board, be sure to register the ID No. by cutting the flexible board ID portion of the common board, referring to the following table and location diagram of the common board.
- Refer to section "1-4. Using Common Flexible Boards and Dedicated Flexible Boards Differently As Specified" for details of the installation procedure of the common flexible board.

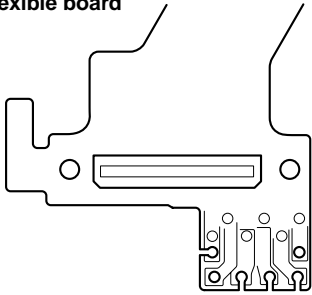
○ : Cut × : Do not cut

Model	Name of LCD	ID					
		5	4	3	2	1	0
F540/F560/F570	HA	○	×	○	○	○	×

Location of the ID portion of the common flexible board



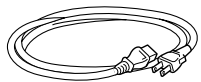
Location of cutting the flexible board ID portion of the common flexible board



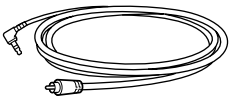
About 1mm

Ref.No.	Part No.	Description
		ACCESSORIES *****
△ 501	1-782-614-11	CORD, POWER
502	A-8046-136-A	ASSY WEIGHT SAVER (NHA)
△ 503	1-418-579-12	ADAPTOR, A.C.
504	1-528-935-11	PACK, LITHIUM ION BATTERY
505	1-575-875-51	CORD, CONNECTION
	4-648-233-11	USER GUIDE, W98
	4-648-236-11	READ ME FIRST, W98

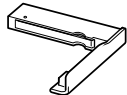
501
Power cord (1)



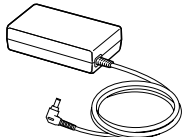
505
Video cable (1)



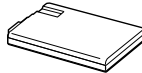
502
Weight saver (1)



503
AC adaptor (1)



504
Battery pack (1)



The components identified by mark △ or dotted line with mark △ are critical for safety. Replace only with part number specified.

Les composants identifiés par une marque △ sont critiques pour la sécurité. Ne les remplacer que par une pièce portant le numéro spécifié.

PCG-F590

SERVICE MANUAL

*US Model
Canadian Model*

Basic performances of PCG-F590 are the same as those of PCG-F580.
Therefore, this manual describes the differences from PCG-F580.
Refer to the following manual that is already issued for repair and inspection.

PCG-F540/F560/F570/F580 SERVICE MANUAL (9-872-077-11)

MAJOR DIFFERENCES OF SPECIFICATIONS

Items	PCG-F580	PCG-F590
CPU	Mobile Pentium®III 650MHz	Mobile Pentium®III 750MHz
Standard RAM	64MB	128MB
HDD	12GB	18GB

MAJOR DIFFERENCES OF PARTS LIST

Page*1	PCG-F580			PCG-F590	
	Ref.No.	Part No.	Description	Part No.	Description
5-2	24	1-772-357-11	(F580)...HDD (12.0GB)	1-772-387-11	HDD (18.1GB)
	81	8-759-638-65	IC HYM7V65801BLTQG-10S (PC 100 SO-DIMM 64MB)	1-772-718-11	HARD DISK (18.1GB-MHJ2181AT)
	81	8-759-668-57	IC HB52D88DC-B6FL (PC 100 SO-DIMM 64MB)	8-759-665-37	IC KMM464S1724BT1-FL (PC 100 SO-DIMM 128MB)
	88	A-8066-142-A	(F580)... COMPLETE PWB MBX-30 (P650) ASSY (S)	8-759-665-57	IC HYM71V65M1601LTX-10S (PC 100 SO-DIMM 128MB)
5-6	214	4-648-068-21	LABEL ID (UC)	A-8066-115-A	COMPLETE PWB MBX-30 (P750) ASSY (S)
				4-648-068-11	LABEL ID (UC)

*1 The pages shown above are on "PCG-F540/F560/F570/F580 SERVICE MANUAL".

NOTEBOOK COMPUTER

SONY®

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PCG-F540K/F560K/F580K/F590K

SERVICE MANUAL

*US Model
Canadian Model*

Basic performances of PCG-F540K/F560K/F580K/F590K are the same as those of PCG-F540/F560/F580/F590.*¹

Therefore, this manual describes the differences from PCG-F540/F560/F580/F590.

Refer to the following manual that is already issued for repair and inspection.

PCG-F540/F560/F570/F580 SERVICE MANUAL (9-872-077-11)
PCG-F590 SERVICE MANUAL (9-872-078-11)

*1 These models correspond to the following models.

PCG-F540K	PCG-F540
PCG-F560K	PCG-F560
PCG-F580K	PCG-F580
PCG-F590K	PCG-F590

MAJOR DIFFERENCES OF SPECIFICATIONS

Items	PCG-F540/F560/F580/F590	PCG-F540K/F560K/F580K/F590K
OS	Windows 98 Second Edition	Windows 2000 Professional

MAJOR DIFFERENCES OF PARTS LIST

Page	PCG-F540/F560/F580/F590			PCG-F540K/F560K/F580K/F590K	
	<u>Ref.No.</u>	<u>Part No.</u>	<u>Description</u>	<u>Part No.</u>	<u>Description</u>
1* ²	214	4-648-068-11	LABEL ID (UC)	4-648-069-11	(F590K)...LABEL ID (UC)
5-6* ³	214	4-648-068-21	LABEL ID (UC)	4-648-069-21	(F580K)...LABEL ID (UC)
5-8* ³	314	4-648-068-41	(F560)...LABEL ID (UC)	4-648-069-31	(F560K)...LABEL ID (UC)
	314	4-648-068-51	(F540)...LABEL ID (UC)	4-648-069-41	(F540K)...LABEL ID (UC)
5-10* ³	414	4-648-068-41	(F560)...LABEL ID (UC)	4-648-069-31	(F560K)...LABEL ID (UC)
	414	4-648-068-51	(F540)...LABEL ID (UC)	4-648-069-41	(F540K)...LABEL ID (UC)
		4-648-233-11	USER GUIDE, W98	4-648-234-11	USER GUIDE, W2K
		4-648-236-11	READ ME FIRST, W98	4-648-237-11	READ ME FIRST, W2K

*² The page shown above is on "PCG-F590 SERVICE MANUAL".

*³ The pages shown above are on "PCG-F540/F560/F570/F580 SERVICE MANUAL".

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(End)

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